The Global Name Registry, Limited Monthly Operator Report April 2003

As required by the Registry Agreement between the Internet Corporation for Assigned Names and Numbers ("ICANN") and The Global Name Registry, Limited ("Global Name Registry") (the "Registry Agreement"), this report provides an overview of Global Name Registry activity through the end of the reporting month. The information is primarily presented in table and chart format with explanations as deemed necessary. Information is provided in the order as set forth in Appendix T of the Registry Agreement.

Table 1 – Accredited Registrar Status: April 2003

Table 1 states the number of registrars for whom Global Name Registry has received accreditation notification from ICANN at the end of the reporting month, grouped into the three categories set forth in Table 1.

Status	# of Registrars
Operational Registrars	48
Registrars in Ramp-Up Period	25
Registrars in pre-Ramp-Up Period	63
Total	136

Table 2 – Service Level Agreement Performance: April 2003

Table 2 compares Service Level Agreement ("SLA") requirements with actual performance for the reporting month. As required by the Registry Agreement (Section 3.3), Global Name Registry is committed to provide service levels as specified in Appendix D and to comply with the requirements of the SLA in Appendix E of the Registry Agreement. The SLA is incorporated into the Global Name Registry Registry/Registrar Agreement that is executed with all operational registrars. Note: The SLA permits two 12-hour windows per year to perform major upgrades.

Metric	SLA Requirement	Actual Performance
Total Outage	8 hours	0hr, 33min
Unplanned Outage	4 hours, 27 minutes	0h, 33 min
Check Domain Average	3 seconds	0.04607
Add Domain Average	5 seconds	0.14577

Table 3 – Zone File Activity: April 2003

Table 3 summarizes the zone file access activity for the current reporting month. As required by the Registry Agreement (Section 3.9), Global Name Registry provides third parties with bulk access to the zone files for the .name TLD.

Total zone file access passwords: end of previous month	19
New zone file access passwords issued during reporting	0
month	
Total zone file access approvals: end of reporting month	19

Table 4 – Completed SRS/System Software Releases: April 2003

As required by the Registry Agreement (Section 3.15), Table 4 shows significant releases that have occurred since the Effective Date of the Registry Agreement, 1 August 2001.

Release Name	Features	Target Date	Complete Date
v1.0 Live SRS	Implementation of EPP 05/03	15 April 2002	26 June 2002

Table 5 – Domain Names Under Sponsorship and Nameservers under Management (Items 5 and 6 of Appendix T) – Per Registrar: April 2003

As required by the Registry Agreement (Section 3.15), Table 5 sets forth the number of domain names under sponsorship and the number of nameservers under management per ICANN-Accredited Registrar for the .name TLD.

Registrar	Country	Domains	Nameservers
000Domains.com	UNITED STATES	0	0
007 Names, Inc.	UNITED STATES	3	2
1 Domain Names International, Inc.	UNITED STATES	0	0
123 Registration.com Inc.	UNITED STATES	582	82
1stDomain.Net	UNITED STATES	488	88
4Domains.com	UNITED STATES	0	0
@COM	UNITED STATES	0	15
Abu-Ghazaleh Intellectual Property (AGIP)	JAPAN	0	0
Alice's Registry, Inc.	UNITED STATES	0	0
Alldomains.com	UNITED STATES	3621	1063
American Domain Name Registry	UNITED STATES	0	0
Ascio Technologies Inc.	DENMARK	3219	117
BookMyName SAS	FRANCE	160	2
BT	UNITED KINGDOM	0	0
BulkRegister.com	UNITED STATES	923	777
Catalog.com	UNITED STATES	37	3
CORE Internet Council of Registrars	SWITZERLAND	816	258
Cronon AG Berlin Neiderlassung Regensburg	GERMANY	107	150
CSL Computer Service Langenbach	GERMANY	0	0
Cydentity, Inc.	KOREA, REPUBLIC OF	0	4
Direct Information	INDIA	0	0
Directnic.com	UNITED STATES	1987	557
Dodora Unified Communications, Inc	UNITED STATES	1	2
DomainDiscover	UNITED STATES	322	37
Domaininfo	SWEDEN	35	31
DomainPeople, Inc.	CANADA	1201	145
DomainProcessor.com	UNITED STATES	117	27
DotRegistrar.com dba IHoldings	UNITED STATES	1162	288
Dotster, Inc.	UNITED STATES	1061	431
Easyspace Ltd.	UNITED KINGDOM	444	12
Echo, Inc.	KOREA, REPUBLIC OF	0	0
eNameCo	UNITED STATES	0	0
eNom, Inc.	UNITED STATES	876	226
France Telecom Transpac	FRANCE	0	0

