# name

# Registry Operator's MONTHLY REPORT .NAME

August 2009

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As required by the ICANN/VeriSign Registry Agreement dated 15 August 2007 (Section 3.1(c)(iv)), this report provides an overview of Registry activity through the end of the reporting month. The information is presented in table format with text explanations as deemed necessary. The information is provided to satisfy requirements listed in Appendix 4 of the .name Registry Agreement. Pursuant to the agreement, "ICANN shall use reasonable commercial efforts to preserve the confidentiality of the information reported until three months after the end of the month to which the report relates".

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#### 1 – Accredited Registrar Status (Appendix 4, Item 1)

Table 1 states the number of Registrars for whom VeriSign has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories:

- 1. Operational Registrars: Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. Registrars In The Ramp-Up Period: Those who have received a password to access the Registry operational test and evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. Registrars In The Pre-Ramp-Up Period: Those who have been sent a welcome letter from VeriSign but have not yet executed the Registry Registrar Agreements and/or have not yet submitted a completed Registrar Information Sheet. In most cases registrars are sent welcome letters via overnight express mail or e-mail on the same day accreditation notification is received from ICANN.

# of Registrars

Table 1 – Accredited Registrar Status – August 2009

Operational Registrars	141
Registrars in Ramp-Up Period	24
Registrars in pre-Ramp-Up Period	393
Total	558

#### 2 – Service Level Agreement Performance (Appendix 4, Item 2)

Status

Table 2 compares Service Level Agreement ("SLA") requirements with actual performance for the reporting month. As required by the Registry Agreement, VeriSign is committed to provide service levels as specified in Appendix 7 and to comply with the requirements of the SLA in Appendix 10 of the Registry Agreement. The SLA is incorporated into the VeriSign Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Table 2 - Service Level Agreement Performance - August 2009

Metric	SLA Requirement	Actual Performance
Total Outage	8 hours	0 h 0 min
Unplanned Outage	4 hours, 27 minutes	0 h 0 min
Check Domain Average	3 seconds	27.3 milliseconds
Add Domain Average	5 seconds	494.2 milliseconds

#### 3 – TLD Zone File Access Activity (Appendix 4, Item 3)

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement – Section 3.1(c)(iii), VeriSign provides third parties with bulk access to the zone files for the .name TLD.

Table 3 – TLD Zone File Access Activity – August 2009

	Number
Total zone file access passwords: end of previous month	192
New zone file access passwords issued during reporting month	3
Total zone file access approvals: end of reporting month	195

#### 4 – Completed System Software Releases (Appendix 4, Item 4)

Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 15 August 2007.

Table 4 - Completed System Software Releases

Release Name	Features	<b>Complete Date</b>
dotName 4.3	Add Grace Period Consensus	22 March 2009
	Policy Implementation	
	(effective 31 March 2009)	
dotName 4.3.4	Preparation for IPv6 Support	12 July 2009

#### 5 – Whois Service Activity (Appendix 4, Item 5)

Table 5 provides the number of Whois queries and extensive search Whois queries for the current reporting month.

Table 5 – Whois Service Activity – August 2009

	Number
Whois Queries (August)	4,153,577
Extensive Search Whois Queries (August)	19

#### 6 – Total Number of Transactions by Subcategory by Month (Appendix 4, Item 6)

Table 6 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Table 6 - Total Number of Transactions by Subcategory by Month - August 2009

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	2,704	29,383	87,186	10,199,175	6,379	6,353
Server	20,457	1,121	207	40,751	N/A	N/A
Contact	13,059	401	23,564	5,182	N/A	0

#### 7 – Daily Transaction Range (Appendix 4, Item 7)

Table 7 sets forth the number of total daily transactions, as well as the average daily transaction volume.

