



REGISTRY OPERATOR'S REPORT

January 2003

Afilias Limited Monthly Operator Report – January 2003

As required by the ICANN/Afilias Limited Registry Agreement (Section 3.15.1) this report provides an overview of Afilias Limited activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix T of the Registry Agreement.

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Section 1 – Accredited Registrar Status – January 2003

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. Operational registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. Registrars in the Ramp-up Period:** Those who have received a password to the Afilias Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. Registrars in the Pre-Ramp-up Period:** Those who have been sent a welcome letter from Afilias, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

January 2003

Status	No. of Registrars
Operational Registrars	106
Registrars In Ramp-Up Period	37
Registrars in Pre-Ramp-Up Period	0
Total	143

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Section 2 – Service Level Agreement Performance – January 2003

Table 2 compares the SLA requirements with Actual Performance for the reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias Limited is committed to provide service levels as outlined in Appendix D of the agreement and to comply with the requirements of the SLA Appendix E of the agreement. The SLA is incorporated into the Afilias Registry Registrar Agreement that is executed with all operational registrars.

Component/Service	Availability		Performance	
	Required	Actual	Required	Actual
DNS				
<u>AXFR/IXFR Updates</u>	Unplanned 300 minutes Planned 600 minutes	None 240 minutes	< 5 minutes	100% < 5 minutes
Resolution of .info domains, each name-server	Unplanned 30 minutes Planned 60 minutes	None None	< 300 milliseconds	103 milliseconds (Avg.)
WHOIS				
Singular query/response	Unplanned 90 minutes Planned 180 minutes	None None	< 800 milliseconds	41 milliseconds (Avg.)
BILLING				
Account balance check/modify	Unplanned 90 minutes Planned 180 minutes	None 240 minutes	< 800 milliseconds	100% < 800 milliseconds
ADMIN				
Update Registrar profile	Unplanned 300 minutes Planned 600 minutes	None 240 minutes	No requirement	No requirement
Update Registrar status	Unplanned 300 minutes Planned 600 minutes	None 240 minutes	No requirement	No requirement
PROTOCOL INTERFACE				
Write Operations	Unplanned 30 minutes Planned 60 minutes	None 240 minutes	< 800 milliseconds	321 milliseconds (Avg.)
Transfer	Unplanned 30 minutes Planned 60 minutes	None 240 minutes	< 1600 milliseconds	100% < 1600 milliseconds
Query Operations	Unplanned 30 minutes Planned 60 minutes	None 240 minutes	< 400 milliseconds	122 milliseconds (Avg.)

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Section 3 – INFO Zone File Access Activity – January 2003

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias provides third parties bulk access to the zone file for the .INFO TLD.

Zone file access passwords at the end of the previous month	December -02	65
New zone file access passwords		8
Total zone file access approvals at the end of the reporting month	January-03	73

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Section 4 – Completed SRS/System Software Releases

As required by the ICANN/Afilias Limited Registry Agreement, Table 4 shows significant releases that have occurred since July, 2001 (it excludes software released only to fix a bug). The Afilias Limited Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
2001-199-1629	Initial release		2001-07-19
2001-226-1421	Sunrise lock behaviour, billing posting daemon upgrade	2001-08-14	2001-08-14
2001-252-1802	Improved billing code. New multi-threaded queue processing. New approach to address internationalization for contacts	2001-09-11	2001-09-10
2001-271-1356	Additional monitoring tools added to epp_server	2001-09-30	2001-09-29
2001-274-1723	Unify billing and epp transactions. Prevent server lock-ups under load		2001-10-04
2001-303-0916	Increase granularity of permissions system to allow for better administration of registrar balances. Improve whois robustness	2001-11-04	2001-11-04
2001-318-1651	Improved whois output: disclaimer, ordered output for contacts. New reporting tools. New mechanism for handling reserved names. Status threshold for nameservers.	2001-11-21	2001-11-21
2001-327-1638	Multiple report improvements. Transfer grace policies. Transfer history tracking. Case insensitive whois registrar searches.	2001-11-27	2001-11-27
2001-353-1152	Introduce scheduler component for pending delete/pending transfer clean-up.	2001-12-21	2001-12-21
2002-039-1706	Improve log buffering and billing reconciliation. Introduce new statistics tracker of ICANN reports	2002-01-31	2002-02-19
(none in March)			
(none in April)			
(none in May)			
(none in June)			
2002-039-1706	The DNS delegation service was modified to support multiple out-sourced DNS providers during the transition period within which the registry transitioned from Nominum to UltraDNS. This modification was applied in the form of a patch to the standalone service known as the DNS Updater and is limited in scope to that service alone.	2002-07-05	2002-07-05
(None in August)			
(None in September)			
(None in October)			
2002-328-1647	Implemented contact transfer, contact grace policy & domain auto-renewal functionalities and enhanced billing system, audit logging & daily escrow reports.	2002-11-23	2002-11-23
(None in December)			
(None in January)			

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Section 5 – Domain Names Under Sponsorship – Per Registrar

In accordance with Section 5 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the following table reports the number of domain names under sponsorship by each live ICANN-Accredited Registrar in the .INFO TLD for the current reporting month as well as cumulatively:

