



# REGISTRY OPERATOR'S REPORT

JULY 2002

## **Afilias Limited Monthly Operator Report – July 2002**

As required by the ICANN/Afilias Limited Registry Agreement (Section 3.15.1) this report provides an overview of Afilias Limited activity through the end of the reporting month. The information is primarily presented in table and chart format with text explanations as deemed necessary. Information is provided in order as listed in Appendix T of the Registry Agreement.

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## Afilias Limited Monthly Operator Report – July 2002

### Section 1 – Accredited Registrar Status – July 31, 2002

Table 1 displays the current number and status of the ICANN accredited registrars. The registrars are grouped into three categories:

- 1. Operational registrars:** Those who have authorized access into the Shared Registration System (SRS) for processing domain name registrations.
- 2. Registrars in the Ramp-up Period:** Those who have received a password to the Afilias Operational Test and Evaluation (OT&E) environment. The OT&E environment is provided to allow registrars to develop and test their systems with the SRS.
- 3. Registrars in the Pre-Ramp-up Period:** Those who have been sent a welcome letter from Afilias, but have not yet executed the Registry Confidentiality Agreement and/or have not yet submitted a completed Registrar Information Sheet.

#### July 2002

Status	No. of Registrars
Operational Registrars	101
Registrars In Ramp-Up Period	28
Registrars in Pre-Ramp-Up Period	0
<b>Total</b>	<b>129</b>

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### Section 2 – Service Level Agreement Performance – July 2002

Table 2 compares the SLA requirements with Actual Performance for the reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias Limited is committed to provide service levels as outlined in Appendix D of the agreement and to comply with the requirements of the SLA Appendix E of the agreement. The SLA is incorporated into the Afilias Registry Registrar Agreement that is executed with all operational registrars.

Component/Service	Availability		Performance	
	Required	Actual	Required	Actual
<b><u>DNS</u></b>				
<u>AXFR/IXFR Updates</u>	Unplanned 300 min	None	< 5 minutes	100% < 5 minutes
	Planned 600 minutes	556 minutes		
Resolution of .info domains, each name-server	Unplanned 30 min	None	< 300 milliseconds	158 milliseconds (Avg.)
	Planned 60 minutes	None		
<b><u>WHOIS</u></b>				
Singular query/response	Unplanned 90 min	None	< 800 milliseconds	100% < 200 milliseconds
	Planned 180 Minutes	556 minutes		
<b><u>BILLING</u></b>				
Account balance check/modify	Unplanned 90 min	None	< 800 milliseconds	d/n/a
	Planned 180 Minutes	556 minutes		
<b><u>ADMIN</u></b>				
Update Registrar profile	Unplanned 300 min	None	No requirement	No requirement
	Planned 600 minutes	556 minutes		
Update Registrar status	Unplanned 300 min	None	No requirement	No requirement
	Planned 600 minutes	556 minutes		
<b><u>PROTOCOL INTERFACE</u></b>				
Write Operations	Unplanned 30 min	None	< 800 milliseconds	747 milliseconds (Avg.)
	Planned 60 minutes	556 minutes		
Transfer	Unplanned 30 min	None	< 1600 milliseconds	100% < 1600 milliseconds
	Planned 60 minutes	556 minutes		
Query Operations	Unplanned 30 min	None	< 400 milliseconds	276 milliseconds (Avg.)
	Planned 60 minutes	556 minutes		

Note:- “ d/n/a “ represents “Data Not Available”

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### Section 3 – INFO Zone File Access Activity – July 2002

Table 3 summarizes the zone file access activity for the current reporting month. As required by the ICANN/Afilias Limited Agreement, Afilias provides third parties bulk access to the zone file for the .INFO TLD.

Zone file access passwords at the end of the previous month	June-02	43
New zone file access passwords		9
Total zone file access approvals at the end of the reporting month	July-02	52

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### Section 4 – Completed SRS/System Software Releases

As required by the ICANN/Afilias Limited Registry Agreement, Table 4 shows significant releases that have occurred since July, 2001 (it excludes software released only to fix a bug). The Afilias Limited Shared Registration System (SRS) is continually being improved to better meet the needs of accredited registrars.

