

13 January 2022

TRANSMITTED VIA ELECTRONIC MAIL AND COURIER

**RE: NOTICE OF SUSPENSION OF REGISTRAR'S ABILITY TO CREATE NEW REGISTERED NAMES OR INITIATE INBOUND TRANSFERS OF REGISTERED NAMES**

[REDACTED]  
Threadagent.com, Inc. (IANA #1019)  
[REDACTED]

Email: [REDACTED]

Dear [REDACTED]:

This notice is sent to Threadagent.com, Inc. ("Threadagent.com" or "Registrar") further to its 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 24 January 2021 ("RAA").

Pursuant to Section 5.5.4 of the RAA, Threadagent.com failed to cure breaches of the RAA within 21 days after ICANN issued Threadagent.com a Notice of Breach on 22 December 2021.

Threadagent.com's ability to create new Registered Names or initiate inbound transfers of Registered Names is suspended for 90 days pursuant to Section 5.7 of the RAA.

The suspension is effective 28 January 2022 at 00:00 UTC and will conclude on 28 April 2022 at 00:00 UTC, or longer if Threadagent.com has not demonstrated compliance on or before 7 April 2022.

Consistent with Section 5.7 of the RAA, during the suspension period, Threadagent.com must not:

1. Create new Registered Names for any generic top-level domain ("gTLD"); or
2. Initiate or accept inbound transfers of Registered Names for any gTLD.

To demonstrate compliance, Threadagent.com must timely cure all breaches identified in this Notice of Suspension by:

1. Concerning the World Intellectual Property Organization (“WIPO”) Uniform Domain Name Dispute Resolution Policy (“UDRP”) Administrative Panel’s decision Case No. D2021-1573 (“Decision”):
  - a. Provide ICANN with copies of the correspondence in which Threadagent.com communicated to ICANN, the Provider and the Parties the date for the implementation of the Decision, as required by Paragraph 16(a) of the Rules for Uniform Domain Name Dispute Resolution Policy (“UDRP Rules”); and
  - b. Provide the specific measures, with implementation date(s), taken by the Registrar to ensure timely implementation of UDRP Decisions, as well as the delivery of mandatory communications within the timelines required by the UDRP and UDRP Rules.
2. Provide an interactive webpage Whois service providing free public query-based access to up-to-date data concerning all active registered names sponsored by Threadagent.com for each gTLD in which it is accredited.
3. Provide ICANN with the supporting documentation required by the Registrar Information Specification of the RAA and indicate the location of any applicable information published on Threadagent.com’s website, as required by Section 3.17 of the RAA.
4. Provide ICANN with the corrective and preventative action(s) that Threadagent.com will take, with implementation date(s), to address its pattern of untimely, incomplete and non-response to ICANN Contractual Compliance matters.

Failure to demonstrate compliance by 7 April 2022 may result in RAA termination and an extension to Threadagent.com’s suspension pending final termination.

#### **Notice on Threadagent.com’s Website**

Threadagent.com must prominently display the following on its website and on all pages where Registrar Services, as defined by the RAA, are offered:

**No new gTLD registrations or inbound transfers will be accepted from 28 January 2022 through 28 April 2022.**

**This notice must also include a link to the Notice of Suspension from ICANN.**

Please be advised that Threadagent.com may be subject to escalated compliance action (including RAA termination) if ICANN receives additional information, either through complaints or its own monitoring, demonstrating that Threadagent.com continues to violate the RAA or Consensus Policies, during or after the suspension period ends.

If you have questions or require assistance, please contact Leticia Castillo at [REDACTED].

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund  
Senior Vice President, Contractual Compliance and Consumer Safeguards  
Managing Director, Washington, DC Office

Cc: John O. Jeffrey, General Counsel and Secretary

## CHRONOLOGIES

In the 1st, 2nd, 3rd and follow-up compliance inquiries and notices detailed in the corresponding chronologies below, ICANN notified Threadagent.com of the violations associated with the case, including the relevant ICANN policies and agreements. Each communication requested the evidence, information and actions needed from Threadagent.com to become compliant. All inquiries/notices subsequent to each 1st inquiry/notice constituted an additional attempt by ICANN to obtain evidence of compliance from the Registrar. All telephone calls below made before the issuance of the Notice of Breach, described further attempts from ICANN to communicate to the Registrar the details of the cases and to make an ICANN Contractual Compliance staff member available to address any questions to assist Threadagent.com in becoming compliant. All these attempts were unsuccessful. The Registrar failed to fully cure the RAA breaches described in the Notice of Breach.

### Chronology (Case# 01072364):

Date of Notice	Deadline for Response	Details
21-Sep-2021	28-Sep-2021	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
15-Oct-2021	22-Oct-2021	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
18-Oct-2021	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
18-Oct-2021	22-Oct-2021	Upon the Registrar's request, ICANN re-sent 2nd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED].
19-Oct-2021	N/A	Response from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
19-Oct-2021	22-Oct-2021	ICANN sent a follow-up to the 2nd compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
29-Oct-2021	4-Nov-2021	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED].
29-Oct-2021	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax unsuccessful.
1-Nov-2021	N/A	Response from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
1-Nov-2021	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.

Date of Notice	Deadline for Response	Details
21-Dec-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
22-Dec-2021	12-Jan-2022	ICANN issued a Notice of Breach to the Registrar.
22-Dec-2021	N/A	ICANN sent Notice of Breach via fax to Registrar Primary fax number [FAX REDACTED]. Fax undeliverable.
29-Dec-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
12-Jan-2022	N/A	Emails from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
13-Jan-2022	N/A	To date, the Registrar has not fully cured the 22 December 2021 Notice of Breach.

#### Chronology (Case #01038493):

Date of Notice	Deadline for Response	Details
4-May-2021	11-May-2021	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED]. No response received from the Registrar.
12-May-2021	19-May-2021	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED]. No response received from the Registrar.
17-May-2021	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
17-May-2021	19-May-2021	Upon the Registrar's request, ICANN re-sent the 2nd compliance inquiry via email to [EMAIL REDACTED] and [EMAIL REDACTED].
19-May-2021	N/A	Email from the Registrar ([EMAIL REDACTED]) with a request to extend the deadline to demonstrate compliance.
20-May-2021	27-May-2021	ICANN sent a follow-up to the 2nd compliance inquiry via email to [EMAIL REDACTED] and [EMAIL REDACTED] confirming the deadline extension.
7-Jun-2021	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
15-Jun-2021	N/A	Emails from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
17-Jun-2021	24-Jun-2021	ICANN sent a follow-up to the 2nd compliance inquiry via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.

Date of Notice	Deadline for Response	Details
19-Jul-2021	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
3-Sep-2021	10-Sep-2021	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
3-Sep-2021	N/A	ICANN sent 3rd compliance inquiry via fax to [FAX REDACTED]. Fax unsuccessful.
8-Sep-2021	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
14-Sep-2021	21-Sep-2021	ICANN sent 1st compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
23-Sep-2021	30-Sep-2021	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
28-Sep-2021	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
9-Dec-2021	16-Dec-2021	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
9-Dec-2021	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax unsuccessful.
14-Dec-2021	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
21-Dec-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
22-Dec-2021	12-Jan-2022	ICANN issued a Notice of Breach to the Registrar.
22-Dec-2021	N/A	ICANN sent Notice of Breach via fax to Registrar Primary fax number [FAX REDACTED]. Fax undeliverable.
29-Dec-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
12-Jan-2022	N/A	Emails from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
13-Jan-2022	N/A	To date, the Registrar has not fully cured the 22 December 2021 Notice of Breach.