Registrar Name	November 2002	December 2002	January 2003	Cumulative Total
#1 Domain Names International	0	1	3	1,264
@Com Technology, LLC	0	0	0	0
007 Names	0	2	3	648
1 eName Co.	1	0	5	2,817
123 EasyDomain	5	6	2	1,086
123 Registration Inc.	6	0	2	723
1st Domain.net	7	5	12	3,829
A Technology Company	0	0	0	4
Aaaq.com	0	0	0	479
Abacus American Inc.	118	93	143	2,422
Active ISP	63	22	49	424
Address Creation	6	3	9	326
Alice's Registry Inc.	1	0	2	275
All West Communications Inc.	22	11	13	490
Alldomains	32	29	49	5,317
Ascio Inc.	332	259	553	33,262
BB Online UK Ltd.	9	14	9	361
Blueberry Hill Communications	5	1	34	866
Bondi, LLC	0	0	0	33
Book My Name SAS	21	24	15	501
Bulkregister	555	620	634	36,062
Capital Networks	6	6	6	99
CASDNS	0	1	2	373
Catalog.com	19	12	24	1,180
Central Registrar	0	0	0	103
CORE Internet Council of Registrars	1,279	920	1,152	44,878
Corporate Domains	2	2	20	3,307
Cronon AG	595	396	522	8,692
CSL Computer Service	620	542	724	35,919
Cyadian Technologies	0	0	0	0
DevelopersNetwork.com	0	0	0	129
Direct Information Pvt. Ltd.	33	31	52	1,429
Dodora Unified Communications, Inc.	0	0	0	0

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Section 5 – Domain Names Under Sponsorship – Per Registrar (Continued).

Registrar Name	November 2002	December 2002	January 2003	Cumulative Total
Domain Bank Inc.	110	70	126	10,591
Domain Discover	246	171	323	9,745
Domain Info	54	46	46	5,552
Domain People, Inc.	119	94	115	10,611
Domain Registration Services	38	11	17	4,154
Domain Registry.com Inc.	0	0	0	22
Domain The Net	0	1	1	2
DomainPro	0	0	0	0
DomainZoo.com, inc	1	3	8	1,060
DotForce Corp.	0	0	1	2
Dotster	258	257	474	13,566
Easyspace Ltd.	254	219	400	8,664
eMarkMonitor	3	1	7	2,380
Encirca Inc.	0	0	3	3
eNom, Inc.	1,605	1,006	1,592	49,221
EPAG Enter-Pria Multimedia AG	272	140	30	12,442
Gabia	57	58	75	4,586
Gal Communications Ltd.	2	8	9	670
Gandi Sarl	353	377	376	11,147
Global Media Online Inc	171	176	204	6,260
Globedom Datenkommunikations GmbH	37	20	41	4,326
Go Daddy Software Inc	1,928	1,755	1,981	36,895
Hangang System Inc.	7	4	7	1,680
IDR Internet Domain Registry	0	0	2	940
iHoldings.com	258	255	325	7,585
Innerwise	305	244	326	13,210
Intercosmos Media Group, Inc.	550	433	592	34,877
InterDomain SA	8	9	13	799
Internetters Limited	16	13	12	368
Key-Systems dba domaindiscount24	417	289	335	16,199
Marks Online, Inc.	0	0	0	0
MelbourneIT	1,207	992	1,218	46,138
Mr.DomReg.com Inc.	0	0	0	0
Name Bay	54	47	60	3,384
NameEngine	0	22	2	2,172
NameScout Corp	37	29	33	2,833
NamesDirect.com	25	37	37	1,380
NameSecure	179	140	182	4,681
Namezero	0	0	0	0

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Section 5 – Domain Names Under Sponsorship – Per Registrar (Concluded).

Registrar Name	November 2002	December 2002	January 2003	Cumulative Total
Neteka dba NamesBeyond.com	1	3	1	125
NetNames/NetBenefit	74	62	125	5,294
Netpia.com, Inc.	13	12	6	1,867
Netsearchers	0	0	0	25
Network Solutions	2,079	1,737	2,055	145,821
Nominalia Internet S.L.	129	97	106	3,666
Nondotcom	0	0	0	0
NordNet	38	27	33	3,766
OMNIS NETWORK, LLC	7	12	14	281
OnlineNIC, Inc.	107	128	143	3,299
Pair Networks Inc.	29	30	34	275
Parava Networks Inc.	39	31	44	2,859
PSI Japan	1	6	12	819
PSI-USA, Inc.	0	0	0	332
R&K/000Domains.com	25	63	92	1,842
Register IT SPA	0	0	0	1
Register.com	1,278	993	1,204	77,343
Registrar.com	0	0	0	0
RegistrarsAsia	0	0	2	640
Registration Technologies	0	1	0	1,758
Schlund + Partner AG	2,600	2,014	2,518	149,988
Secura GmbH	6	3	14	4,850
SiteName	5	0	0	70
Stargate Communications Inc	0	22	60	499
The NameIT Corporation	28	59	41	1,677
TLDs, Inc.	192	201	197	14,723
Total Web Solutions	96	48	76	7,133
Transpac	3	3	3	52
Tucows	2,148	2,075	2,260	89,847
Virtual Internet plc	0	0	0	7,670
Wild West Domains	230	346	385	1,445
Wooho	0	1	1	804
Xin Net Corp	9	5	5	30
YesNIC Co., Ltd	33	32	29	5,595
Total	21,478	17,938	22,472	1,049,839

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Section 6 – Nameservers Under Management – Per Registrar

The following table reports the number of .INFO nameservers registered by each ICANN Accredited Registrar in accordance with Section 6 of Appendix of the ICANN/Afilias Limited Registry Agreement:

