



REGISTRY OPERATOR'S REPORT

August 2002

Afilias Limited Monthly Operator Report – August 2002

As required by the ICANN/Afilias Limited Registry Agreement (Section 3.15.1) this report provides an overview of Afilias Limited activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix T of the Registry Agreement.

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Section 1 – Accredited Registrar Status – August 31, 2002

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. Operational registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. Registrars in the Ramp-up Period:** Those who have received a password to the Afilias Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. Registrars in the Pre-Ramp-up Period:** Those who have been sent a welcome letter from Afilias, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

August 2002

Status	No. of Registrars
Operational Registrars	101
Registrars In Ramp-Up Period	28
Registrars in Pre-Ramp-Up Period	0
Total	129

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Section 2 – Service Level Agreement Performance – August 2002

Table 2 compares the SLA requirements with Actual Performance for the reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias Limited is committed to provide service levels as outlined in Appendix D of the agreement and to comply with the requirements of the SLA Appendix E of the agreement. The SLA is incorporated into the Afilias Registry Registrar Agreement that is executed with all operational registrars.

Component/Service	Availability		Performance	
	Required	Actual	Required	Actual
<u>DNS</u>				
<u>AXFR/IXFR Updates</u>	Unplanned 300 min	None	< 5 minutes	100% < 5 minutes
	Planned 600 minutes	None		
Resolution of .info domains, each name-server	Unplanned 30 min	None	< 300 milliseconds	70 milliseconds (Avg.)
	Planned 60 minutes	None		
<u>WHOIS</u>				
Singular query/response	Unplanned 90 min	55 minutes	< 800 milliseconds	100% < 200 milliseconds
	Planned 180 Minutes	None		
<u>BILLING</u>				
Account balance check/modify	Unplanned 90 min	None	< 800 milliseconds	d/n/a
	Planned 180 Minutes	None		
<u>ADMIN</u>				
Update Registrar profile	Unplanned 300 min	None	No requirement	No requirement
	Planned 600 minutes	None		
Update Registrar status	Unplanned 300 min	None	No requirement	No requirement
	Planned 600 minutes	None		
<u>PROTOCOL INTERFACE</u>				
Write Operations	Unplanned 30 min	None	< 800 milliseconds	737 milliseconds (Avg.)
	Planned 60 minutes	None		
Transfer	Unplanned 30 min	None	< 1600 milliseconds	100% < 1600 milliseconds
	Planned 60 minutes	None		
Query Operations	Unplanned 30 min	None	< 400 milliseconds	270 milliseconds (Avg.)
	Planned 60 minutes	None		

Note:- “ d/n/a “ represents “Data Not Available”

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Section 3 – INFO Zone File Access Activity – August 2002

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias provides third parties bulk access to the zone file for the .INFO TLD.

Zone file access passwords at the end of the previous month	July-02	52
New zone file access passwords		3
Total zone file access approvals at the end of the reporting month	August-02	55

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Section 4 – Completed SRS/System Software Releases

As required by the ICANN/Afilias Limited Registry Agreement, Table 4 shows significant releases that have occurred since July, 2001 (it excludes software released only to fix a bug). The Afilias Limited Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
2001-199-1629	Initial release		2001-07-19
2001-226-1421	Sunrise lock behaviour, billing posting daemon upgrade	2001-08-14	2001-08-14
2001-252-1802	Improved billing code. New multi-threaded queue processing. New approach to address internationalization for contacts	2001-09-11	2001-09-10
2001-271-1356	Additional monitoring tools added to epp_server	2001-09-30	2001-09-29
2001-274-1723	Unify billing and epp transactions. Prevent server lock-ups under load		2001-10-04
2001-303-0916	Increase granularity of permissions system to allow for better administration of registrar balances. Improve whois robustness	2001-11-04	2001-11-04
2001-318-1651	Improved whois output: disclaimer, ordered output for contacts. New reporting tools. New mechanism for handling reserved names. Status threshold for nameservers.	2001-11-21	2001-11-21
2001-327-1638	Multiple report improvements. Transfer grace policies. Transfer history tracking. Case insensitive whois registrar searches.	2001-11-27	2001-11-27
2001-353-1152	Introduce scheduler component for pending delete/pending transfer clean-up.	2001-12-21	2001-12-21
2002-039-1706	Improve log buffering and billing reconciliation. Introduce new statistics tracker of ICANN reports	2002-01-31	2002-02-19
(none in March)			
(none in April)			
(none in May)			
(none in June)			
2002-039-1706	The DNS delegation service was modified to support multiple out-sourced DNS providers during the transition period within which the registry transitioned from Nominum to UltraDNS. This modification was applied in the form of a patch to the standalone service known as the DNS Updater and is limited in scope to that service alone.	2002-07-05	2002-07-05
(None in August)			

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Section 5 - Domain Names Under Sponsorship – Per Registrar

In accordance with Section 5 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the following table reports the number of domain names under sponsorship by each live ICANN-Accredited Registrar in the .INFO TLD for the current reporting month as well as cumulatively:

