# CSC Findings of IANA Naming Function Performance Report for the Month of June 2022

Date: 19 July 2022

## **Overall Finding**

The CSC completed review of the June 2022 IANA Naming Function Performance Report and finds that PTI's performance for the month was:

Satisfactory – PTI met the service level agreement at 98.4% for the month of June 2022.

Missed service level agreement: Email dispatch – Routine (Non-Technical).

The missed service level agreement was satisfactorily explained and the CSC has determined that this exception is not an indication of a persistent issue.

## **Metrics That the CSC is Tracking Closely**

Currently, there are no metrics requiring close tracking.

# SLA metrics that are in the process of being changed

Currently, there are no SLAs in the process of being changed.

### **Report of Escalations**

No new escalations were received during the reporting period.

#### IANA Naming Function Performance Report June 2022

The IANA Naming Function Monthly Performance Reports are available at: <a href="https://www.iana.org/performance/csc-reports">https://www.iana.org/performance/csc-reports</a>.