Gabia, Inc.	KOREA, REPUBLIC OF	396	51
Gal Communication	ISRAEL	0	0
Gandi SARL	FRANCE	554	182
Global Media Online	JAPAN	1544	112
Global Name Registry Limited	UNITED KINGDOM	87	35
Globedom Datenkommunikations	AUSTRIA	0	0
Go Daddy Software, Inc.	UNITED STATES	7476	1523
Hangang Systems, Inc	KOREA, REPUBLIC OF	39	1323
I.D.R Internet Domain Registry LTD.	ISRAEL	94	30
Interdomain S.A.	SPAIN	3	2
		0	0
Internetplaza City Co.,Ltd	KOREA, REPUBLIC OF		
Internetters Limited	UNITED KINGDOM	207	27
Itsyourdomain.com	UNITED STATES	0	0
Key-Systems	GERMANY	703	123
Markmonitor	UNITED STATES	106	12
Melbourne IT Ltd trading as Internet Names Worldwide		5303	631
Namebay	MONACO	180	68
NameEngine, Inc.	UNITED STATES	455	31
names4ever.com	UNITED STATES	218	2
NameScout Corp.	CANADA	1288	415
Namesdirect.com, Inc.	UNITED STATES	0	0
Namesecure.com, Inc.	UNITED STATES	0	0
namesystem.com	CANADA	0	0
NameTree, Inc.	UNITED STATES	0	0
Namezero.com, Inc.	UNITED STATES	0	0
Net Benefit	UNITED KINGDOM	342	8
Netpia.com, Inc.	KOREA, REPUBLIC OF	192	33
Nominalia Internet S.L.	SPAIN	536	115
Nordnet	FRANCE	0	0
Omnis Network, LLC	UNITED STATES	0	0
OnlineNIC	CHINA	309	109
Personal Names Limited	UNITED KINGDOM	397	71
Philippine Registry	PHILIPPINES	0	0
Polar Software Limited	INDIA	0	0
PSI Japan	JAPAN	0	0
PSI-USA, Inc.	UNITED STATES	0	0
· · · · · · · · · · · · · · · · · · ·	ITALY	4	0
Register IT		22439	1137
Register.com, Inc.	UNITED STATES		
Registrars.com	CANADA	0	0
RegistrarsAsia	AUSTRALIA	0	0
Registration Technologies, Inc.	UNITED STATES	121	16
RGNames.com	KOREA, REPUBLIC OF	0	0
Schlund+Partner AG	GERMANY	0	0
Secura GmbH	GERMANY	138	51
Signature Domains	UNITED STATES	0	0
TLDs Inc.	UNITED STATES	3049	1011
Total Registrations	UNITED KINGDOM	596	207
Tucows Inc.	CANADA	3248	10425
VeriSign Mass Market	UNITED STATES	14132	1037

Virtual Internet Plc.	UNITED KINGDOM	0	0
Yesnic Co., Ltd.	KOREA, REPUBLIC OF	732	114

Table 6 – Domain Names Registered by Registry Operator: April 2003

As required by the Registry Agreement (Section 3.6), a list of all domain names registered by Global Name Registry, other than a request submitted by a registrar pursuant to that registrar's Registry-Registrar Agreement, in the .name TLD is provided in the separate zipped file provided with this document, entitled "Table 6"

Table 7 – Whois Service Activity: April 2003

As required by the Registry Agreement (Section 3.15), Table 7 states the number of Whois queries during the current reporting month, including also the number of extensive search Whois queries.

Whois Queries (April)	385,429
Extensive Search Whois Queries (April)	69
Total Whois Queries	54,071,251
Total Extensive Search Whois Queries	606,167

Table 8 – Monthly Growth Trends: April 2003

As required by the Registry Agreement (Section 3.15), Table 8 shows the monthly growth trend in total registry transactions. The transactions are divided into three categories:

- 1. Query: This category includes the following transactions: query a domain, query a server and query a contact.
- 2. Write: This category includes the following transactions: adding a new domain, modifying a domain, deleting a domain, renewing a domain, autorenewing a domain (if any), transferring a domain, adding a nameserver, modifying a nameserver, deleting a nameserver, adding a contact, modifying a contact and transferring a contact.
- 3. Check: This category includes the following transactions: checking a domain, checking a nameserver and checking a contact.