Registrar Name	June 2002	July 2002	August 2002	Cumulative Total
#1 Domain Names International	11	2	3	1,282
007 Names	4	205	4	665
1 eName Co.	21	11	6	2,863
123 EasyDomain	11	8	31	1,001
123 Registration Inc.	2	108	3	702
1st Domain.net	10	262	3	3,977
A Technology Company	-	6	-	6
Aaaq.com	-	13	-	500
Abacus American Inc.	39	23	44	1,939
Active ISP	23	61	40	196
Address Creation	16	97	4	312
Alice's Registry Inc.	2	75	-	289
All Domains	61	319	50	5,017
All West Communications Inc.	12	19	9	410
Ascio Inc.	434	884	372	31,188
BB Online UK Ltd.	2	126	11	531
Blueberry Hill Communications	17	222	11	825
Bondi, LLC	-	33	-	33
Book My Name SAS	7	207	3	412
Bulkregister	692	1,222	667	30,939
Capital Networks	4	6	6	66
CASDNS	1	78	2	371
Catalog.com	29	18	24	1,112
Central Registrar	-	108	-	108
CORE Internet Council of Registrars	990	1,536	1,192	39,279
Corporate Domains	2	461	9	3,683
Cronon AG	807	968	755	5,834
CSL Computer Service	625	775	654	31,689
Cyadian Technologies	-	-	-	-
DevelopersNetwork.com	-	129	-	129
Direct Information Pvt. Ltd.	11	253	14	1,256
Domain Bank Inc.	124	474	159	9,946
Domain Discover	196	590	185	8,421
Domain Info	75	246	62	5,255
Domain People, Inc.	105	492	84	10,201

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Section 5 - Domain Names Under Sponsorship – Per Registrar (Continued).

Registrar Name	June 2002	July 2002	August 2002	Cumulative Total
Domain Pro	-	70	-	165
Domain Registration Services	5	97	16	4,163
Domain Registry.com Inc.	-	-	-	22
Domain The Net	-	-	-	-
DomainZoo.com, Inc	5	1	7	1,065
Dotster	323	613	518	11,680
Easyspace Ltd.	174	261	191	7,521
eMarkMonitor	4	165	10	1,840
eNom, Inc.	1,283	2,000	1,816	38,926
EPAG Enter-Pria Multimedia AG	173	386	292	12,125
Gabia	100	188	81	4,296
Gal Communications Ltd.	-	170	2	472
Gandi Sarl	469	474	439	9,223
Global Media Online Inc	191	305	167	5,470
Globedom Datenkommunikations GmbH	66	347	40	4,210
Go Daddy Software Inc	1,483	1,607	1,984	26,696
Hangang System Inc.	15	288	2	1,659
IDR Internet Domain Registry	1	135	1	982
IHoldings.com	282	473	358	6,173
Innerwise	420	393	455	11,583
Intercosmos Media Group, Inc.	526	883	516	32,098
InterDomain SA	15	53	6	750
Internetters Limited	27	203	17	300
Key-Systems	272	1,039	1,082	13,661
Marks Online, Inc.	-	-	-	-
Melbourne IT	1,450	1,596	1,367	40,802
Mr.DomReg.com Inc.	-	-	-	-
Name Engine	-	228	1	2,135
Name Scout Corp	53	241	23	2,668
Name Secure	201	216	242	4,008
Name Zero	-	-	-	-
NamesDirect.com	6	24	35	1,237
Net Names/Net Benefit	95	144	169	4,668
Neteka	-	134	1	136
Netpia.com, Inc.	17	21	16	1,800
NetSearchers	-	26	-	26
Network Solutions	2,900	2,428	2,242	138,159
Nominalia Internet S.L.	80	82	61	3,159
Nondotcom	-	-	-	-
NordNet	36	67	30	3,624

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Section 5 - Domain Names Under Sponsorship – Per Registrar (Concluded).

Registrar Name	June 2002	July 2002	August 2002	Cumulative Total
Omnis Network, LLC	25	24	9	239
OnlineNIC, Inc.	117	283	117	2,739
Pair Networks Inc.	25	28	12	114
Parava Networks Inc.	133	180	33	2,691
PSI Japan	9	56	5	828
PSI USA	-	344	-	344
R&K/000Domains.com	66	135	45	1,531
Register.com	1,336	2,109	1,204	70,408
Registrar.com	-	-	-	-
RegistrarsAsia	19	93	-	655
Registration Technologies	2	172	-	1,827
SAM Namebay	67	111	44	3,126
Schlund + Partner AG	6,785	25,525	3,118	147,847
Secura GmbH	32	333	22	4,928
SiteName	-	26	1	69
Stargate Communications Inc	80	104	131	315
The NameIT Corporation	10	12	20	1,499
TLDs, Inc.	256	244	228	13,705
Total Web Solutions	82	126	65	6,826
TransPac	5	2	5	29
Tucows	2,191	3,158	2,495	78,192
Virtual Internet plc	63	178	3	7,878
Wild West Domains	-	40	114	154
Wooho	4	92	-	816
Xin Net Corp	-	11	-	11
YesNIC Co., Ltd	66	296	72	5,449
Total	26,378	59,077	24,337	950,159

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Section 6 - Nameservers Under Management – Per Registrar

The following table reports the number of .INFO nameservers registered by each ICANN Accredited Registrar in accordance with Section 6 of Appendix of the ICANN/Afilias Limited Registry Agreement:

