

Registry Operator's MONTHLY REPORT

December 2002

Prepared: January 8, 2003

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As required by the ICANN/VeriSign Registry Agreements (Section 8 for .com; Section 3.15 for .net and .org), this report provides an overview of VeriSign Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. The information is provided in the order as listed in *Appendix* T of the Registry Agreements. Pursuant to the agreements, "...items 5 - 12 shall be kept confidential by ICANN until three months after the end of the month to which the report relates.".

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1. Accredited Registrar Status

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. **Operational Registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. **Registrars In The Ramp-Up Period:** Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. **Registrars In The Pre-Ramp-Up Period:** Those who have been sent a welcome letter from the VeriSign Registry but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail on the same day accreditation notification is received from ICANN.

Table 1 – Accredited Registrar Status – December 2002

Status	# of Registrars Current
Operational Registrars	119
Registrars In Ramp-Up Period	35
Registrars In Pre-Ramp-Up Period	26
Total	180

2. Service Level Agreement Performance

Table 2 compares Service Level Agreement (SLA) Requirements with Actual Performance for the reporting month. As required by the ICANN/VeriSign Registry Agreements (Section 21 for .com; Section 3.3 for .net and .org), the VeriSign Registry is committed to provide service levels as specified in Appendix D of the agreements and to comply with the requirements of the SLA in Appendix E of the agreements. The SLA is incorporated into the VeriSign Registry Registrar Agreement that is executed with all operational registrars. **Note:** *The SLA permits two 12-hour windows per year to perform major upgrades*.

Table 2 – Service Level Agreement Performance – December 2002

Metric	SLA Requirement	Actual Performance
Total outage	8 hours	3 hours 56 minutes
Unplanned outage	4 hours	0 hours 00 minutes
Check domain average	3 seconds	.01 seconds
Add domain average	5 seconds	.01 seconds

3. TLD Zone File Access Activity

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/VeriSign Registry Agreements (Section 21 for .com; Section 3.9 for .net and .org), the VeriSign Registry provides third parties bulk access to the zone files for the .com, .net, and .org TLDs.

Table 3 – gTLD Zone File Access Activity December 2002

Zone file access passwords previous month			
New zone file access passwords			
Total zone file access approvals end of reporting month	768		

4. Completed SRS Software Releases

As required by the ICANN/VeriSign Registry Agreements (Section 21 for .com; Section 3.9 for .net and .org), **Table 4** shows significant releases that have occurred since January 2001. The VeriSign Registry Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Table 4 – Completed Shared Registration System Releases

Release Name	Features	Target Date	Complete Date
Multilingual	Start of resolution stage, phase 1.	Dec 00	15 Jan 01
Fairfax 1	Improvements in data integrity and serviceability	Mid February	24 Feb 01
Multilingual	Addition of code points to support European languages	26 Feb 01	26 Feb 01
Multilingual	Start of resolution phase 2	Mid March	19 April 01
Multilingual	Addition of code points to support Southeast Asian and Indian languages	Late March	19 April 01
Multilingual	Addition of code points to support Middle Eastern languages	Apr 01	19 April 01
Nile	User feature improvements including universal blocking required by the new agreements.	28 Sep 01	28 Sep 01
Escrow	Data escrow enhancements	31 Oct 01	14 Dec 01
Core Release 4.0	User features required by the new agreements to include global user id, bulk transfer from one registrar to many.	19 Jan 2002	19 Jan 2002
Core Release 4.1	Support of IPv.6, exclusion of orphan A records from gTLD zones, and minor enhancements for performance	18 Jun 2002	18 Jun 2002

Release Name	Features	Target Date	Complete Date
Core Release 5.0	Migration of CSR/Registrar Tool from Dynamo to Weblogic, merge ASCII and IDN RRP application servers, restrict registration of name servers with invalid TLDs.	28 Sep 2002	28 Sep 2002
Core Release 5.1	Add ability to Restore a domain; Sync expiration dates; addition of 3 new statuses – redemption period, pending restore, and pending delete; modifications to the CSR/Registrar tools and WhoIs.	25 Jan 2003	

5. Domain Names Under Sponsorship – Per Registrar

This data will be provided under separate cover.

6. Name Servers Registered – Per Registrar

This data will be provided under separate cover.