Registrar Name	November 2002	December 2002	January 2003	Cumulative Total
#1 Domain Names International	0	1	0	6
@Com Technology, LLC	0	0	0	0
007 Names	0	0	0	0
1 eName Co.	0	0	0	3
123 EasyDomain	0	0	0	0
123 Registration Inc.	0	0	0	0
1st Domain.net	0	0	0	2
A Technology Company	0	0	0	0
Aaaq.com	0	0	0	0
Abacus American Inc.	0	0	0	4
Active ISP	0	0	0	0
Address Creation	0	0	0	2
Alice's Registry Inc.	0	0	0	0
All West Communications Inc.	0	2	0	5
Alldomains	0	4	6	27
Ascio Inc.	0	0	0	3
BB Online UK Ltd.	0	0	1	1
Blueberry Hill Communications	0	0	0	3
Bondi, LLC	0	0	0	0
Book My Name SAS	0	0	0	0
Bulkregister	0	9	10	41
Capital Networks	0	0	0	0
CASDNS	0	0	0	0
Catalog.com	0	0	0	0
Central Registrar	0	0	0	0
CORE Internet Council of Registrars	3	4	4	56
Corporate Domains	0	0	0	0
Cronon AG	1	5	0	19
CSL Computer Service	9	5	5	94
Cyadian Technologies	0	0	0	0
DevelopersNetwork.com	0	0	0	0
Direct Information Pvt. Ltd.	0	0	0	10
Dodora Unified Communications, Inc.	0	0	0	0

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Section 6 – Nameservers Under Management – Per Registrar (Continued).

Registrar Name	November 2002	December 2002	January 2003	Cumulative Total
Domain Bank Inc.	0	4	0	26
Domain Discover	8	2	6	24
Domain Info	0	0	2	20
Domain People, Inc.	6	6	3	93
Domain Registration Services	0	0	0	2
Domain Registry.com Inc.	0	0	0	0
Domain The Net	0	0	0	0
DomainPro	0	0	0	0
DomainZoo.com, inc	0	0	0	0
DotForce Corp.	0	0	0	0
Dotster	9	12	12	199
Easyspace Ltd.	1	0	0	5
eMarkMonitor	0	0	0	2
Encirca Inc.	0	0	0	0
eNom, Inc.	12	19	24	141
EPAG Enter-Pria Multimedia AG	0	0	0	0
Gabia	10	16	12	379
Gal Communications Ltd.	0	0	0	0
Gandi Sarl	22	9	12	208
Global Media Online Inc	31	26	23	708
Globedom Datenkommunikations GmbH	0	0	0	22
Go Daddy Software Inc	35	23	26	460
Hangang System Inc.	1	0	3	38
IDR Internet Domain Registry	0	0	0	2
iHoldings.com	6	2	5	45
Innerwise	5	3	0	22
Intercosmos Media Group, Inc.	21	22	17	427
InterDomain SA	0	1	0	7
Internetters Limited	0	0	0	2
Key-Systems dba domaindiscount24	0	3	1	21
Marks Online, Inc.	0	0	0	0
MelbourneIT	21	23	27	193
Mr.DomReg.com Inc.	0	0	0	0
Name Bay	12	0	0	35
NameEngine	0	0	0	0
NameScout Corp	0	0	0	1
NamesDirect.com	3	0	0	13
NameSecure	0	0	0	2
Namezero	0	0	0	0

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Section 6 – Nameservers Under Management – Per Registrar (Concluded).

Registrar Name	November 2002	December 2002	January 2003	Cumulative Total
Neteka dba NamesBeyond.com	0	0	0	0
NetNames/NetBenefit	0	0	0	3
Netpia.com, Inc.	1	4	5	64
Netsearchers	0	0	0	0
Network Solutions	70	40	63	908
Nominalia Internet S.L.	0	0	3	12
Nondotcom	0	0	0	0
NordNet	0	2	0	3
OMNIS NETWORK, LLC	0	0	0	31
OnlineNIC, Inc.	3	1	4	90
Pair Networks Inc.	0	0	0	2
Parava Networks Inc.	0	0	0	0
PSI Japan	1	2	0	15
PSI-USA, Inc.	0	0	0	0
R&K/000Domains.com	2	1	0	47
Register IT SPA	0	0	0	0
Register.com	56	121	98	734
Registrar.com	0	0	0	0
RegistrarsAsia	0	1	0	3
Registration Technologies	0	0	0	2
Schlund + Partner AG	13	9	8	91
Secura GmbH	0	0	0	1
SiteName	0	0	0	0
Stargate Communications Inc	0	2	0	5
The NameIT Corporation	0	0	1	13
TLDs, Inc.	6	1	0	49
Total Web Solutions	0	0	0	17
Transpac	0	0	0	0
Tucows	80	71	68	1,154
Virtual Internet plc	0	0	0	0
Wild West Domains	0	0	3	7
Wooho	0	1	2	22
Xin Net Corp	0	0	0	0
YesNIC Co., Ltd	4	13	11	422
Total	452	470	465	7,068

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Section 7 – Domain Names Registered by Afilias

Appendix X of the ICANN/Afilias Limited Registry Agreement outlines the domain names that are registered by Afilias Limited. The list of domain names is separated into 2 categories – Names staying with the Registry in the event of reassignment and Names staying with Afilias in the event of reassignment. Table 7 displays the domain names by category registered by Afilias Limited

Names staying with the Registry in the event of reassignment

about.info	phone.info
address.info	register.info
buydotinfo.info	registerdotinfo.info
directory.info	registerinfo.info
dot.info	registrar.info
dotinfo.info	registrars.info
dotinfodomain.info	registry.info
dotinfodomainname.info	search.info
dotinformation.info	searchdotinfo.info
email.info	selldotinfo.info
http.info	site.info
infodomain.info	tld.info
infodomainname.info	tlddotinfo.info
information.info	topleveldomain.info
informationdotinfo.info	url.info
list.info	web.info
mail.info	website.info
owndotinfo.info	

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Section 7 – Domain Names Registered by Afilias (concluded).