Release Name	Features	Target Date	Complete Date
2001-199-1629	Initial release		2001-07-19
2001-226-1421	Sunrise lock behaviour, billing posting daemon upgrade	2001-08-14	2001-08-14
2001-252-1802	Improved billing code. New multi-threaded queue processing. New approach to address internationalization for contacts	2001-09-11	2001-09-10
2001-271-1356	Additional monitoring tools added to epp_server	2001-09-30	2001-09-29
2001-274-1723	Unify billing and epp transactions. Prevent server lock-ups under load		2001-10-04
2001-303-0916	Increase granularity of permissions system to allow for better administration of registrar balances. Improve whois robustness	2001-11-04	2001-11-04
2001-318-1651	Improved whois output: disclaimer, ordered output for contacts. New reporting tools. New mechanism for handling reserved names. Status threshold for nameservers.	2001-11-21	2001-11-21
2001-327-1638	Multiple report improvements. Transfer grace policies. Transfer history tracking. Case insensitive whois registrar searches.	2001-11-27	2001-11-27
2001-353-1152	Introduce scheduler component for pending delete/pending transfer clean-up.	2001-12-21	2001-12-21
2002-039-1706	Improve log buffering and billing reconciliation. Introduce new statistics tracker of ICANN reports	2002-01-31	2002-02-19
(none in March)			
(none in April)			
(none in May)			
(none in June)			
2002-039-1706	The DNS delegation service was modified to support multiple out-sourced DNS providers during the transition period within which the registry transitioned from Nominum to UltraDNS. This modification was applied in the form of a patch to the standalone service known as the DNS Updater and is limited in scope to that service alone.	2002-07-05	2002-07-05

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### Section 5 - Domain Names Under Sponsorship – Per Registrar

In accordance with Section 5 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the following table reports the number of domain names under sponsorship by each live ICANN-Accredited Registrar in the .INFO TLD for the current reporting month as well as cumulatively:

Registrar Name	May 2002	June 2002	July 2002	Cumulative Total
#1 Domain Names International	4	11	2	1,281
007 Names	10	4	205	661
1 eName Co.	13	21	11	3,195
123 EasyDomain	86	11	8	970
123 Registration Inc.	3	2	108	699
1st Domain.net	5	10	262	3,980
A Technology Company	-	-	6	6
Aaaq.com	-	-	13	502
Abacus American Inc.	59	39	23	1,914
Active ISP	29	23	61	155
Address Creation	12	16	97	308
Alice's Registry Inc.	3	2	75	289
All Domains	66	61	319	4,972
All West Communications Inc.	19	12	19	401
Ascio Inc.	468	434	884	30,832
BB Online UK Ltd.	5	2	126	522
Blueberry Hill Communications	5	17	222	815
Bondi, LLC	-	-	33	33
Book My Name SAS	9	7	207	417
Bulkregister	696	692	1,222	30,375
Capital Networks	11	4	6	60
CASDNS	2	1	78	369
Catalog.com	35	29	18	1,088
Central Registrar	-	-	108	108
CORE Internet Council of Registrars	1,040	990	1,536	38,017
Corporate Domains	6	2	461	3,675
Cronon AG	1,056	807	968	5,049
CSL Computer Service	831	625	775	31,023
Cydian Technologies	-	-	-	-
DevelopersNetwork.com	-	-	129	129
Direct Information Pvt. Ltd.	22	11	253	1,237
Domain Bank Inc.	173	124	474	9,791
Domain Discover	311	196	590	8,220
Domain Info	93	75	246	5,189
Domain People, Inc.	126	105	492	10,118

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**Section 5 - Domain Names Under Sponsorship – Per Registrar (Continued).**