7. Domain Names Registered by Registry Operator

Per the requirements of the .com registry agreement Section 24.B and the .net registry agreements Section 3.6.2, as of 30 June 2002, the following names should be in Appendix X:

THE-VERISIGN-COM-NET-REGISTRY.COM

THE-VERISIGN-COM-NET-REGISTRY.NET

THE-VERISIGN-REGISTRY.COM

THE-VERISIGN-REGISTRY.NET

THEVERISIGNREGISTRY.COM

THEVERISIGNREGISTRY.NET

VCNR.COM

VCNR.NET

VERISIGN-COM-NET-REGISTRY.COM

VERISIGN-COM-NET-REGISTRY.NET

VERISIGNCNR.COM

VERISIGNCNR.NET

VRSN-CNR.COM

VRSN-CNR.NET

VRSN-COM-NET-REGISTRY.COM

VRSN-COM-NET-REGISTRY.NET

VRSNCNR.COM

VRSNCNR.NET

VRSNCOMNETREGISTRY.COM

VRSNCOMNETREGISTRY.NET

8. Whois Service Activity

Table 5 – Total Monthly "Whois" Queries (millions)

	Total Queries	Peak	Avg
Dec-01	739.0	29.3	
Dec-01			23.8
Jan-02	740.3	39.8	23.9
Feb-02	701.4	33.2	25.0
Mar-02	731.6	37.9	23.6
Apr-02	735.4	41.4	24.5
May-02	651.7	34.6	21.0
Jun-02	607.9	29.0	20.3
Jul-02	633.6	28.5	20.4
Aug-02	*686.8*	34.4	22.2
Sep-02	651.2	33.0	21.7
Oct-02	769.0	34.9	24.8
Nov-02	**829.0**	41.2	27.6
Dec-02	753.0	34.3	24.3

^{**}Note: There was an error in reported total of "Whois" queries for November 2002. The number reported was a duplicate entry for August (686.8). The correct number is as it appears here.

9. Monthly Growth Trends

There are three main categories of monthly transactions executed by registrars via the Registry Registrar Protocol (RRP) with the Shared Registration System (SRS):

- 1. **Query** This category includes the following transactions: query a domain and query a server.
- 2. **Write** This category includes the following transactions: adding a new domain, deleting a domain, modifying a domain name record, renewing a domain, transferring a domain, adding a server, deleting a server and modifying a server record.
- 3. **Check** This category includes the following transactions: check a domain and check a server.

Table 6 shows the number of domain name transactions for each of these categories.

Table 7 shows the number of name server transactions for each of these categories.

Table 6 – Total Monthly <u>Domain Name Transaction Trend</u> by Category (millions)

	Total	Query	%	Write	%	Check	%
Dec-01	4,069.9	42.8	1.1%	428.5	10.5%	3,598.5	88.4%
Jan-02	3,478.5	39.8	1.1%	439.5	12.6%	2,999.2	86.2%
Feb-02	3,191.9	37.6	1.2%	345.7	10.8%	2,808.6	88.0%
Mar-02	2,936.9	33.1	1.1%	774.7	26.4%	2,129.1	72.5%
Apr-02	1,685.5	33.3	2.0%	562.0	33.3%	1,090.3	64.7%
May-02	5,154.4	37.1	0.7%	1,795.3	34.8%	3,322.0	64.4%
Jun-02	3,236.2	23.7	0.7%	1,211.0	37.4%	2,001.5	61.8%
Jul-02	2,680.9	26.6	1.0%	1,805.2	67.3%	849.1	31.7%
Aug-02	1,661.1	34.5	2.1%	1,225.4	73.8%	401.1	24.2%
Sep-02	3,044.4	32.4	1.1%	2,533.8	83.2%	478.2	15.7%
Oct-02	4,718.9	31.8	0.7%	4,070.5	86.3%	616.6	13.1%
Nov-02	4,953.5	35.6	0.7%	4,324.4	87.3%	593.5	12.0%
Dec-02	5,184.0	37.3	0.7%	4,614.3	89.0%	532.4	10.3%

Table 7 – Total Monthly Name Server Transactions by Category (millions)