Registrar Name	June 2002	July 2002	August 2002	Cumulative Total
#1 Domain Names International	4	-	-	5
007 Names	-	-	-	-
1 eName Co.	-	-	-	2
123 EasyDomain	-	-	-	-
123 Registration Inc.	-	-	-	-
1st Domain.net	-	-	-	1
A Technology Company	-	-	-	-
Aaaq.com	-	-	-	-
Abacus American Inc.	-	-	-	4
Active ISP	-	-	-	-
Address Creation	-	-	2	2
Alice's Registry Inc.	-	-	-	-
All Domains	5	4	-	17
All West Communications Inc.	-	-	-	3
Ascio Inc.	-	-	-	3
BB Online UK Ltd.	-	-	-	-
Blueberry Hill Communications	1	-	-	2
Bondi, LLC	-	-	-	-
Book My Name SAS	-	-	-	-
Bulkregister	2	-	-	22
Capital Networks	-	-	-	-
CASDNS	-	-	-	-
Catalog.com	-	-	-	-
Central Registrar	-	-	-	-
CORE Internet Council of Registrars	1	1	4	43
Corporate Domains	-	-	-	-
Cronon AG	1	3	2	7
CSL Computer Service	5	5	6	68
Cyadian Technologies	-	-	-	-
DevelopersNetwork.com	-	-	-	-
Direct Information Pvt. Ltd.	-	-	2	2
Domain Bank Inc.	-	-	-	21
Domain Discover	-	-	1	3
Domain Info	1	1	-	18
Domain People, Inc.	7	6	8	69

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Section 6 - Nameservers Under Management – Per Registrar (Continued).

Registrar Name	June 2002	July 2002	August 2002	Cumulative Total
Domain Pro	-	-	-	-
Domain Registration Services	-	-	-	2
Domain Registry.com Inc.	-	-	-	-
Domain The Net	-	-	-	-
DomainZoo.com, Inc	-	-	-	-
Dotster	10	15	12	153
Easyspace Ltd.	-	-	-	2
eMarkMonitor	-	-	-	2
eNom, Inc.	16	3	12	53
EPAG Enter-Pria Multimedia AG	-	-	-	-
Gabia	21	19	23	309
Gal Communications Ltd.	-	-	-	-
Gandi Sarl	21	9	24	130
Global Media Online Inc	39	59	38	559
Globedom Datenkommunikations GmbH	1	4	-	21
Go Daddy Software Inc	21	14	15	314
Hangang System Inc.	4	3	1	34
IDR Internet Domain Registry	-	-	-	2
IHoldings.com	-	7	5	29
Innerwise	-	2	2	13
Intercosmos Media Group, Inc.	18	10	21	322
InterDomain SA	1	-	-	6
Internetters Limited	-	-	-	2
Key-Systems	-	-	1	16
Marks Online, Inc.	-	-	-	-
Melbourne IT	18	18	10	92
Mr.DomReg.com Inc.	-	-	-	-
Name Engine	-	-	-	-
Name Scout Corp	-	-	-	1
Name Secure	-	-	-	1
Name Zero	-	-	-	-
NamesDirect.com	-	6	4	8
Net Names/Net Benefit	-	-	-	2
Neteka	-	-	-	-
Netpia.com, Inc.	3	3	4	47
NetSearchers	-	-	-	-
Network Solutions	48	54	69	614
Nominalia Internet S.L.	-	-	2	9
Nondotcom	-	-	-	-
NordNet	-	-	-	1

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Section 6 - Nameservers Under Management – Per Registrar (Concluded).

Registrar Name	June 2002	July 2002	August 2002	Cumulative Total
Omnis Network, LLC	-	2	-	29
OnlineNIC, Inc.	7	4	4	70
Pair Networks Inc.	-	2	-	2
Parava Networks Inc.	-	-	-	-
PSI Japan	-	-	-	13
PSI USA	-	-	-	-
R&K/000Domains.com	1	-	20	40
Register.com	22	36	54	338
Registrar.com	-	-	-	-
RegistrarsAsia	-	-	-	-
Registration Technologies	-	-	-	-
SAM Namebay	4	1	2	21
Schlund + Partner AG	12	12	7	48
Secura GmbH	-	-	-	1
SiteName	-	-	-	-
Stargate Communications Inc	-	3	-	3
The NameIT Corporation	-	-	6	12
TLDs, Inc.	2	-	2	33
Total Web Solutions	-	-	11	17
TransPac	-	-	-	-
Tucows	70	64	38	809
Virtual Internet plc	-	-	-	-
Wild West Domains	-	-	3	3
Wooho	-	1	-	19
Xin Net Corp	-	-	-	-
YesNIC Co., Ltd	15	14	11	382
Total	381	385	426	4,876

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Section 7 - Domain Names Registered by Afilias

Appendix X of the ICANN/Afilias Limited Registry Agreement outlines the domain names that are registered by Afilias Limited. The list of domain names is separated into 2 categories – Names staying with the Registry in the event of reassignment and Names staying with Afilias in the event of reassignment. Table 7 displays the domain names by category registered by Afilias Limited

Names staying with the Registry in the event of reassignment

about.info	phone.info
address.info	register.info
buydotinfo.info	registerdotinfo.info
directory.info	registerinfo.info
dot.info	registrar.info
dotinfo.info	registrars.info
dotinfodomain.info	registry.info
dotinfodomainname.info	search.info
dotinformation.info	searchdotinfo.info
email.info	selldotinfo.info
http.info	site.info
infodomain.info	tld.info
infodomainname.info	tlddotinfo.info
information.info	topleveldomain.info
informationdotinfo.info	url.info
list.info	web.info
mail.info	website.info
owndotinfo.info	

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Section 7 - Domain Names Registered by Afilias (concluded).