Names staying with Afilias in the event of reassignment:

1866.info	affiliascorp.info	afilaisllp.info
1-866.info	affiliascorporation.info	afilaismember.info
1866dotinfo.info	affiliasdomains.info	afilaismembers.info
1-866-dotinfo.info	affiliasdotoinfo.info	afilaisplc.info
1-866-dot-info.info	affiliasinco.info	afilias.info
866.info	affiliasinco.info	afiliasco.info
afalais.info	affiliasinco.info	afiliascompany.info
afalaisco.info	affiliasinco.info	afiliascorp.info
afalaiscompany.info	affiliasinco.info	afiliascorporation.info
afalaiscorp.info	affiliasinco.info	afiliasdomains.info
afalaiscorporation.info	affiliasinco.info	afiliasdotinfo.info
afalaisdomains.info	affiliasinco.info	afiliasinc.info
afalaisdotinfo.info	affiliasinco.info	afiliasinfo.info
afalaisinc.info	affiliasinco.info	afiliasinformation.info
afalaisinfo.info	affiliasinco.info	afiliasllc.info
afalaisinformation.info	affiliasinco.info	afiliasllp.info
afalaisllc.info	affiliasinco.info	afiliasmember.info
afalaisllp.info	affiliasinco.info	afiliasmembers.info
afalaismember.info	affiliasinco.info	afiliasplc.info
afalaismembers.info	affiliasinco.info	affiliias.info
afalaisplc.info	affiliasinco.info	affiliiasco.info
afalias.info	affiliasinco.info	affiliiascompany.info
afaliasco.info	affiliasinco.info	affiliiascorp.info
afaliascompany.info	affiliasinco.info	affiliiascorporation.info
afaliascorp.info	affiliasinco.info	affiliiasdomains.info
afaliascorporation.info	affiliasinco.info	affiliiasdotinfo.info
afaliasdomains.info	affiliasinco.info	affiliiasinc.info
afaliasdotinfo.info	affiliasinco.info	affiliiasinfo.info
afaliasinc.info	affiliasinco.info	affiliiasinformation.info
afaliasinfo.info	affiliasinco.info	affiliiasllc.info
afaliasinformation.info	affiliasinco.info	affiliiasllp.info
afaliasllc.info	affiliasinco.info	affiliiasmember.info
afaliasllp.info	affiliasinco.info	affiliiasmembers.info
afaliasmember.info	affiliasinco.info	affiliiasplc.info
afaliasmembers.info	affiliasinco.info	afilis.info
afaliasplc.info	affiliasinco.info	afilais.info
affiliias.info	affiliasinco.info	afilaisco.info
affiliiasco.info	affiliasinco.info	afilaiscompany.info
affiliiascompany.info	affiliasinco.info	afilaiscorp.info
	affiliasinco.info	afilaiscorporation.info
	affiliasinco.info	afilaisdomains.info
	affiliasinco.info	afilaisdotinfo.info
	affiliasinco.info	afilaisinc.info
	affiliasinco.info	afilaisinfo.info
	affiliasinco.info	afilaisinformation.info
	affiliasinco.info	afilaisllc.info
	affiliasinco.info	afilaisllp.info
	affiliasinco.info	afiliasmember.info
	affiliasinco.info	afiliasmembers.info
	affiliasinco.info	afiliasplc.info
	affiliasinco.info	afls.info
	affiliasinco.info	member.info
	affiliasinco.info	members.info

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Section 8 – Whois Service Activity

Table 8 shows the total monthly “Whois” queries (In Thousands)

Month	Total	Peak	Average
Oct 2002	137,894.3	6,268.3	4,448.2
Nov 2002	98,300.0	4,432.7	3,276.7
Dec 2002	31,576.0	3,011.0	1,019.0
Jan 2003	17,453.4	1,070.6	563.0

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Section 9 – Monthly Growth Trends

There are three main categories of monthly transactions executed by Registrars via the Extensible Provisioning Protocol (EPP) with the Shared Registration System (SRS):

1. **Write** – This category includes the following transactions: adding a new domain, deleting a domain, modifying a domain name record, renewing a domain, transferring a domain, adding a server, deleting a server, modifying a server record, adding a contact, deleting a contact and modifying a contact.
2. **Query** – This category includes the following transactions: query a domain and query a server.
3. **Check** – This category includes the following transactions: check a domain and check a server.

In compliance with Section 9 of Appendix T of the ICANN/Afilias Limited Registry Agreement, the tables that follow show the monthly growth trends in total domain name, name server and contact information transactions for each of these categories.

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Section 9 – Monthly Growth Trends (Concluded)

9a – Total Monthly Domain Name Transaction Trend by Category (In Thousands).