	Total	Query	%	Write	%	Check	%
Dec-01	26.7	11.4	42.6%	0.5	1.9%	14.8	55.5%
Jan-02	28.4	14.7	52.0%	0.6	2.0%	13.0	46.0%
Feb-02	20.4	12.3	60.2%	0.5	2.4%	7.6	37.4%
Mar-02	23.1	13.7	59.2%	0.2	1.1%	9.2	39.7%
Apr-02	24.4	13.2	54.0%	0.2	0.8%	11.0	45.2%
May-02	22.7	12.8	56.4%	0.2	0.9%	9.7	42.7%
Jun-02	19.4	11.6	59.6%	0.2	1.2%	7.6	39.2%
Jul-02	20.9	11.9	57.2%	0.3	1.6%	8.6	41.2%
Aug-02	19.1	11.4	59.7%	0.2	1.1%	7.5	39.2%
Sep-02	18.4	11.4	61.8%	0.1	0.7%	6.9	37.4%
Oct-02	20.5	12.0	58.9%	0.2	0.8%	8.3	40.4%
Nov-02	20.8	13.5	65.0%	0.2	0.8%	7.1	34.2%
Dec-02	18.5	12.0	65.0%	0.2	0.9%	6.3	34.0%

10. Total Number of Transactions by Subcategory by Month

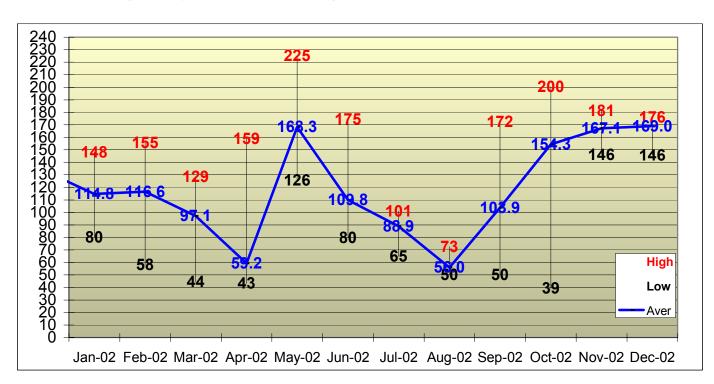
Table 8 shows the number of domain name 'write' transactions. **Table 9** shows the number of name server 'write' transactions.

Table 8 – Total Monthly <u>Domain Name Write Transactions</u> by Subcategory (millions)

	Total	Add	Delete	Modify	Renew	Transfer
Dec-01	428.5	419.5	1.6	6.3	0.5	0.6
Jan-02	439.5	428.6	1.1	8.2	0.7	0.8
Feb-02	345.7	333.4	1.6	9.4	0.7	0.6
Mar-02	774.7	762.7	3.2	7.5	0.7	0.6
Apr-02	562.0	550.7	3.1	7.0	0.6	0.6
May-02	1,795.3	1,783.8	2.2	7.8	0.6	0.9
Jun-02	1,211.0	1,202.9	1.4	5.5	0.5	0.6
Jul-02	1,805.2	1,797.3	1.1	5.5	0.5	0.8
Aug-02	1,225.4	1,213.1	1.2	9.7	0.5	0.9
Sep-02	2,533.8	2,526.1	0.9	5.2	0.6	1.0
Oct-02	4,070.5	4,060.1	1.0	7.6	0.5	1.3
Nov-02	4,324.4	4,312.4	0.9	9.4	0.6	1.2
Dec-02	4,614.3	4,606.9	0.9	5.2	0.7	0.7

Table 9 - Total Monthly Name Server Write Transactions by Subcategory (millions)

	Total	Add	Delete	Modify
Dec-01	0.50	0.44	0.02	0.04
Jan-02	0.57	0.52	0.01	0.04
Feb-02	0.49	0.45	0.01	0.03
Mar-02	0.25	0.17	0.05	0.03
Apr-02	0.18	0.14	0.02	0.03
May-02	0.21	0.15	0.03	0.03
Jun-02	0.23	0.11	0.08	0.03
Jul-02	0.34	0.08	0.21	0.04
Aug-02	0.20	0.08	0.05	0.07
Sep-02	0.14	0.08	0.03	0.03
Oct-02	0.15	0.09	0.03	0.03
Nov-02	0.17	0.11	0.03	0.03
Dec-02	0.17	0.11	0.03	0.03



11. Average Daily Transaction Range (In Millions)

Figure 1 – Average Daily Transaction Range

12. TLD Geographical Registrations Distribution

The VeriSign Registry does not have registrant contact information.

13. Other Information

The following information is not required in the ICANN/VeriSign Registry Agreements but is provided as a continuation of data that was provided in monthly reports prior to the effective dates of the current agreements.

Table 10 shows the trend of total monthly transactions (domain names and name servers) for the .com, .net and .org TLDs.