Table 7 - Daily Transaction Range - August 2009

	Avg. Daily	Min. Daily	Max. Daily
Total Daily	Transaction	Transaction	Transaction
Transactions	Volume	Volume	Volume
11,061,752	356,831	296,800	406,403

### 8 – Per-Registrar Activity Report for Second Level and Traditional Third-Level Transactions (Appendix 4, Item 8)

The following table defines the fields that are included in the Per-Registrar Activity Report, which is provided monthly under separate cover.

Field #	Field Name	Notes	
01	Registrar-name	Registrar's Full Corporate Name	
02	IANA-ID	http://www.iana.org/assignments/registrar-ids	

		Report – August 2009	
Field #	Field Name	Notes	
03	Total-domains	Total domains under sponsorship	
04	Total-Nameservers	Total Nameservers Registered	
05	Net-adds-1-yr	Domains successfully added (and not deleted within the add grace period	
06	Net-adds-2-yr	Number of domains successfully registered with an initial term of two years	
07	Net-adds-3-yr	Number of domains successfully registered with an initial term of three years	
08	Net-adds-4-yr	Number of domains successfully registered with an initial term of four years	
09	Net-adds-5-yr	Number of domains successfully registered with an initial term of five years	
10	Net-adds-6-yr	Number of domains successfully registered with an initial term of six years	
11	Net-adds-7-yr	Number of domains successfully registered with an initial term of seven years	
12	Net-adds-8-yr	Number of domains successfully registered with an initial term of eight years	
13	Net-adds-9-yr	Number of domains successfully registered with an initial term of nine years	
14	Net-adds-10-yr	Number of domains successfully registered with an initial term of ten years	
15	Net-renews-1-yr	Domains renewed either automatically or by command (and not deleted with the renew grace period)	
16	Net-renews-2-yr	Number of domains successfully renewed with a renewal period of two years	
17	Net-renews-3-yr	Number of domains successfully renewed with a new renewal period of three years	
18	Net-renews-4-yr	Number of domains successfully renewed with a new renewal period of four years	
19	Net-renews-5-yr	Number of domains successfully renewed with a new renewal period of five years	
20	Net-renews-6-yr	Number of domains successfully renewed with a new renewal period of six years	
21	Net-renews-7-yr	Number of domains successfully renewed with a new renewal period of seven	
21	The renews / ji	years	
22	Net-renews-8-yr	Number of domains successfully renewed with a new renewal period of eight years	
23	Net-renews-9-yr	Number of domains successfully renewed with a new renewal period of nine years	
24	Net-renews-10-yr	Number of domains successfully renewed with a new renewal period of ten years	
25	Transfer-gaining- successful	Transfers initiated by this registrar that were ack'd by the other registrar-either by command or automatically	
26	Transfer-gaining- nacked	Transfers initiated by this registrar that were n'acked by the other registrar	
27	Transfer-disputed- won	Number of transfer disputes in which this registrar prevailed	
28	Transfer-disputed- lost	Number of transfer disputes this registrar lost	
29	Transfer-disputed- nodecision	Number of transfer disputes involving this registrar with a split or no decision	
30	Deleted-domains- grace*	Domains deleted within the add grace period	
31	Deleted-domains-	Domains deleted outside the add grace period	
22	nograce*	N. I. CAGD II	
32	Number-of-	Number of AGP policy exemption requests received during the reporting month	
22	exemption-requests*	against deletion activity occurring in the prior month	
33	Number-of-	Number of AGP policy exemption requests granted during the reporting month	
2.4	exemptions-granted*	N 1 61 1 1 1 1 1 67 1	
34	Number-of-names-	Number of domain names included in AGP policy exemption requests granted	
	affected-by-granted-	during the reporting month	
	exemption-requests*		

<sup>\*</sup> Fields provided at ICANN's request pursuant to the Add Grace Period (AGP) Limits Policy Implementation Notes, not in accordance with the AGP (Add Grace Period) Limits Policy.

## 9 – Per-Registrar Activity Report for Bulk Third-Level Transactions (Appendix 4, Item 9): August 2009

No applicable transactions for this month.