Names staying with Afilias in the event of reassignment:

1866.info	affiliascorp.info	afilaisllp.info
1-866.info	affiliascorporation.info	afilaismember.info
1866dotinfo.info	affiliasd domains.info	afilaismembers.info
1-866-dotinfo.info	affiliasd dotinfo.info	afilaisplc.info
1-866-dot-info.info	affiliasin c.info	afilias.info
866.info	affiliasin fo.info	afiliasco.info
afalais.info	affiliasin formation.info	afiliascompany.info
afalaisco.info	affiliasl lc.info	affiliascorp.info
afalaiscompany.info	affiliasl lp.info	afiliascorporation.info
afalaiscorp.info	affiliasmember.info	afiliasdomains.info
afalaiscorporation.info	affiliasmembers.info	affiliasd dotinfo.info
afalaisdomains.info	affiliasl pc.info	affiliasin c.info
afalaisdotinfo.info	affillias.info	affiliasin fo.info
afalaisinc.info	affilliasco.info	affiliasin formation.info
afalaisinfo.info	affilliascompany.info	affiliasl lc.info
afalaisinformation.info	affilliascorp.info	affiliasl lp.info
afalaisllc.info	affilliascorporation.info	afiliasmember.info
afalaisllp.info	affilliasdomains.info	afiliasmembers.info
afalaismember.info	affilliasd dotinfo.info	afiliasplc.info
afalaismembers.info	affilliasinc.info	affillias.info
afalaisplc.info	affilliasinfo.info	affilliasco.info
afalias.info	affilliasinformation.info	affilliascompany.info
afaliasco.info	affilliasllc.info	affilliascorp.info
afaliascompany.info	affilliasllp.info	affilliascorporation.info
afaliascorp.info	affilliasmember.info	affilliasdomains.info
afaliascorporation.info	affilliasmembers.info	affilliasd dotinfo.info
afaliasdomains.info	affilliasplc.info	affilliasinc.info
afaliasdotinfo.info	afil.info	affilliasinfo.info
afaliasinc.info	afilais.info	affilliasinformation.info
afaliasinfo.info	afilaisco.info	affilliasllc.info
afaliasinformation.info	afilaiscompany.info	affilliasllp.info
afaliasllc.info	afilaiscorp.info	affilliasmember.info
afaliasllp.info	afilaiscorporation.info	affilliasmembers.info
afaliasmember.info	afilaisdomains.info	affilliasplc.info
afaliasmembers.info	afilaisd dotinfo.info	afls.info
afaliasplc.info	afilaisinc.info	member.info
affilias.info	afilaisinfo.info	members.info
affilliasco.info	afilaisinformation.info	
affiliacompany.info	afilaisllc.info	

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Section 8 – Whois Service Activity

Table 8 shows the total monthly “Whois” queries (In Thousands)

Month	Total	Peak	Average
May 2002	12189.7	877.5	393.2
Jun 2002	11196.3	939.4	373.2
Jul 2002	15527.0	1004.6	500.9
Aug 2002	13913.7	1530.2	448.8

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Section 9 – Monthly Growth Trends

There are three main categories of monthly transactions executed by Registrars via the Extensible Provisioning Protocol (EPP) with the Shared Registration System (SRS):

1. **Write** – This category includes the following transactions: adding a new domain, deleting a domain, modifying a domain name record, renewing a domain, transferring a domain, adding a server, deleting a server, modifying a server record, adding a contact, deleting a contact and modifying a contact.
2. **Query** – This category includes the following transactions: query a domain and query a server.
3. **Check** – This category includes the following transactions: check a domain and check a server.

In compliance with Section 9 of Appendix T of the ICANN/Afilias Limited Registry Agreement, the tables that follow show the monthly growth trends in total domain name, name server and contact information transactions for each of these categories.

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Section 9 – Monthly Growth Trends (Concluded)

9a – Total Monthly Domain Name Transaction Trend by Category (In Thousands).

Month	Total	Write	Percent	Query	Percent	Check	Percent
May 2002	25,581.3	315.8	1.2%	575.9	2.3%	24,689.6	96.5%
Jun 2002	23,544.2	134.6	0.6%	285.7	1.2%	23,123.9	98.2%
Jul 2002	21,301.0	332.6	1.6%	250.5	1.2%	20,717.9	97.3%
Aug 2002	22,510.9	345.5	1.5%	397.4	1.8%	21,768.0	96.7%

9b – Total Monthly Name Server Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
May 2002	210.5	9.5	4.5%	45.6	21.7%	155.4	73.8%
Jun 2002	192.0	7.2	3.8%	38.6	20.1%	146.2	76.1%
Jul 2002	155.7	24.2	15.5%	41.7	26.8%	89.8	57.7%
Aug 2002	139.8	7.3	5.2%	51.1	36.6%	81.4	58.2%

9c – Total Monthly Contact Information Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
May 2002	267.3	131.0	49.0%	131.5	49.2%	4.8	1.8%
Jun 2002	376.3	86.4	23.0%	285.5	75.9%	4.4	1.2%
Jul 2002	230.9	154.4	66.9%	70.2	30.4%	6.3	2.7%
Aug 2002	225.1	119.0	52.9%	100.8	44.8%	5.3	2.4%

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Section 10 – Total Number of Transactions by Subcategory by Month.