Table 10 – Total Monthly Transactions by Category (In Millions)

Total % Write % Check % Query 4,096.6 Dec-01 54.2 1.3% 429.0 10.5% 3,613.3 88.2% Jan-02 3,506.8 54.5 1.6% 440.1 12.5% 3,012.2 85.9%

	Total	Query	%	Write	%	Check	%
Feb-02	3,212.2	49.8	1.6%	346.2	10.8%	2,816.2	87.7%
Mar-02	2,960.0	46.8	1.6%	775.0	26.2%	2,138.2	72.2%
Apr-02	1,709.9	46.4	2.7%	562.2	32.9%	1,101.3	64.4%
May-02	5,177.0	49.9	1.0%	1,795.5	34.7%	3,331.7	64.4%
Jun-02	3,255.6	35.3	1.1%	1,211.3	37.2%	2,009.1	61.7%
Jul-02	2,701.7	38.5	1.4%	1,805.5	66.8%	857.7	31.7%
Aug-02	1,680.1	45.9	2.7%	1,225.6	72.9%	408.6	24.3%
Sep-02	3,062.7	43.8	1.4%	2,533.9	82.7%	485.1	15.8%
Oct-02	4,739.3	43.8	0.9%	4,070.7	85.9%	624.9	13.2%
Nov-02	4,974.3	49.1	1.0%	4,324.6	86.9%	600.6	12.1%
Dec-02	5,202.5	49.3	0.9%	4,614.5	88.7%	538.7	10.4%

Figure 2 displays the monthly growth trend in total Registry transactions (domain names and name servers) in millions for the .com, .net and .org TLDs.

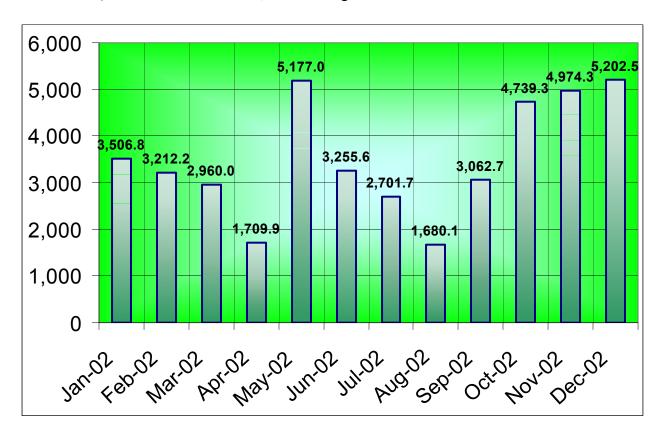


Figure 2 – Total Transactions by Month (In millions)

Figure 3 shows the percent of second-level domain names registered in each of the .com, .net and .org gTLDs as of the end of the current reporting month.