Month	Total	Write	Percent	Query	Percent	Check	Percent
Oct 2002	27,254.8	194.9	0.7%	815.7	3.0%	26,244.2	96.3%
Nov 2002	23,845.9	234.5	1.0%	487.5	2.0%	23,123.9	97.0%
Dec 2002	28,279.6	250.3	0.9%	440.3	1.6%	27,589.0	97.6%
Jan 2003	33,982.2	208.8	0.6%	478.1	1.4%	33,295.3	98.0%

9b – Total Monthly Name Server Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
Oct 2002	130.5	7.6	5.8%	38.1	29.2%	84.8	65.0%
Nov 2002	110.8	8.3	7.5%	34.5	31.1%	68.0	61.4%
Dec 2002	108.2	10.4	9.6%	34.3	31.7%	63.5	58.7%
Jan 2003	128.0	10.3	8.0%	34.6	27.0%	83.1	64.9%

9c – Total Monthly Contact Information Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
Oct 2002	250.3	153.8	61.4%	87.1	34.8%	9.4	3.8%
Nov 2002	240.2	140.8	58.6%	84.8	35.3%	14.6	6.1%
Dec 2002	208.3	122.5	58.8%	80.4	38.6%	5.4	2.6%
Jan 2003	248.4	153.6	61.8%	89.2	35.9%	5.6	2.3%

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Section 10 – Total Number of Transactions by Subcategory by Month.

In compliance with Section-10 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the tables that follow present the monthly growth trends for the Write Domain, Write Server and Write Contact Information reported in Section 9.

10a – Total Monthly Domain Name Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Oct 2002	26,439.1	38.8	13.7	114.8	9.5	18.1	26,244.2
Nov 2002	23,358.4	38.0	11.2	154.0	8.7	22.6	23,123.9
Dec 2002	27,838.5	36.2	10.9	94.0	9.3	99.1	27,589.0
Jan 2003	33,504.1	36.3	11.1	94.0	9.8	57.6	33,295.3

10b – Total Monthly Name Server Transactions by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Oct 2002	92.4	6.9	0.3	0.4	Not Applicable	Not Applicable	84.8
Nov 2002	76.3	7.8	0.2	0.3	Not Applicable	Not Applicable	68.0
Dec 2002	73.9	10.0	0.2	0.2	Not Applicable	Not Applicable	63.5
Jan 2003	93.4	9.6	0.4	0.3	Not Applicable	Not Applicable	83.1

10c – Total Monthly Contact Information Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Oct 2002	163.2	98.4	0.9	54.5	Not Applicable	0.0	9.4
Nov 2002	155.4	95.1	0.6	45.1	Not Applicable	0.0	14.6
Dec 2002	127.9	82.7	2.0	37.8	Not Applicable	0.0	5.4
Jan 2003	159.2	98.9	1.2	53.5	Not Applicable	0.0	5.6

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Section 11 – Total Number of Failed Transactions by Subcategory by Month.

The following tables present monthly growth trends for transactions that have failed in the subcategories of the Write Domain, Write Server and Write Contact Information categories reported in Section 9.

11a – Total Monthly Domain Name Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Oct 2002	174.8	5.0	2.2	17.0	0.1	11.8	138.7
Nov 2002	206.5	7.6	0.2	48.6	0.1	17.8	132.2
Dec 2002	525.1	9.0	0.1	11.9	0.0	95.1	409.0
Jan 2003	216.9	4.3	0.2	8.4	8.8	48.7	146.5

11b – Total Monthly Name Server Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Oct 2002	3.1	2.7	0.2	0.2	Not Applicable	Not Applicable	0.0
Nov 2002	3.8	3.6	0.1	0.1	Not Applicable	Not Applicable	0.0
Dec 2002	6.0	5.8	0.1	0.1	Not Applicable	Not Applicable	0.0
Jan 2003	4.5	4.2	0.2	0.1	Not Applicable	Not Applicable	0.0

11c – Total Monthly Contact Information Transaction Failures by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Oct 2002	23.0	18.9	0.6	3.3	Not Applicable	0.0	0.2
Nov 2002	16.0	13.9	0.4	1.5	Not Applicable	0.0	0.2
Dec 2002	16.7	13.6	1.7	1.3	Not Applicable	0.0	0.1
Jam 2003	17.0	14.5	0.9	1.5	Not Applicable	0.0	0.1