In compliance with Section-10 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the tables that follow present the monthly growth trends for the Write Domain, Write Server and Write Contact Information reported in Section 9.

10a – Total Monthly Domain Name Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
May 2002	31,218.1	174.9	10.3	120.4	9.0	2.0	30,901.5
Jun 2002	23,258.5	40.6	9.3	72.2	8.7	3.8	23,123.9
Jul 2002	21,050.5	84.9	15.7	215.3	9.3	7.4	20,717.9
Aug 2002	22,113.5	70.2	12.8	243.2	9.3	10.0	21,768.0

10b – Total Monthly Name Server Transactions by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
May 2002	165.0	8.9	0.4	0.3	Not Applicable	Not Applicable	155.4
Jun 2002	153.4	6.4	0.2	0.6	Not Applicable	Not Applicable	146.2
Jul 2002	114.4	23.7	0.2	0.2	Not Applicable	Not Applicable	90.3
Aug 2002	88.6	6.9	0.2	0.2	Not Applicable	Not Applicable	81.3

10c – Total Monthly Contact Information Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
May 2002	135.9	66.5	0.8	63.8	Not Applicable	0.0	4.8
Jun 2002	90.8	62.0	0.8	23.6	Not Applicable	0.0	4.4
Jul 2002	160.6	128.1	0.6	25.6	Not Applicable	0.0	6.3
Aug 2002	124.3	92.0	0.4	26.6	Not Applicable	0.0	5.3

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Section 11 – Total Number of Failed Transactions by Subcategory by Month.

The following tables present monthly growth trends for transactions that have failed in the subcategories of the Write Domain, Write Server and Write Contact Information categories reported in Section 9.

11a – Total Monthly Domain Name Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
May 2002	283.5	134.6	0.2	5.6	0.0	0.7	142.4
Jun 2002	144.0	5.3	0.1	5.3	0.0	1.1	132.2
Jul 2002	198.0	13.2	2.4	42.0	0.1	4.9	135.4
Aug 2002	194.7	36.4	2.4	19.3	0.1	7.7	128.8

11b – Total Monthly Name Server Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
May 2002	5.6	4.4	0.2	0.1	Not Applicable	Not Applicable	0.9
Jun 2002	3.7	2.5	0.1	0.4	Not Applicable	Not Applicable	0.7
Jul 2002	16.6	15.9	0.1	0.1	Not Applicable	Not Applicable	0.5
Aug 2002	3.0	2.8	0.1	0.1	Not Applicable	Not Applicable	0.0

11c – Total Monthly Contact Information Transaction Failures by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
May 2002	7.7	5.7	0.4	1.2	Not Applicable	0.0	0.4
Jun 2002	7.7	6.3	0.5	0.8	Not Applicable	0.0	0.1
Jul 2002	38.0	36.1	0.3	1.4	Not Applicable	0.0	0.2
Aug 2002	17.8	15.5	0.3	1.9	Not Applicable	0.0	0.1