<b>Registrar Name</b>	<b>May 2002</b>	<b>June 2002</b>	<b>July 2002</b>	<b>Cumulative Total</b>
Domain Pro	-	-	70	167
Domain Registration Services	15	5	97	4,148
Domain Registry.com Inc.	-	-	-	22
Domain The Net	-	-	-	-
DomainZoo.com, Inc	5	5	1	1,058
Dotster	428	323	613	11,167
Easyspace Ltd.	141	174	261	7,330
eMarkMonitor	38	4	165	1,827
eNom, Inc.	1,714	1,283	2,000	37,036
EPAG Enter-Pria Multimedia AG	193	173	386	12,044
Gabia	133	100	188	4,213
Gal Communications Ltd.	6	-	170	468
Gandi Sarl	584	469	474	8,797
Global Media Online Inc	237	191	305	5,308
Globedom Datenkommunikations GmbH	41	66	347	4,173
Go Daddy Software Inc	1,748	1,483	1,607	24,615
Hangang System Inc.	14	15	288	1,656
IDR Internet Domain Registry	-	1	135	981
IHoldings.com	316	282	473	5,807
Innerwise	445	420	393	11,129
Intercosmos Media Group, Inc.	707	526	883	31,587
InterDomain SA	37	15	53	744
Internetters Limited	27	27	203	284
Key-Systems	271	272	1,039	12,486
Marks Online, Inc.	-	-	-	-
Melbourne IT	1,708	1,450	1,596	39,443
Mr.DomReg.com Inc.	-	-	-	-
Name Engine	-	-	228	2,134
Name Scout Corp	72	53	241	2,649
Name Secure	206	201	216	3,768
Name Zero	-	-	-	-
NamesDirect.com	-	6	24	1,206
Net Names/Net Benefit	119	95	144	4,477
Neteka	1	-	134	135
Netpia.com, Inc.	37	17	21	1,784
NetSearchers	-	-	26	26
Network Solutions	3,458	2,900	2,428	136,093
Nominalia Internet S.L.	123	80	82	3,097
Nondotcom	-	-	-	-
NordNet	36	36	67	3,595

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## Section 5 - Domain Names Under Sponsorship – Per Registrar (Concluded).

Registrar Name	May 2002	June 2002	July 2002	Cumulative Total
Omnis Network, LLC	12	25	24	231
OnlineNIC, Inc.	108	117	283	2,622
Pair Networks Inc.	9	25	28	95
Parava Networks Inc.	64	133	180	2,660
PSI Japan	6	9	56	825
PSI USA	-	-	344	344
R&K/000Domains.com	64	66	135	1,488
Register.com	1,677	1,336	2,109	69,287
Registrar.com	-	-	-	-
RegistrarsAsia	11	19	93	657
Registration Technologies	-	2	172	1,834
SAM Namebay	106	67	111	3,067
Schlund + Partner AG	6,866	6,785	25,525	145,093
Secura GmbH	27	32	333	4,924
SiteName	-	-	26	68
Stargate Communications Inc	-	80	104	184
The NameIT Corporation	16	10	12	1,489
TLDs, Inc.	314	256	244	13,479
Total Web Solutions	80	82	126	6,765
TransPac	4	5	2	24
Tucows	2,921	2,191	3,158	75,663
Virtual Internet plc	37	63	178	7,869
Wild West Domains	-	-	40	40
Wooho	2	4	92	817
Xin Net Corp	-	-	11	11
YesNIC Co., Ltd	126	66	296	5,379
<b>Total</b>	<b>30,508</b>	<b>26,378</b>	<b>59,077</b>	<b>926,769</b>

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## Section 6 - Nameservers Under Management – Per Registrar

The following table reports the number of .INFO nameservers registered by each ICANN Accredited Registrar in accordance with Section 6 of Appendix of the ICANN/Afilias Limited Registry Agreement:

Registrar Name	May 2002	June 2002	July 2002	Cumulative Total
#1 Domain Names International	-	4	-	5
007 Names	-	-	-	-
1 eName Co.	-	-	-	2
123 EasyDomain	-	-	-	-
123 Registration Inc.	-	-	-	-
1st Domain.net	-	-	-	1
A Technology Company	-	-	-	-
Aaaq.com	-	-	-	-
Abacus American Inc.	2	-	-	4
Active ISP	-	-	-	-
Address Creation	-	-	-	-
Alice's Registry Inc.	-	-	-	-
All Domains	1	5	4	17
All West Communications Inc.	-	-	-	3
Ascio Inc.	1	-	-	3
BB Online UK Ltd.	-	-	-	-
Blueberry Hill Communications	-	1	-	2
Bondi, LLC	-	-	-	-
Book My Name SAS	-	-	-	-
Bulkregister	4	2	-	22
Capital Networks	-	-	-	-
CASDNS	-	-	-	-
Catalog.com	-	-	-	-
Central Registrar	-	-	-	-
CORE Internet Council of Registrars	-	1	1	39
Corporate Domains	-	-	-	-
Cronon AG	1	1	3	5
CSL Computer Service	4	5	5	63
Cydian Technologies	-	-	-	-
DevelopersNetwork.com	-	-	-	-
Direct Information Pvt. Ltd.	-	-	-	-
Domain Bank Inc.	-	-	-	21
Domain Discover	-	-	-	2
Domain Info	-	1	1	18
Domain People, Inc.	3	7	6	61

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Section 6 - Nameservers Under Management – Per Registrar (Continued).