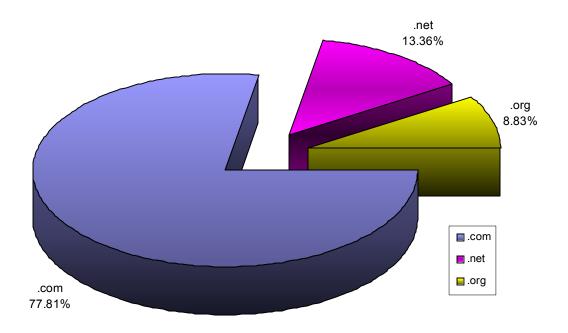


Figure 3 – TLD Registrations Distribution –December 31, 2002



				Total Domain	Name
REGISTRAR	СОМ	NET	ORG	Names	Servers
007Names, Inc.	1,730	266	182	2,178	65
1 Domain Names International, Inc. d/b/a 1dni.com	2,086	322	204	2,612	89
1 eNameCo.	14,134	2,873	2,599	19,606	623
123 Easy Domain Names dba Signature Domains	16,431	6,333	3,789	26,553	404
123 Registration, Inc.	3,509	788	557	4,854	123
1stDomain.net, division of G+D International LLC	9,645	2,159	1,502	13,306	1,272
A Technology Company, Inc. d/b/a namesystem.com	3,369	427	309	4,105	77
Abacus America, Inc. dba Names4Ever	103,899	16,862	11,595	132,356	3,073
Active ISP ASA	54,737	10,012	5,819	70,568	234
Address Creation	8,484	1,014	896	10,394	316
Alices Registry, Inc.	118	36	38	192	13
All West Communications, Inc. d/b/a AW Registry	25,660	4,410	2,555	32,625	1,753
Alldomains.com Inc.	92,894	12,686	8,124	113,704	2,024
AllGlobalNames S.A.	289	156	145	590	17
America Online, Inc. dba AOL and/or CompuServe-AOL	4,110	1,423	1,109	6,642	78
Arsys Internet, S.L. d/b/a NICLINE.COM	8,466	1,456	1,110	11,032	30
Ascio Technologies, Inc.	84,727	21,881	12,748	119,356	812
BB Online UK Ltd	9,860	1,896	1,188	12,944	232
Blueberry Hill Comm., Inc. dba 4Domains.com	6,415	985	688	8,088	175
BookMyName SAS	9,576	1,625	1,123	12,324	155
BulkRegister.com, Inc.	1,040,567	163,426	102,339	1,306,332	28,991
Capital Networks Pty LTD	49,187	6,850	3,416	59,453	1,928
Catalog.com, Inc.	28,234	3,548	3,514	35,296	240
CommuniGal Communications Ltd	2,890	122	57	3,069	2
Computer Services Langenbach GmbH dba joker.com	333,990	75,315	40,149	449,454	8,872
ComputerDataNetworks dba shop4domain/netonedomains	6,373	273	166	6,812	41
CORE Internet Council of Registrars	364,401	83,714	49,520	497,635	10,951
Corporate Domains, Inc.	2,233	728	512	3,473	71

				Total Domain	Name
REGISTRAR	COM	NET	ORG	Names	Servers
Cronon AG Berlin, Niederlassung Regensburg	42,347	15,060	8,874	66,281	1,343
Deutsche Telekom AG	7,172	2,053	1,792	11,017	129
Direct Information Pvt. Ltd., dba Directl.com	28,338	3,430	2,832	34,600	1,720
Dodora Unified Communications, Inc.	7	1	1	9	4
Domain Bank, Inc.	145,944	22,148	13,909	182,001	2,740
Domain Registration Services	29,989	3,995	3,498	37,482	1,822
Domain The Net Technologies Ltd.	52	3	3	58	0
DomainDiscover	318,516	64,731	38,115	421,362	6,786
Domaininfo AB d/b/a domaininfo.com	21,187	5,268	3,633	30,088	2,942
DomainName, Inc.	2,327	338	205	2,870	7
DomainPeople, Inc.	107,936	16,221	10,537	134,694	7,076
DomainRegistry.com, Inc.	8,324	1,269	1,284	10,877	408
Domainsite.com, Inc.	1			1	6
DomainZoo.com, Inc.	6,529	1,448	929	8,906	127
DomReg Ltd.	7,487	2		7,489	28
DotForce Corp. d/b/a DotForce.com	11	3		14	2
Dotster, Inc.	467,063	78,884	56,463	602,410	26,590
Eastern Communications Co., Ltd.	7,136	867	317	8,320	204
Easyspace LTD	118,840	20,561	11,235	150,636	2,526
eMarkmonitor Inc. dba Markmonitor	6,338	1,391	1,316	9,045	122
EnCirca Inc	724	97	58	879	11
EnetRegistry.com Corporation	375	67	34	476	36
eNom, Inc.	1,205,353	167,803	98,338	1,471,494	34,430
EPAG Enter-Price Multimedia AG	48,640	21,338	13,238	83,216	329
Fabulous.com Pty Ltd.	105,532	1,046	677	107,255	66
Gabia, Inc.	132,057	30,206	9,992	172,255	12,212
GANDI	253,644	61,953	47,994	363,591	16,674
GKG.Net, Inc.	76,793	13,793	9,607	100,193	4,048
Global Media Online, Inc	187,242	40,500	13,602	241,344	22,457
Globedom Datenkommunikations GmbH	3,680	1,092	541	5,313	356
Go Daddy Software, Inc.	1,182,285	200,091	126,887	1,509,263	45,174
HANGANG Systems, Inc. d/b/a doregi.com	81,608	20,528	5,305	107,441	7,536