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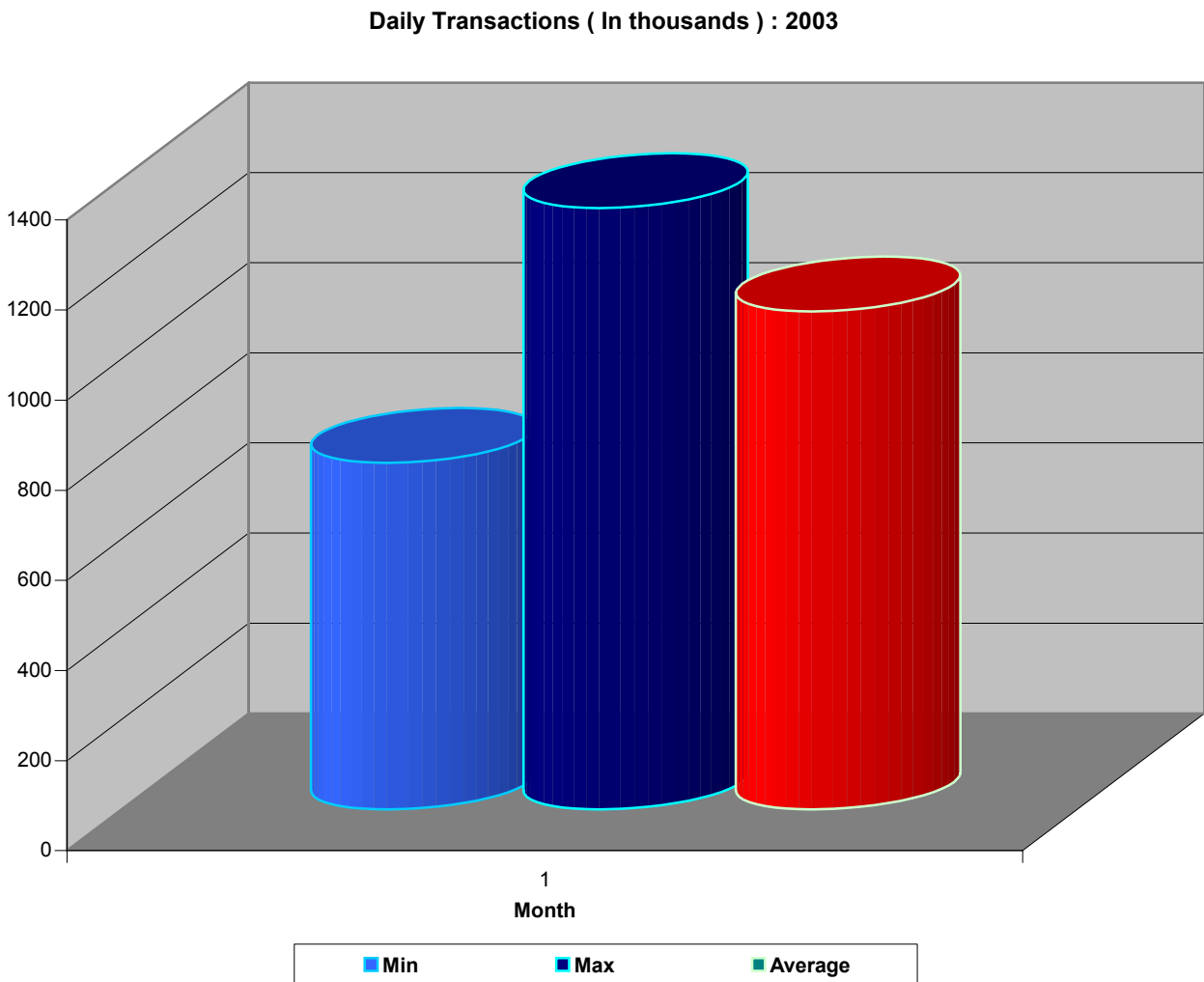
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Section 12 – Average Daily Transaction Range

Figure 1 shows the trend in the number of total daily transactions. The range of transaction volume is shown for each month along with the average daily transaction volume.

Figure 1

Daily Transaction Range



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Section 13 – INFO Geographical Registrations Distribution.

This table shows the number and percent of total and new domain name registrations in the Registry broken down by geographical location (country code).

