CSC Scope and Responsibilities

The CSC will monitor the performance of the IANA naming function against agreed service level targets. Specifically, the CSC will:

- Analyze monthly reports provided by the IANA naming function operator and publish its findings.
- Undertake action to address poor performance in accordance to established procedures.
- Escalate performance issues that are not remedied to the satisfaction of the CSC to the ccNSO and GNSO Councils for consideration.
- Review individual complaints from registry operators to identify any patterns of poor performance by the IANA naming function operator.
- Conduct an annual consultation with the IANA naming function operator, the direct customers of the naming services and the ICANN community regarding performance of the IANA naming function operator.

In addition, the CSC, in consultation with registry operators, is authorized to discuss ways to enhance the provision of operational services with the IANA naming function operator. Any recommended changes must be approved by the ccNSO Council and RySG.

The CSC can also request a review or change to service level targets for the naming function. Any proposed changes to service level targets as a result of the review must be agreed to by the ccNSO and GNSO Councils.

The CSC will provide a liaison to the IANA Function Review Team (IFR) and a liaison to any Separation Cross Community Working Group (SCCWG) if formed.