				Total Domain	Name
REGISTRAR	COM	NET	ORG	Names	Servers
I.D.R. Internet Domain Registry Ltd.	3,404	159	175	3,738	63
iHoldings.com, Inc. d/b/a Dotregistrar.com	540,491	67,846	31,753	640,090	6,890
Innerwise, Inc. d/b/a ItsYourDomain.com	287,277	39,812	23,560	350,649	6,105
InterAccess Co.	1,812	389	399	2,600	36
Interactive Telecom Network, Inc.	2,190	253	26	2,469	8
Intercosmos Media Group, Inc. d/b/a directNIC.com	592,581	78,528	47,390	718,499	18,962
Interdomain, S.A.	28,720	4,730	2,833	36,283	623
Internetters Limited	6,806	239	106	7,151	14
Key-Systems GmbH	22,641	5,698	3,240	31,579	1,548
Korea Information Certificate Authority Inc dba DomainCA.com	5,461	940	163	6,564	135
Melbourne IT, Ltd. d/b/a Internet Names Worldwide	1,299,196	215,540	130,612	1,645,348	14,876
Mobilcom City Line GmbH d/b/a freenet Datenkommunikations GmbH	73	54	19	146	8
Moniker Online Services, Inc.	33,959	3,332	1,693	38,984	148
NAMEBAY	34,089	6,560	4,089	44,738	1,210
NameEngine, Inc.	6,895	1,735	1,348	9,978	130
NameScout Corp	30,744	5,092	3,829	39,665	910
NamesDirect.Com, Inc.	100,426	18,583	12,592	131,601	2,521
NameSecure.com	98,672	16,346	13,725	128,743	1,278
NameTree, Inc.	15		1	16	0
Netbenefit PLC aka NetNames	28,877	7,403	5,542	41,822	165
Neteka, Inc. dba namesbeyond.com	4,106	583	360	5,049	90
Netpia.com, Inc.	91,915	18,688	5,744	116,347	3,962
Network Solutions, Inc.	6,628,483	1,111,959	913,797	8,654,239	357,237
Nominalia Internet S.L.	1,743	392	283	2,418	321
NORDNET	68,937	4,645	5,443	79,025	215
Omnis Network, LLC	10,824	1,504	1,231	13,559	650
OnlineNIC, Inc.	330,088	48,043	18,411	396,542	4,907
OVH	12,868	3,396	2,129	18,393	1,021
pairNIC	14,093	2,237	2,585	18,915	572
Parava Networks Inc dba RegistrateYa.com nAAme.com	31,617	5,429	3,179	40,225	1,051
pAsia, Inc.	2,982	616	265	3,863	245
Primus Telco Pty Ltd dba PrimusDomain/PlanetDomain	18,310	3,416	1,977	23,703	1,599

				Total Domain	Name
REGISTRAR	COM	NET	ORG	Names	Servers
PSI-Japan, Inc.	26,379	4,986	1,825	33,190	4,697
R&K GlobalBusinessServices,Inc. dba 000Domains.com	789	140	44	973	9
register.com, Inc.	2,231,361	372,963	248,781	2,853,105	84,091
Register.it SPA	13,607	3,195	2,049	18,851	92
Registration Technologies, Inc.	23,267	8,460	4,424	36,151	58
SafeNames Ltd	460	87	64	611	13
Schlund+Partner AG	401,670	139,967	74,601	616,238	1,950
Secura GmbH	3,518	1,058	729	5,305	150
Spot Domain LLC dba Domainsite.com	14,799	2,735	1,967	19,501	219
Stargate Communications, Inc.	151,404	25,807	14,945	192,156	5,945
The Name It Corporation dba aitdomains.com	73,151	10,488	7,288	90,927	2,568
The Registry at Info Avenue d/b/a IA Registry	101,803	6,258	5,025	113,086	365
TLDs, Inc. dba SRSplus	45,652	9,714	5,182	60,548	1,698
Today and Tomorrow Co. Ltd.	4,544	1,377	246	6,167	308
TotalRegistrations	33,399	6,531	3,132	43,062	1,227
Transpac	21,961	3,055	234	25,250	470
Tucows, Inc.	2,460,750	424,696	269,648	3,155,094	81,597
Universal Registration Services, Inc.	4,004	1,132	675	5,811	3
Venture.co, Inc. dba DomainCity	179	20	2	201	9
Verisign Global Registry Services	10	10		20	10
Virtual Internet Plc.	1,592	306	163	2,061	9
Wild West Domains, Inc.	57,795	8,726	5,112	71,633	1,915
Wooho T&C Co., Ltd. d/b/a rgnames.com	3,088		178	4,149	312
Xin Net Corp.	150,591	24,076	4,823		7,349
YesNIC Co. Ltd.	181,248	41,817	9,696	232,761	21,335
TOTALS	23,238,807	3,990,407	2,636,501	29,865,715	904,471