Country Name	January 2003	Percentage	Cumulative Total	Percentage
Afghanistan	6	0.03%	122	0.01%
Albania	5	0.02%	211	0.02%
Algeria	3	0.01%	112	0.01%
American Samoa	0	0.00%	7	0.00%
Andorra	6	0.03%	360	0.03%
Angola	0	0.00%	12	0.00%
Anguilla	1	0.00%	71	0.01%
Antigua And Barbuda	6	0.03%	556	0.05%
Antractica	0	0.00%	24	0.00%
Argentina	13	0.06%	1,010	0.10%
Armenia	0	0.00%	13	0.00%
Aruba	2	0.01%	32	0.00%
Australia	213	0.95%	17,327	1.65%
Austria	356	1.58%	33,211	3.16%
Azerbaijan	5	0.02%	60	0.01%
Bahamas	46	0.20%	370	0.04%
Bahrain	2	0.01%	81	0.01%
Bangladesh	6	0.03%	118	0.01%
Barbados	8	0.04%	279	0.03%
Belarus	5	0.02%	120	0.01%
Belgium	167	0.74%	4,986	0.47%
Belize	1	0.00%	91	0.01%
Benin	0	0.00%	6	0.00%
Bermuda	0	0.00%	169	0.02%
Bhutan	0	0.00%	0	0.00%
Bolivia	0	0.00%	41	0.00%
Bosnia and Herzegovina	4	0.02%	79	0.01%
Botswana	0	0.00%	11	0.00%
Bouvet Island	0	0.00%	0	0.00%
Brazil	12	0.05%	1,209	0.12%
British Indian Ocean Territory	0	0.00%	2	0.00%
Brunei	0	0.00%	10	0.00%
Bulgaria	15	0.07%	365	0.03%
Burkina Faso	0	0.00%	3	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	January 2003	Percentage	Cumulative Total	Percentage
Burundi	0	0.00%	9	0.00%
Cambodia	0	0.00%	28	0.00%
Cameroon	2	0.01%	24	0.00%
Canada	562	2.50%	24,299	2.31%
Cape Verde	2	0.01%	33	0.00%
Cayman Islands	1	0.00%	72	0.01%
Central African Republic	0	0.00%	7	0.00%
Chad	0	0.00%	3	0.00%
Chile	4	0.02%	982	0.09%
China	37	0.16%	2,249	0.21%
Christmas Island	0	0.00%	0	0.00%
Cocos (keeling) Islands	0	0.00%	4	0.00%
Colombia	5	0.02%	393	0.04%
Comoros	0	0.00%	0	0.00%
Congo	0	0.00%	0	0.00%
Congo, The Democratic Republic of the	0	0.00%	3	0.00%
Cook Islands	0	0.00%	10	0.00%
Costa Rica	7	0.03%	331	0.03%
Cote D'Ivoire	0	0.00%	28	0.00%
Croatia	21	0.09%	1,398	0.13%
Cuba	0	0.00%	37	0.00%
Cyprus	15	0.07%	555	0.05%
Czech Republic	136	0.61%	3,091	0.29%
Denmark	152	0.68%	8,004	0.76%
Djibouti	0	0.00%	2	0.00%
Dominica	0	0.00%	7	0.00%
Dominican Republic	2	0.01%	131	0.01%
East Timor	0	0.00%	1	0.00%
Ecuador	1	0.00%	95	0.01%
Egypt	11	0.05%	294	0.03%
El Salvador	2	0.01%	36	0.00%
Equatorial Guinea	0	0.00%	0	0.00%
Eritrea	0	0.00%	2	0.00%
Estonia	6	0.03%	139	0.01%
Ethopia	0	0.00%	5	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	January 2003	Percentage	Cumulative Total	Percentage
Falkland Islands (Malvinas)	0	0.00%	1	0.00%
Faroe Islands	1	0.00%	51	0.00%
Fiji	1	0.00%	10	0.00%
Finland	132	0.59%	3,201	0.30%
France	637	2.83%	21,813	2.08%
French Guiana	0	0.00%	4	0.00%
French Polynesia	1	0.00%	55	0.01%
French Southern Territories	0	0.00%	5	0.00%
Gabon	0	0.00%	2	0.00%
Gambia	0	0.00%	9	0.00%
Georgia	2	0.01%	53	0.01%
Germany	4,788	21.31%	242,060	23.06%
Ghana	1	0.00%	12	0.00%
Gibraltar	2	0.01%	54	0.01%
Greece	28	0.12%	1,045	0.10%
Greenland	0	0.00%	11	0.00%
Grenada	0	0.00%	14	0.00%
Guadeloupe	0	0.00%	48	0.00%
Guam	0	0.00%	14	0.00%
Guatemala	1	0.00%	38	0.00%
Guinea	0	0.00%	1	0.00%
Guinea-Bissau	0	0.00%	4	0.00%
Guyana	0	0.00%	2	0.00%
Haiti	2	0.01%	17	0.00%
Heard Island and McDonald Islands	0	0.00%	2	0.00%
Holy See (Vatican City State)	0	0.00%	7	0.00%
Honduras	1	0.00%	13	0.00%
Hong Kong	42	0.19%	1,845	0.18%
Hungary	27	0.12%	973	0.09%
Iceland	1	0.00%	100	0.01%
India	72	0.32%	3,212	0.31%
Indonesia	27	0.12%	1,249	0.12%
Iran, Islamic Republic of	27	0.12%	491	0.05%
Iraq	0	0.00%	3	0.00%
Ireland	103	0.46%	2,188	0.21%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	January 2003	Percentage	Cumulative Total	Percentage
Israel	31	0.14%	1,626	0.15%
Italy	493	2.19%	19,743	1.88%
Jamaica	0	0.00%	309	0.03%
Japan	472	2.10%	13,713	1.31%
Jordan	6	0.03%	181	0.02%
Kazakstan	3	0.01%	39	0.00%
Kenya	1	0.00%	92	0.01%
Kiribati	0	0.00%	2	0.00%
Korea, Democratic People's of	0	0.00%	27	0.00%
Korea, Republic of	186	0.83%	19,310	1.84%
Kuwait	2	0.01%	937	0.09%
Kyrgyzstan	0	0.00%	4	0.00%
Lao People's Democratic Republic	0	0.00%	4	0.00%
Latvia	7	0.03%	111	0.01%
Lebanon	11	0.05%	1,442	0.14%
Lesotho	1	0.00%	1	0.00%
Liberia	0	0.00%	1	0.00%
Libyan Arab Jamahiriya	0	0.00%	4	0.00%
Liechtenstein	2	0.01%	342	0.03%
Lithuania	4	0.02%	123	0.01%
Luxembourg	13	0.06%	390	0.04%
Macau	0	0.00%	15	0.00%
Macedonia, The Former Yugoslav Republic of	1	0.00%	15	0.00%
Madagascar	0	0.00%	8	0.00%
Malawi	0	0.00%	2	0.00%
Malaysia	18	0.08%	991	0.09%
Maldives	0	0.00%	28	0.00%
Mali	0	0.00%	4	0.00%
Malta	4	0.02%	216	0.02%
Marshall Islands	0	0.00%	0	0.00%
Martinique	0	0.00%	12	0.00%
Mauritania	0	0.00%	1	0.00%
Mauritius	0	0.00%	140	0.01%
Mayanmar	0	0.00%	12	0.00%
Mayotte	0	0.00%	1	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	January 2003	Percentage	Cumulative Total	Percentage
Mexico	40	0.18%	1,466	0.14%
Micronesia, Federated States of	0	0.00%	1	0.00%
Moldova, Republic of	0	0.00%	25	0.00%
Monaco	13	0.06%	256	0.02%
Mongolia	0	0.00%	5	0.00%
Montserrat	0	0.00%	0	0.00%
Morocco	7	0.03%	114	0.01%
Mozambique	0	0.00%	3	0.00%
Namibia	4	0.02%	43	0.00%
Nauru	0	0.00%	2	0.00%
Nepal	0	0.00%	41	0.00%
Netherlands	872	3.88%	39,731	3.78%
Netherlands Antilles	4	0.02%	335	0.03%
New Caledonia	0	0.00%	24	0.00%
New Zealand	37	0.16%	2,580	0.25%
Nicaragua	1	0.00%	7	0.00%
Niger	3	0.01%	89	0.01%
Nigeria	22	0.10%	1,014	0.10%
Niue	0	0.00%	0	0.00%
No Country Specified	0	0.00%	0	0.00%
Norfolk Island	0	0.00%	4	0.00%
Northern Mariana Islands	0	0.00%	17	0.00%
Norway	114	0.51%	6,096	0.58%
Oman	3	0.01%	45	0.00%
Pakistan	7	0.03%	590	0.06%
Palau	0	0.00%	0	0.00%
Palestinian Territory, Occupied	3	0.01%	12	0.00%
Panama	2	0.01%	135	0.01%
Papua New Guinea	0	0.00%	7	0.00%
Paraguay	0	0.00%	52	0.00%
Peru	7	0.03%	111	0.01%
Philippines	12	0.05%	252	0.02%
Pitcairn	0	0.00%	0	0.00%
Poland	87	0.39%	3,401	0.32%
Portugal	23	0.10%	759	0.07%
Puerto Rico	3	0.01%	173	0.02%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	January 2003	Percentage	Cumulative Total	Percentage
Qatar	3	0.01%	43	0.00%
Reunion	1	0.00%	41	0.00%
Romania	6	0.03%	268	0.03%
Russian Federation	102	0.45%	2,814	0.27%
Rwanda	0	0.00%	0	0.00%
Saint Helena	0	0.00%	1	0.00%
Saint Kitts and Nevis	0	0.00%	138	0.01%
Saint Lucia	0	0.00%	22	0.00%
Saint Pierre and Miquelon	0	0.00%	0	0.00%
Saint Vincent and the Grenadines	0	0.00%	13	0.00%
Samoa	0	0.00%	4	0.00%
San Marino	1	0.00%	14	0.00%
Sao Tome and Principe	0	0.00%	0	0.00%
Saudi Arabia	19	0.08%	789	0.08%
Senegal	1	0.00%	27	0.00%
Seychelles	1	0.00%	33	0.00%
Sierra Leone	0	0.00%	8	0.00%
Singapore	25	0.11%	1,097	0.10%
Slovakia	17	0.08%	399	0.04%
Slovenia	23	0.10%	645	0.06%
Solomon Islands	0	0.00%	0	0.00%
Somalia	0	0.00%	2	0.00%
South Africa	33	0.15%	1,334	0.13%
South Georgia And The Sandwich Islands	0	0.00%	2	0.00%
Spain	400	1.78%	15,770	1.50%
Sri Lanka	2	0.01%	73	0.01%
Sudan	0	0.00%	14	0.00%
Suriname	1	0.00%	8	0.00%
Svalbard and Jan Mayen	0	0.00%	0	0.00%
Swaziland	2	0.01%	10	0.00%
Sweden	256	1.14%	15,771	1.50%
Switzerland	436	1.94%	24,674	2.35%
Syrian Arab Republic	4	0.02%	90	0.01%
Taiwan, Province of China	16	0.07%	884	0.08%
Tajikistan	0	0.00%	6	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Concluded).