Registrar Name	May 2002	June 2002	July 2002	Cumulative Total
Domain Pro	-	-	-	-
Domain Registration Services	-	-	-	2
Domain Registry.com Inc.	-	-	-	-
Domain The Net	-	-	-	-
DomainZoo.com, Inc	-	-	-	-
Dotster	18	10	15	140
Easyspace Ltd.	-	-	-	2
eMarkMonitor	-	-	-	2
eNom, Inc.	2	16	3	38
EPAG Enter-Pria Multimedia AG	-	-	-	-
Gabia	22	21	19	286
Gal Communications Ltd.	-	-	-	-
Gandi Sarl	19	21	9	106
Global Media Online Inc	45	39	59	521
Globedom Datenkommunikations GmbH	-	1	4	21
Go Daddy Software Inc	40	21	14	299
Hangang System Inc.	3	4	3	33
IDR Internet Domain Registry	-	-	-	2
IHoldings.com	4	-	7	24
Innerwise	2	-	2	11
Intercosmos Media Group, Inc.	30	18	10	303
InterDomain SA	-	1	-	6
Internetters Limited	2	-	-	2
Key-Systems	2	-	-	15
Marks Online, Inc.	-	-	-	-
Melbourne IT	20	18	18	82
Mr.DomReg.com Inc.	-	-	-	-
Name Engine	-	-	-	-
Name Scout Corp	-	-	-	1
Name Secure	-	-	-	1
Name Zero	-	-	-	-
NamesDirect.com	-	-	6	6
Net Names/Net Benefit	-	-	-	2
Neteka	-	-	-	-
Netpia.com, Inc.	4	3	3	43
NetSearchers	-	-	-	-
Network Solutions	61	48	54	545
Nominalia Internet S.L.	-	-	-	7
Nondotcom	-	-	-	-
NordNet	-	-	-	1

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**Section 6 - Nameservers Under Management – Per Registrar (Concluded).**

<b>Registrar Name</b>	<b>May 2002</b>	<b>June 2002</b>	<b>July 2002</b>	<b>Cumulative Total</b>
Omnis Network, LLC	-	-	2	29
OnlineNIC, Inc.	16	7	4	66
Pair Networks Inc.	-	-	2	2
Parava Networks Inc.	-	-	-	-
PSI Japan	1	-	-	13
PSI USA	-	-	-	-
R&K/000Domains.com	2	1	-	20
Register.com	62	22	36	284
Registrar.com	-	-	-	-
RegistrarsAsia	-	-	-	-
Registration Technologies	-	-	-	-
SAM Namebay	-	4	1	19
Schlund + Partner AG	7	12	12	41
Secura GmbH	-	-	-	1
SiteName	-	-	-	-
Stargate Communications Inc	-	-	3	3
The NameIT Corporation	-	-	-	6
TLDs, Inc.	5	2	-	31
Total Web Solutions	-	-	-	6
TransPac	-	-	-	-
Tucows	77	70	64	772
Virtual Internet plc	-	-	-	-
Wild West Domains	-	-	-	-
Wooho	-	-	1	19
Xin Net Corp	-	-	-	-
YesNIC Co., Ltd	19	15	14	371
<b>Total</b>	<b>479</b>	<b>381</b>	<b>385</b>	<b>4,452</b>

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**Section 7 - Domain Names Registered by Afilias**

Appendix X of the ICANN/Afilias Limited Registry Agreement outlines the domain names that are registered by Afilias Limited. The list of domain names is separated into 2 categories – Names staying with the Registry in the event of reassignment and Names staying with Afilias in the event of reassignment. Table 7 displays the domain names by category registered by Afilias Limited

**Names staying with the Registry in the event of reassignment**

about.info	phone.info
address.info	register.info
buydotinfo.info	registerdotinfo.info
directory.info	registerinfo.info
dot.info	registrar.info
dotinfo.info	registrars.info
dotinfodomain.info	registry.info
dotinfodomainname.info	search.info
dotinformation.info	searchdotinfo.info
email.info	selldotinfo.info
http.info	site.info
infodomain.info	tld.info
infodomainname.info	tlddotinfo.info
information.info	toleveldomain.info
informationdotinfo.info	url.info
list.info	web.info
mail.info	website.info
owndotinfo.info	

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### Section 7 - Domain Names Registered by Afilias (concluded).