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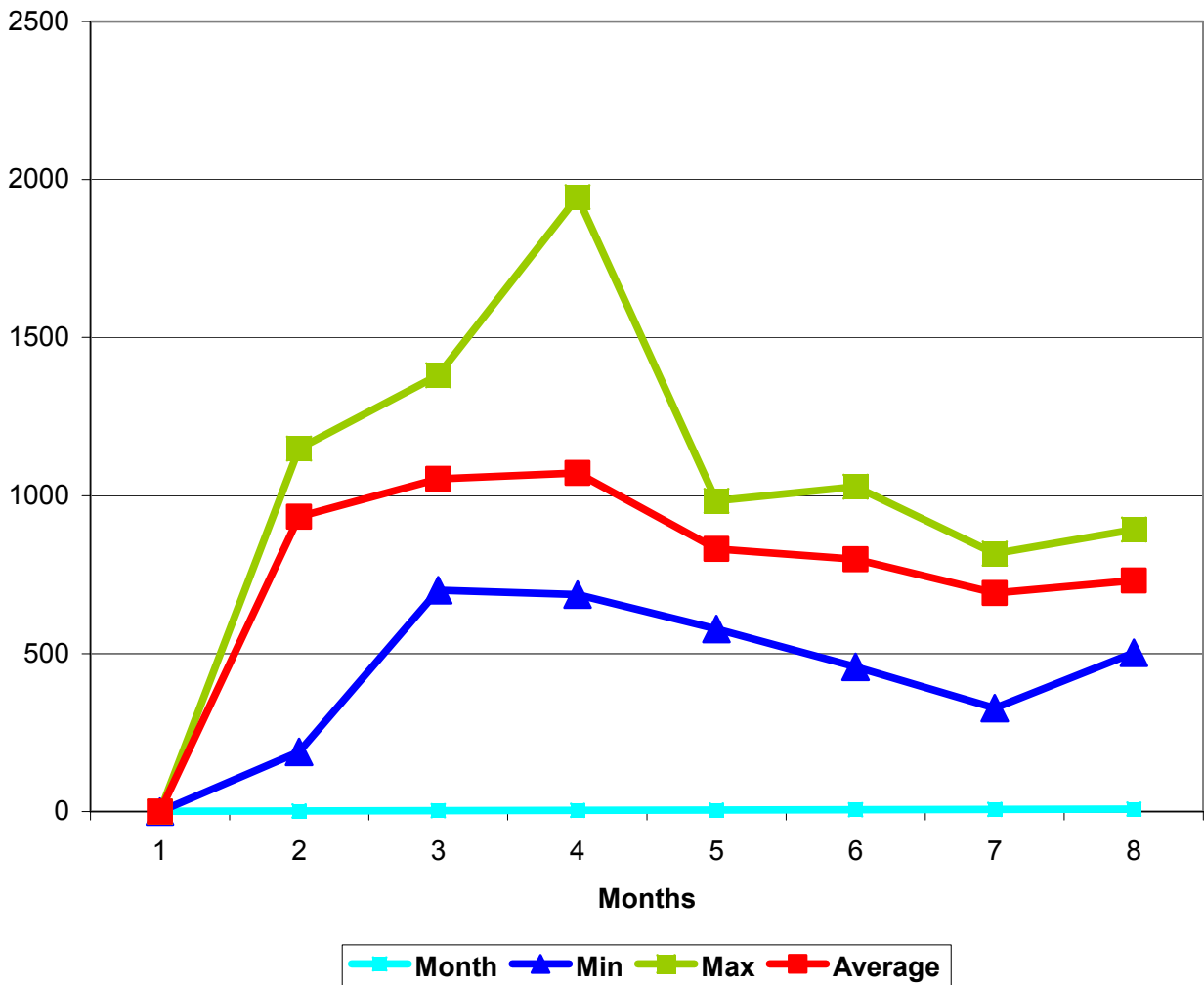
Section 12 – Average Daily Transaction Range

Figure 1 shows the trend in the number of total daily transactions. The range of transaction volume is shown for each month along with the average daily transaction volume.

Figure 1

Daily Transaction Range

Total Transactions (Thousands) : 2002



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Section 13 – INFO Geographical Registrations Distribution.

This table shows the number and percent of total and new domain name registrations in the Registry broken down by geographical location (country code).

