



The Internet Corporation for Assigned Names and Numbers

21 October 2016

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Sharief Levy
Internet Solutions (Pty) Ltd. (IANA #1079)
The Campus, Le Mans Building 57 Sloane Street Bryanston
Johannesburg
South Africa

Email: sharief.levy@is.co.za
Fax: +27 11 576 6328

RE: NOTICE OF TERMINATION OF ACCREDITATION AGREEMENT

Dear Sharief Levy,

Please be advised that as of 21 October 2016, Internet Solutions (Pty) Ltd.'s ("Internet Solutions") Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 22 February 2016 ("RAA") is terminated pursuant to Section 5.5.4 of the RAA. The termination shall become effective 10 November 2016, 20 calendar days from the date of this notice.

The termination is due to Internet Solutions' failure to timely cure the breach by 18 July 2016 as set forth in ICANN's notice of breach of RAA dated 27 June 2016. As of 21 October 2016, the following breach remains:

1. Internet Solutions' failure to provide to ICANN and maintain accurate and current information as specified in the Registrar Information Specification ("RIS") to the RAA, as required by Section 3.17 of the RAA; and
2. Internet Solutions' failure to pay past due accreditation fees, as required by Section 3.9 of the RAA.

Please see the chronology below for additional details.

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T +1 310 301 5800 • Singapore
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<http://icann.org>



Internet Solutions is further advised that the logo license granted in the Logo License Specification to the RAA is revoked as of 10 November 2016. Please remove all ICANN trademarks, name and logo from Internet Solutions' website and business materials that have been licensed to Internet Solutions under the terms of that Specification by 10 November 2016.

Domain Name Transition Process

No domain names are currently managed by Internet Solutions. Therefore, ICANN does not need to follow the [De-Accredited Registrar Transition Procedure](#) ("Procedure").

ICANN reserves all its rights under the RAA. Please note the rights and obligations required to have effect after the expiration of the RAA, including but not limited to Sections 3.4 Retention of Registered Name Holder and Registration Data, 3.9 Accreditation Fees, 5.8 Resolution of Disputes Under this Agreement, and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

Internet Solutions has past due accreditation fees. These fees are required to be paid to ICANN by Section 3.9 of the RAA. Please immediately submit payment to ICANN accounting.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written over a light blue circular watermark.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

Chronology:

Date of Notice	Deadline for Response	Details
19-May-2016	26-May-2016	ICANN sent 1st compliance notice via email to sharief.levy@is.co.za . No response received from Registrar.
30-May-2016	6-Jun-2016	ICANN sent 2nd compliance notice via email to sharief.levy@is.co.za . No response received from Registrar.
2-Jun-2016	N/A	ICANN called Primary Contact at +27.873548507 and at mobile number [NUMBER REDACTED]. No answer and both calls were directed to the same voicemail box. ICANN left voice message with complaint details.
14-Jun-2016	21-Jun-2016	ICANN sent 3rd compliance notice via email to sharief.levy@is.co.za . No response received from Registrar.
14-Jun-2016	N/A	ICANN sent 3rd compliance notice via fax to +27.115766328. Fax successful.
17-Jun-2016	N/A	ICANN called Primary Contact at +27.873548507 and at mobile number [NUMBER REDACTED]. No answer and both calls were directed to the same voicemail box. ICANN left voice message with complaint details.
23-Jun-2016	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
27-Jun-2016	18-Jul-2016	ICANN sent Notice of Breach via email to sharief.levy@is.co.za and published it on icann.org.
27-Jun-2016	N/A	ICANN sent Notice of Breach via fax to +27.115766328. Fax successful.
27-Jun-2016	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
30-Jun-2016	N/A	Email from Registrar (sharief.levy@is.co.za) insufficient to demonstrate compliance.
30-Jun-2016	18-Jul-2016	ICANN sent follow-up notice via email to sharief.levy@is.co.za . No response received from Registrar.
13-Jul-2016	18-Jul-2016	ICANN sent reminder notice via email to sharief.levy@is.co.za . No response received from Registrar.
19-Jul-2016	25-Jul-2016	ICANN sent follow-up notice via email to sharief.levy@is.co.za . No response received from Registrar.
26-Jul-2016	20-Oct-2016	ICANN sent Notice of Suspension via email to sharief.levy@is.co.za and published it on icann.org.



Date of Notice	Deadline for Response	Details
26-Jul-2016	N/A	ICANN sent Notice of Suspension via fax to +27.115766328. Fax unsuccessful.
26-Jul-2016	N/A	ICANN sent Notice of Suspension via courier to Registrar Primary Contact postal address. Delivery confirmed.
8-Aug-2016	N/A	Email from Registrar (sharief.levy@is.co.za) insufficient to demonstrate compliance.
9-Aug-2016	20-Oct-2016	ICANN sent follow-up notice via email to sharief.levy@is.co.za . No response received from Registrar.
20-Sep-2016	20-Oct-2016	ICANN sent reminder notice via email to sharief.levy@is.co.za . No response received from Registrar.
13-Oct-2016	20-Oct-2016	ICANN sent reminder notice via email to sharief.levy@is.co.za . No response received from Registrar.
21-Oct-2016	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.