#### Names staying with Afilias in the event of reassignment:

1866.info	affiliascorp.info	afilaisllp.info
1-866.info	affiliascorporation.info	afilaismember.info
1866dotinfo.info	affiliasd domains.info	afilaismembers.info
1-866-dotinfo.info	affiliasd dotinfo.info	afilaisplc.info
1-866-dot-info.info	affiliasin c.info	afilias.info
866.info	affiliasin fo.info	afiliasco.info
afalais.info	affiliasin formation.info	afiliascompany.info
afalaisco.info	affiliasl lc.info	affiliascorp.info
afalaiscompany.info	affiliasl lp.info	affiliascorporation.info
afalaiscorp.info	affiliasmember.info	affiliasd domains.info
afalaiscorporation.info	affiliasmembers.info	affiliasd dotinfo.info
afalaisdomains.info	affiliasl pc.info	affiliasin c.info
afalaisdotinfo.info	affillias.info	affiliasin fo.info
afalaisinc.info	affilliasco.info	affiliasin formation.info
afalaisinfo.info	affilliascompany.info	affiliasl lc.info
afalaisinformation.info	affilliascorp.info	affiliasl lp.info
afalaisllc.info	affilliascorporation.info	afiliasmember.info
afalaisllp.info	affilliasdomains.info	afiliasmembers.info
afalaismember.info	affilliasd dotinfo.info	afiliasplc.info
afalaismembers.info	affilliasinc.info	affillias.info
afalaisplc.info	affilliasinfo.info	affilliasco.info
afalias.info	affilliasinformation.info	affilliascompany.info
afaliasco.info	affilliasllc.info	affilliascorp.info
afaliascompany.info	affilliasllp.info	affilliascorporation.info
afaliascorp.info	affilliasmember.info	affilliasdomains.info
afaliascorporation.info	affilliasmembers.info	affilliasd dotinfo.info
afaliasdomains.info	affilliasplc.info	affilliasinc.info
afaliasdotinfo.info	afil.info	affilliasinfo.info
afaliasinc.info	afilais.info	affilliasinformation.info
afaliasinfo.info	afilaisco.info	affilliasllc.info
afaliasinformation.info	afilaiscompany.info	affilliasllp.info
afaliasllc.info	afilaiscorp.info	affilliasmember.info
afaliasllp.info	afilaiscorporation.info	affilliasmembers.info
afaliasmember.info	afilaisdomains.info	affilliasplc.info
afaliasmembers.info	afilaisd dotinfo.info	afls.info
afaliasplc.info	afilaisinc.info	member.info
affilias.info	afilaisinfo.info	members.info
affilliasco.info	afilaisinformation.info	
affiliacompany.info	afilaisllc.info	

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## Section 8 – Whois Service Activity

Table 8 shows the total monthly “Whois” queries (In Thousands)

Month	Total	Peak	Average
April 2002	17845.7	1388.1	594.9
May 2002	12189.7	877.5	393.2
Jun 2002	11196.3	939.4	373.2
Jul 2002	15527.0	1004.6	500.9

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## Section 9 – Monthly Growth Trends

There are three main categories of monthly transactions executed by Registrars via the Extensible Provisioning Protocol (EPP) with the Shared Registration System (SRS):

1. **Write** – This category includes the following transactions: adding a new domain, deleting a domain, modifying a domain name record, renewing a domain, transferring a domain, adding a server, deleting a server, modifying a server record, adding a contact, deleting a contact and modifying a contact.
2. **Query** – This category includes the following transactions: query a domain and query a server.
3. **Check** – This category includes the following transactions: check a domain and check a server.

In compliance with Section 9 of Appendix T of the ICANN/Afilias Limited Registry Agreement, the tables that follow show the monthly growth trends in total domain name, name server and contact information transactions for each of these categories.