Country Name	August 2002	Percentage	Cumulative Total	Percentage
Afghanistan	10	0.04%	92	0.01%
Albania	3	0.01%	192	0.02%
Algeria	4	0.02%	105	0.01%
American Samoa	-	0.00%	6	0.00%
Andorra	6	0.02%	307	0.03%
Angola	2	0.01%	12	0.00%
Anguilla	-	0.00%	6	0.00%
Antigua And Barbuda	17	0.07%	305	0.03%
Antractica	2	0.01%	24	0.00%
Argentina	6	0.02%	922	0.10%
Armenia	-	0.00%	8	0.00%
Aruba	-	0.00%	29	0.00%
Australia	376	1.54%	15,934	1.68%
Austria	303	1.25%	31,434	3.31%
Azerbaijan	5	0.02%	52	0.01%
Bahamas	5	0.02%	238	0.03%
Bahrain	2	0.01%	63	0.01%
Bangladesh	2	0.01%	105	0.01%
Barbados	2	0.01%	242	0.03%
Belarus	5	0.02%	95	0.01%
Belgium	161	0.66%	4,035	0.42%
Belize	3	0.01%	53	0.01%
Benin	1	0.00%	7	0.00%
Bermuda	3	0.01%	157	0.02%
Bhutan	-	0.00%	-	0.00%
Bolivia	2	0.01%	35	0.00%
Bosnia and Herzegovina	2	0.01%	57	0.01%
Botswana	-	0.00%	8	0.00%
Bouvet Island	-	0.00%	-	0.00%
Brazil	31	0.13%	1,132	0.12%
British Indian Ocean Territory	-	0.00%	2	0.00%
Brunei	-	0.00%	10	0.00%
Bulgaria	10	0.04%	294	0.03%
Burkina Faso	1	0.00%	2	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	August 2002	Percentage	Cumulative Total	Percentage
Burundi	-	0.00%	2	0.00%
Cambodia	1	0.00%	21	0.00%
Cameroon	2	0.01%	17	0.00%
Canada	380	1.56%	22,258	2.34%
Cape Verde	-	0.00%	28	0.00%
Cayman Islands	-	0.00%	36	0.00%
Central African Republic	-	0.00%	6	0.00%
Chad	-	0.00%	3	0.00%
Chile	17	0.07%	958	0.10%
China	50	0.21%	1,976	0.21%
Christmas Island	-	0.00%	-	0.00%
Cocos (keeling) Islands	-	0.00%	2	0.00%
Colombia	7	0.03%	216	0.02%
Comoros	-	0.00%	1	0.00%
Congo	-	0.00%	-	0.00%
Congo, The Democratic Republic of the	-	0.00%	2	0.00%
Cook Islands	-	0.00%	10	0.00%
Costa Rica	8	0.03%	261	0.03%
Cote D'Ivoire	12	0.05%	26	0.00%
Croatia	24	0.10%	1,309	0.14%
Cuba	-	0.00%	36	0.00%
Cyprus	7	0.03%	531	0.06%
Czech Republic	58	0.24%	2,646	0.28%
Denmark	156	0.64%	7,249	0.76%
Djibouti	-	0.00%	2	0.00%
Dominica	-	0.00%	7	0.00%
Dominican Republic	2	0.01%	78	0.01%
East Timor	-	0.00%	1	0.00%
Ecuador	5	0.02%	89	0.01%
Egypt	5	0.02%	253	0.03%
El Salvador	-	0.00%	32	0.00%
Equatorial Guinea	-	0.00%	-	0.00%
Eritrea	-	0.00%	2	0.00%
Estonia	2	0.01%	103	0.01%
Ethopia	1	0.00%	2	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	August 2002	Percentage	Cumulative Total	Percentage
Falkland Islands (Malvinas)	-	0.00%	1	0.00%
Faroe Islands	-	0.00%	49	0.01%
Fiji	-	0.00%	8	0.00%
Finland	91	0.37%	2,626	0.28%
France	525	2.16%	19,021	2.00%
French Guiana	-	0.00%	3	0.00%
French Polynesia	4	0.02%	47	0.00%
French Southern Territories	-	0.00%	4	0.00%
Gabon	-	0.00%	3	0.00%
Gambia	-	0.00%	8	0.00%
Georgia	-	0.00%	47	0.00%
Germany	5,701	23.43%	227,385	23.93%
Ghana	-	0.00%	10	0.00%
Gibraltar	-	0.00%	37	0.00%
Greece	28	0.12%	927	0.10%
Greenland	-	0.00%	11	0.00%
Grenada	-	0.00%	7	0.00%
Guadeloupe	-	0.00%	41	0.00%
Guam	-	0.00%	12	0.00%
Guatemala	-	0.00%	33	0.00%
Guinea	-	0.00%	1	0.00%
Guinea-Bissau	-	0.00%	3	0.00%
Guyana	-	0.00%	2	0.00%
Haiti	-	0.00%	14	0.00%
Heard Island and McDonald Islands	1	0.00%	2	0.00%
Holy See (Vatican City State)	-	0.00%	7	0.00%
Honduras	1	0.00%	11	0.00%
Hong Kong	32	0.13%	1,618	0.17%
Hungary	19	0.08%	860	0.09%
Iceland	8	0.03%	81	0.01%
India	78	0.32%	2,824	0.30%
Indonesia	46	0.19%	1,152	0.12%
Iran, Islamic Republic of	10	0.04%	321	0.03%
Iraq	1	0.00%	1	0.00%
Ireland	108	0.44%	2,418	0.25%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	August 2002	Percentage	Cumulative Total	Percentage
Israel	33	0.14%	1,437	0.15%
Italy	437	1.80%	17,326	1.82%
Jamaica	-	0.00%	306	0.03%
Japan	417	1.71%	11,727	1.23%
Jordan	1	0.00%	160	0.02%
Kazakstan	3	0.01%	32	0.00%
Kenya	22	0.09%	102	0.01%
Kiribati	-	0.00%	1	0.00%
Korea, Democratic People's of	-	0.00%	35	0.00%
Korea, Republic of	305	1.25%	18,636	1.96%
Kuwait	62	0.25%	1,034	0.11%
Kyrgyzstan	-	0.00%	5	0.00%
Lao People's Democratic Republic	-	0.00%	6	0.00%
Latvia	19	0.08%	89	0.01%
Lebanon	10	0.04%	1,419	0.15%
Lesotho	-	0.00%	-	0.00%
Liberia	-	0.00%	-	0.00%
Libyan Arab Jamahiriya	-	0.00%	4	0.00%
Liechtenstein	1	0.00%	316	0.03%
Lithuania	2	0.01%	96	0.01%
Luxembourg	1	0.00%	314	0.03%
Macau	1	0.00%	15	0.00%
Macedonia, The Former Yugoslav Republic of	1	0.00%	13	0.00%
Madagascar	-	0.00%	8	0.00%
Malawi	-	0.00%	11	0.00%
Malaysia	25	0.10%	950	0.10%
Maldives	1	0.00%	27	0.00%
Mali	-	0.00%	4	0.00%
Malta	17	0.07%	200	0.02%
Marshall Islands	-	0.00%	-	0.00%
Martinique	-	0.00%	11	0.00%
Mauritania	-	0.00%	-	0.00%
Mauritius	17	0.07%	127	0.01%
Mayanmar	1	0.00%	11	0.00%
Mayotte	-	0.00%	-	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	August 2002	Percentage	Cumulative Total	Percentage
Mexico	25	0.10%	1,308	0.14%
Micronesia, Federated States of	-	0.00%	1	0.00%
Moldova, Republic of	3	0.01%	22	0.00%
Monaco	1	0.00%	220	0.02%
Mongolia	-	0.00%	3	0.00%
Montserrat	-	0.00%	-	0.00%
Morocco	2	0.01%	97	0.01%
Mozambique	-	0.00%	4	0.00%
Namibia	2	0.01%	36	0.00%
Nauru	-	0.00%	2	0.00%
Nepal	-	0.00%	39	0.00%
Netherlands	1,016	4.17%	34,737	3.66%
Netherlands Antilles	7	0.03%	312	0.03%
New Caledonia	1	0.00%	21	0.00%
New Zealand	52	0.21%	2,923	0.31%
Nicaragua	-	0.00%	5	0.00%
Niger	2	0.01%	77	0.01%
Nigeria	29	0.12%	672	0.07%
Niue	-	0.00%	-	0.00%
Norfolk Island	-	0.00%	4	0.00%
Northern Mariana Islands	-	0.00%	16	0.00%
Norway	122	0.50%	5,523	0.58%
Oman	-	0.00%	33	0.00%
Pakistan	11	0.05%	562	0.06%
Palau	-	0.00%	-	0.00%
Palestinian Territory, Occupied	1	0.00%	3	0.00%
Panama	6	0.02%	125	0.01%
Papua New Guinea	-	0.00%	6	0.00%
Paraguay	-	0.00%	50	0.01%
Peru	2	0.01%	89	0.01%
Philippines	18	0.07%	278	0.03%
Pitcairn	-	0.00%	-	0.00%
Poland	75	0.31%	2,709	0.29%
Portugal	12	0.05%	666	0.07%
Puerto Rico	1	0.00%	145	0.02%