	Total	Query	%	Write	%	Check	%
Jan-02	126,956	0	0	126,956	100	0	0
Feb-02	68,764	0	0	68,764	100	0	0
Mar-02	93,159	0	0	93,159	100	0	0
Apr-02	109,310	0	0	109,310	100	0	0
May-02	136,770	0	0	136,770	100	0	0
Jun-02	153,018	22,952	14.9	15,301	9.9	114,763	75.3
Jul-02	4,112,843	75,650	1.8	130,708	3.2	3,916,483	95
Aug-02	4,623,778	38,364	0.8	23,293	0.5	4,562,121	98.3

Sep-02	4,831,175	136,451	2.8	43,073	0.9	4,651,651	96.3
Oct-02	9,393,110	119,882	1.1	74,537	0.8	9,198,691	98.1
Nov-02	11,265,205	154,867	1.4	100,490	0.9	11,009,848	97.7
Dec-02	8,595,859	78,545	0.9	73,102	0.8	8,444,212	98.3
Jan-03	6,136,387	85,776	1.4	58,256	0.9	5,992,655	97.6
Feb-03	5,387,221	75,177	1.4	56,944	1.1	5,255,100	97.5
Mar-03	6,808,965	67,043	0.9	58,738	0.86	6,683,184	98.24
Apr-03	9,067,913	73,798	0.8	67,515	0.7	8,926,600	98.5
TOTAL	70,910,433	928,505	1.3	1,236,916	1.7	68,755,308	97

Table 9 – Total Number of Transactions by Subcategory by Month: April 2003

As required by the Registry Agreement (Section 3.15), Table 9 shows the total number of transactions by subcategory for the current reporting month in the subcategories of the Write Domain, Write Server and Write Contact.

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	4,001	6,455	17,467	8,914,364	1,212	472
Server	4,507	8	17	9,095	0	0
Contact	9,616	48	23,760	3,141	0	0

Table 10 – Total Number of Failed Transactions by Subcategory by Month: April 2003

As required by the Registry Agreement (Section 3.15), Table 10 shows the monthly growth trend for each failed transaction in the subcategories of the Write Domain, Write Server and Write Contact.

Write	Add	Delete	Modify	Check	Renew	Transfer
Domain	1,343	2,089	2,577	0	104	378
Server	256	2	5	4	0	0
Contact	2,315	48	7,266	0	0	0

Table 11 - Daily Transaction Range: April 2003

As required by the Registry Agreement (Section 3.15), Table 11 sets forth the number of total daily transactions, as well as the average daily transaction volume.

	Total Daily Transactions	Avg Daily Transaction Volume
April 2003	9,067,913	302,263.8

Table 12 – TLD Geographical Registrations Distribution: April 2003

As required by the Registry Agreement (Section 3.15), Table 12 sets forth the total number of new domain name registrations within the .name TLD, as well as the number, and the percent of the total, of such registrations broken down by geographical location (country code).

Total	Total %	New	New %
8	0.01	0	0
108	0.11	0	0
71	0.07	0	0
19	0.02	0	0
3	0	0	0
2	0	0	0
21	0.02	0	0
1	0	0	0
2	0	0	0
103	0.11	0	0
4	0	0	0
510	0.52	7	0.53
4685	4.81	42	3.2
5	0.01	0	0
5	0.01	0	0
	108 108 71 19 21 11 21 103 4685	8 0.01 108 0.11 71 0.07 19 0.02 3 0 2 0 21 0.02 1 0 2 0 1 0 2 0 5 0 103 0.11 4 0 5 10 0.52	8 0.01 0 108 0.11 0 71 0.07 0 19 0.02 0 3 0 0 2 1 0.02 0 21 0.02 0 11 0 0 22 0 0 13 0.11 0 4 0 0 510 0.52 7 4685 4.81 42

ВА	5	0.01	0	0
BB	4	0	0	0
BD	5	0.01	0	0
BE	283	0.29	5	0.38
BG	13	0.01	1	0.08
ВН	12	0.01	0	0
ВІ	1	0	0	0
ВЈ	2	0	0	0
BM	20	0.02	0	0
BN	1	0	0	0
ВО	6	0.01	0	0
BR	114	0.12	1	0.08
BS	2	0	0	0
BW	1	0	0	0
ВҮ	7	0.01	1	0.08
CA	4355	4.47	25	1.91
CC	2	0	0	0

CG	1	0	0	0
СН	2912	2.99	21	1.6
CI	2	0	0	0
CK	1	0	0	0
CL	70	0.07	1	0.08
CN	56	0.06	1	0.08
CO	25	0.03	0	0
CR	34	0.03	0	0
CY	21	0.02	0	0
CZ	59	0.06	0	0
DE	2696	2.77	16	1.22
DK	1362	1.4	6	0.46
DO	6	0.01	0	0
DZ	19	0.02	0	0
EC	10	0.01	0	0
EE	5	0.01	0	0

