

• name

**Registry Operator's
MONTHLY REPORT
.NAME**

April 2010

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VeriSign Registry .Name Monthly Report – April 2010

As required by the ICANN/VeriSign Registry Agreement dated 15 August 2007 (Section 3.1(c)(iv)), this report provides an overview of Registry activity through the end of the reporting month. The information is presented in table format with text explanations as deemed necessary. **The information is provided to satisfy requirements listed in Appendix 4 of the .name Registry Agreement.** Pursuant to the agreement, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates".

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1 – Accredited Registrar Status (Appendix 4, Item 1)

Table 1 states the number of Registrars for whom VeriSign has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories:

1. Operational Registrars: Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
2. Registrars In The Ramp-Up Period: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
3. Registrars In The Pre-Ramp-Up Period: Those who have been sent a welcome letter from VeriSign but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

Table 1 – Accredited Registrar Status – April 2010

Status	# of Registrars
Operational Registrars	140
Registrars in Ramp-Up Period	23
Registrars in pre-Ramp-Up Period	406
Total	569

2 – Service Level Agreement Performance (Appendix 4, Item 2)

Table 2 compares Service Level Agreement (“SLA”) requirements with actual performance for the reporting month. As required by the Registry Agreement, VeriSign is committed to provide service levels as specified in Appendix 7 and to comply with the requirements of the SLA in Appendix 10 of the Registry Agreement. The SLA is incorporated into the VeriSign Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Table 2 – Service Level Agreement Performance – April 2010

Metric	SLA Requirement	Actual Performance
Total Outage	8 hours	0 h 0 min
Unplanned Outage	4 hours, 27 minutes	0 h 0 min
Check Domain Average	3 seconds	12.3 milliseconds
Add Domain Average	5 seconds	95.5 milliseconds

3 – TLD Zone File Access Activity (Appendix 4, Item 3)

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement – Section 3.1(c)(iii), VeriSign provides third parties with bulk access to the zone files for the .name TLD.

Table 3 – TLD Zone File Access Activity – April 2010

	Number
Total zone file access passwords: end of previous month	140
New zone file access passwords issued during reporting month	8
Total zone file access approvals: end of reporting month	148

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4 – Completed System Software Releases (Appendix 4, Item 4)

Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 15 August 2007.

Table 4 – Completed System Software Releases

Release Name	Features	Complete Date
dotName 4.3	Add Grace Period Consensus Policy Implementation (effective 31 March 2009)	22 March 2009
dotName 4.3.4	Preparation for IPv6 Support	12 July 2009
dotName 4.7	Enable IPv6	8 November 2009
dotName 4.7	Deploy IDNs	8 November 2009

5 – Whois Service Activity (Appendix 4, Item 5)

Table 5 provides the number of Whois queries and extensive search Whois queries for the current reporting month.

Table 5 – Whois Service Activity – April 2010

	Number
Whois Queries (April)	6,792,618
Extensive Search Whois Queries (April)	10

6 – Total Number of Transactions by Subcategory by Month (Appendix 4, Item 6)

Table 6 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Table 6 – Total Number of Transactions by Subcategory by Month – April 2010

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	89,717	103,807	148,578	14,328,825	7,055	67,025
Server	23,927	1,772	137	22,787	N/A	N/A
Contact	100,556	86,915	206,182	5,987	N/A	0

7 – Daily Transaction Range (Appendix 4, Item 7)

Table 7 sets forth the number of total daily transactions, as well as the average daily transaction volume.

Table 7 – Daily Transaction Range – April 2010

Total Daily Transactions	Range Of Transaction Volume		Avg Daily Transaction Volume
	Minimum Daily Transactions	Maximum Daily Transactions	
16,103,869	424,785	612,500	536,796

8 – Per-Registrar Activity Report for Second Level and Traditional Third-Level Transactions (Appendix 4, Item 8)

The following table defines the fields that are included in the Per-Registrar Activity Report, which is provided monthly under separate cover.

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Field Name	Notes
Registrar-name	Registrar's Full Corporate Name
IANA-ID	http://www.iana.org/assignments/registrar-ids
Total-domains	Total domains under sponsorship
Total-Nameservers	Total Nameservers Registered
Net-adds-1-yr	Domains successfully added (and not deleted within the add grace period)
Net-adds-2-yr	Number of domains successfully registered with an initial term of two years
Net-adds-3-yr	Number of domains successfully registered with an initial term of three years
Net-adds-4-yr	Number of domains successfully registered with an initial term of four years
Net-adds-5-yr	Number of domains successfully registered with an initial term of five years
Net-adds-6-yr	Number of domains successfully registered with an initial term of six years
Net-adds-7-yr	Number of domains successfully registered with an initial term of seven years
Net-adds-8-yr	Number of domains successfully registered with an initial term of eight years
Net-adds-9-yr	Number of domains successfully registered with an initial term of nine years
Net-adds-10-yr	Number of domains successfully registered with an initial term of ten years
Net-renews-1-yr	Domains renewed either automatically or by command (and not deleted with the renew grace period)
Net-renews-2-yr	Number of domains successfully renewed with a renewal period of two years
Net-renews-3-yr	Number of domains successfully renewed with a new renewal period of three years
Net-renews-4-yr	Number of domains successfully renewed with a new renewal period of four years
Net-renews-5-yr	Number of domains successfully renewed with a new renewal period of five years
Net-renews-6-yr	Number of domains successfully renewed with a new renewal period of six years
Net-renews-7-yr	Number of domains successfully renewed with a new renewal period of seven years
Net-renews-8-yr	Number of domains successfully renewed with a new renewal period of eight years
Net-renews-9-yr	Number of domains successfully renewed with a new renewal period of nine years
Net-renews-10-yr	Number of domains successfully renewed with a new renewal period of ten years
Transfer-gaining-successful	Transfers initiated by this registrar that were ack'd by the other registrar-either by command or automatically
Transfer-gaining-nacked	Transfers initiated by this registrar that were n'acked by the other registrar
Transfer-losing-successful*	Transfers initiated by another registrar that this registrar ack'd-either by command or automatically
Transfer-losing-nacked*	Transfers initiated by another registrar that this registrar n'acked
Transfer-disputed-won	Number of transfer disputes in which this registrar prevailed
Transfer-disputed-lost	Number of transfer disputes this registrar lost
Transfer-disputed-nodecision	Number of transfer disputes involving this registrar with a split or no decision
Deleted-domains-grace**	Domains deleted within the add grace period
Deleted-domains-nograce**	Domains deleted outside the add grace period
Restored-domains*	Domain names restored from redemption period
Restored-noreport*	Total number of restored names for which the registrar failed to submit a restore report
AGP exemption-requests**	Number of AGP policy exemption requests received during the reporting month against deletion activity occurring in the prior month
AGP exemptions-granted**	Number of AGP policy exemption requests granted during the reporting month
AGP-exempted-domains**	Number of domain names included in AGP policy exemption requests granted during the reporting month

*Fields provided at ICANN's request to make this report equivalent to the .com/.net registry operator's monthly report.

** Fields provided at ICANN's request pursuant to the Add Grace Period (AGP) Limits Policy Implementation Notes, not in accordance with the AGP (Add Grace Period) Limits Policy.

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9 – Per-Registrar Activity Report for Bulk Third-Level Transactions (Appendix 4, Item 9)

No applicable transactions for this month.