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Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	August 2002	Percentage	Cumulative Total	Percentage
Qatar	-	0.00%	34	0.00%
Reunion	-	0.00%	32	0.00%
Romania	11	0.05%	237	0.02%
Russian Federation	98	0.40%	2,332	0.25%
Rwanda	-	0.00%	-	0.00%
Saint Helena	-	0.00%	1	0.00%
Saint Kitts and Nevis	-	0.00%	131	0.01%
Saint Lucia	-	0.00%	14	0.00%
Saint Pierre and Miquelon	-	0.00%	-	0.00%
Saint Vincent and the Grenadines	-	0.00%	11	0.00%
Samoa	-	0.00%	3	0.00%
San Marino	-	0.00%	14	0.00%
Sao Tome and Principe	-	0.00%	-	0.00%
Saudi Arabia	11	0.05%	715	0.08%
Senegal	-	0.00%	23	0.00%
Seychelles	6	0.02%	20	0.00%
Sierra Leone	-	0.00%	8	0.00%
Singapore	152	0.62%	983	0.10%
Slovakia	11	0.05%	333	0.04%
Slovenia	11	0.05%	503	0.05%
Solomon Islands	-	0.00%	-	0.00%
Somalia	-	0.00%	2	0.00%
South Africa	34	0.14%	1,170	0.12%
South Georgia And The Sandwich Islands	-	0.00%	1	0.00%
Spain	367	1.51%	13,651	1.44%
Sri Lanka	-	0.00%	63	0.01%
Sudan	6	0.02%	13	0.00%
Suriname	-	0.00%	7	0.00%
Svalbard and Jan Mayen	-	0.00%	-	0.00%
Swaziland	-	0.00%	7	0.00%
Sweden	296	1.22%	14,191	1.49%
Switzerland	1,200	4.93%	22,972	2.42%
Syrian Arab Republic	1	0.00%	81	0.01%
Taiwan, Province of China	18	0.07%	793	0.08%
Tajikistan	-	0.00%	5	0.00%

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Section 13 – INFO Geographical Registrations Distribution (Concluded).

Country Name	August 2002	Percentage	Cumulative Total	Percentage
Tanzania, United Republic of	2	0.01%	22	0.00%
Thailand	18	0.07%	954	0.10%
Togo	-	0.00%	5	0.00%
Tokelau	-	0.00%	2	0.00%
Tonga	-	0.00%	4	0.00%
Trinidad and Tobago	1	0.00%	33	0.00%
Tunisia	-	0.00%	19	0.00%
Turkey	55	0.23%	1,847	0.19%
Turkmenistan	1	0.00%	4	0.00%
Turks and Caicos Islands	1	0.00%	28	0.00%
Tuvalu	-	0.00%	2	0.00%
Uganda	1	0.00%	16	0.00%
Ukraine	7	0.03%	318	0.03%
United Arab Emirates	18	0.07%	433	0.05%
United Kingdom	2,706	11.12%	86,499	9.10%
United States	8,144	33.46%	340,456	35.83%
United states Minor Outlying Islands	-	0.00%	1,061	0.11%
Uruguay	1	0.00%	105	0.01%
Uzbekistan	-	0.00%	30	0.00%
Vanuatu	1	0.00%	42	0.00%
Venezuela	8	0.03%	284	0.03%
Viet Nam	18	0.07%	171	0.02%
Virgin Islands, British	4	0.02%	149	0.02%
Virgin Islands, U.S.	3	0.01%	225	0.02%
Wallis and Futuna	2	0.01%	14	0.00%
Western Sahara	-	0.00%	-	0.00%
Yemen	-	0.00%	34	0.00%
Yugoslavia	6	0.02%	192	0.02%
Zambia	-	0.00%	12	0.00%
Zimbabwe	-	0.00%	17	0.00%
Total	24,337		950,159	

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