EG	43	0.04	0	0
ES	1516	1.55	84	6.41
	1010	1.00	0.	0.11
FT		0	0	
ET	1	0	0	0
FI	233	0.24	0	0
FJ	2	0	0	0
FK	1	0	0	0
FM	1	0	0	0
FO	4	0	0	0
FR	989	1.01	14	1.07
GA	2	0	0	0
GB	9001	9.23	263	20.06
GD	1	0	0	0
GE	2	0	0	0
GF	4	0	0	0
GH	2	0	0	0
GI	6	0.01	0	0

GL	7	0.01	0	0
GP	8	0.01	0	0
GR	70	0.07	2	0.15
GS	1	0	0	0
GT	6	0.01	0	0
GU	4	0	0	0
HK	2453	2.52	197	15.03
HN	3	0	0	0
HR	8	0.01	0	0
HT	1	0	0	0
HU	19	0.02	5	0.38
ID	149	0.15	1	0.08
<u>IE</u>	253	0.26	0	0
IL	177	0.18	0	0
IN	204	0.21	4	0.31
IR	15	0.02	0	0
IS	11	0.01	0	0

IT	1967	2.02	42	3.2
JE	3	0	0	0
JM	13	0.01	1	0.08
JO	8	0.01	0	0
JP	2645	2.71	54	4.12
KE	104	0.11	0	0
KH	1	0	0	0
KN	2	0	0	0
KP	3	0	1	0.08
KR	2558	2.62	12	0.92
KW	35	0.04	0	0
KY	12	0.01	0	0
KZ	4	0	0	0
LB	41	0.04	0	0
LI	5	0.01	0	0
LK	7	0.01	0	0

LT	12	0.01	0	0
LU	63	0.06	0	0
LV	4	0	0	0
MA	9	0.01	0	0
MC	26	0.03	1	0.08
MT	23	0.02	0	0
MU	6	0.01	0	0
MV	1	0	0	0
MX	241	0.25	1	0.08
MY	83	0.09	1	0.08
MZ	1	0	0	0
NA	2	0	0	0
NC	2	0	0	0
NG	17	0.02	1	0.08
NI	2	0	0	0
NL	601	0.62	5	0.38

NO	550	0.56	12	0.92
NP	3	0	0	0
NZ	216	0.22	3	0.23
OM	10	0.01	0	0
PA	6	0.01	0	0
PE	18	0.02	0	0
PF	3	0	0	0
PH	41	0.04	0	0
PK	24	0.02	2	0.15
PL	72	0.07	2	0.15
PM	1	0	0	0
PR	28	0.03	1	0.08
PT	78	0.08	0	0
PW	1	0	0	0
QA	4	0	0	0
RE	2	0	0	0
RO	80	0.08	0	0

RU	117	0.12	6	0.46
SA	101	0.1	2	0.15
SE	583	0.6	3	0.23
SG	212	0.22	0	0
SH	1	0	0	0
SI	16	0.02	0	0
SK	4	0	0	0
SL	1	0	0	0
SN	1	0	0	0
SR	1	0	0	0
SV	1	0	0	0
SY	4	0	0	0
SZ	1	0	0	0
TC	2	0	0	0
TH	67	0.07	1	0.08
TJ	1	0	0	0

7	0.01	0	0
123	0.13	0	0
4	0	0	0
162	0.17	1	0.08
3	0	0	0
17	0.02	0	0
15	0.02	0	0
57907	59.39	493	37.6
14	0.01	0	0
7	0.01	0	0
2	0	0	0
1	0	0	0
62	0.06	0	0
9	0.01	0	0
2	0	0	0
22	0.02	3	0.23
	123 4 162 162 3 17 15 57907 14 7 2 1 1 62	123 0.13 4 0 162 0.17 3 0 17 0.02 15 0.02 57907 59.39 14 0.01 7 0.01 2 0 1 0 62 0.06 9 0.01	123 0.13 0 4 0 0 0 162 0.17 1 3 0 0 17 0.02 0 15 0.02 0 57907 59.39 493 14 0.01 0 7 0.01 0 2 0 0 1 0 0 62 0.06 0 9 0.01 0

VU	8	0.01	0	0
WS	1	0	0	0
YE	1	0	0	0
YU	8	0.01	0	0
ZA	272	0.28	3	0.23
ZW	3	0	0	0