Country Name	January 2003	Percentage	Cumulative Total	Percentage
Tanzania, United Republic of	1	0.00%	26	0.00%
Thailand	12	0.05%	1,082	0.10%
Togo	0	0.00%	5	0.00%
Tokelau	0	0.00%	2	0.00%
Tonga	0	0.00%	4	0.00%
Trinidad and Tobago	1	0.00%	37	0.00%
Tunisia	2	0.01%	26	0.00%
Turkey	105	0.47%	2,248	0.21%
Turkmenistan	1	0.00%	5	0.00%
Turks and Caicos Islands	0	0.00%	30	0.00%
Tuvalu	0	0.00%	1	0.00%
Uganda	1	0.00%	32	0.00%
Ukraine	13	0.06%	368	0.04%
United Arab Emirates	10	0.04%	550	0.05%
United Kingdom	2,509	11.17%	98,631	9.39%
United States	8,119	36.13%	379,765	36.17%
United states Minor Outlying Islands	1	0.00%	1,057	0.10%
Uruguay	2	0.01%	117	0.01%
Uzbekistan	0	0.00%	14	0.00%
Vanuatu	1	0.00%	49	0.00%
Venezuela	6	0.03%	327	0.03%
Viet Nam	57	0.25%	297	0.03%
Virgin Islands, British	10	0.04%	612	0.06%
Virgin Islands, U.S.	4	0.02%	60	0.01%
Wallis and Futuna	0	0.00%	16	0.00%
Western Sahara	0	0.00%	0	0.00%
Yemen	0	0.00%	36	0.00%
Yugoslavia	2	0.01%	222	0.02%
Zambia	0	0.00%	15	0.00%
Zimbabwe	3	0.01%	28	0.00%
Total	22,472		1,049,839	

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