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## Afilias Limited Monthly Operator Report – July 2002

### Section 9 – Monthly Growth Trends (Concluded)

#### 9a - Total Monthly Domain Name Transaction Trend by Category (In Thousands).

Month	Total	Write	Percent	Query	Percent	Check	Percent
Apr 2002	31,943.9	431.5	1.4%	605.7	1.9%	30,906.7	96.8%
May 2002	25,581.3	315.8	1.2%	575.9	2.3%	24,689.6	96.5%
Jun 2002	23,544.2	134.6	0.6%	285.7	1.2%	23,123.9	98.2%
Jul 2002	21,301.0	332.6	1.6%	250.5	1.2%	20,717.9	97.3%

#### 9b – Total Monthly Name Server Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
Apr 2002	212.8	8.8	4.1%	49.7	23.4%	154.3	72.5%
May 2002	210.5	9.5	4.5%	45.6	21.7%	155.4	73.8%
Jun 2002	192.0	7.2	3.8%	38.6	20.1%	146.2	76.1%
Jul 2002	155.7	24.2	15.5%	41.7	26.8%	89.8	57.7%

#### 9c – Total Monthly Contact Information Transaction Trend by Category (In Thousands)

Month	Total	Write	Percent	Query	Percent	Check	Percent
Apr 2002	465.5	103.5	22.2%	357.3	76.8%	4.7	1.0%
May 2002	267.3	131.0	49.0%	131.5	49.2%	4.8	1.8%
Jun 2002	376.3	86.4	23.0%	285.5	75.9%	4.4	1.2%
Jul 2002	230.9	154.4	66.9%	70.2	30.4%	6.3	2.7%

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## Afilias Limited Monthly Operator Report – July 2002

### Section 10 – Total Number of Transactions by Subcategory by Month.

In compliance with Section-10 of Appendix T to the ICANN/Afilias Limited Registry Agreement, the tables that follow present the monthly growth trends for the Write Domain, Write Server and Write Contact Information reported in Section 9.

#### 10a – Total Monthly Domain Name Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2002	31,341.7	336.8	9.4	76.9	7.7	4.2	30,906.7
May 2002	31,218.1	174.9	10.3	120.4	9.0	2.0	30,901.5
Jun 2002	23,258.5	40.6	9.3	72.2	8.7	3.8	23,123.9
Jul 2002	21,050.5	84.9	15.7	215.3	9.3	7.4	20,717.9

#### 10b – Total Monthly Name Server Transactions by Subcategory (In Thousands).

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2002	163.0	8.0	0.5	0.2	Not Applicable	Not Applicable	154.3
May 2002	165.0	8.9	0.4	0.3	Not Applicable	Not Applicable	155.4
Jun 2002	153.4	6.4	0.2	0.6	Not Applicable	Not Applicable	146.2
Jul 2002	114.4	23.7	0.2	0.2	Not Applicable	Not Applicable	90.3

#### 10c - Total Monthly Contact Information Transactions by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2002	108.2	77.0	0.7	25.8	Not Applicable	0.0	4.7
May 2002	135.9	66.5	0.8	63.8	Not Applicable	0.0	4.8
Jun 2002	90.8	62.0	0.8	23.6	Not Applicable	0.0	4.4
Jul 2002	160.6	128.1	0.6	25.6	Not Applicable	0.0	6.3

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### Section 11 – Total Number of Failed Transactions by Subcategory by Month.

The following tables present monthly growth trends for transactions that have failed in the subcategories of the Write Domain, Write Server and Write Contact Information categories reported in Section 9.

#### 11a - Total Monthly Domain Name Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2002	450.7	298.0	0.3	4.0	0.0	0.8	147.6
May 2002	283.5	134.6	0.2	5.6	0.0	0.7	142.4
Jun 2002	144.0	5.3	0.1	5.3	0.0	1.1	132.2
Jul 2002	198.0	13.2	2.4	42.0	0.1	4.9	135.4

#### 11b - Total Monthly Name Server Transaction Failures by Subcategory (In Thousands)

Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2002	6.0	3.5	0.3	0.1	Not Applicable	Not Applicable	2.1
May 2002	5.6	4.4	0.2	0.1	Not Applicable	Not Applicable	0.9
Jun 2002	3.7	2.5	0.1	0.4	Not Applicable	Not Applicable	0.7
Jul 2002	16.6	15.9	0.1	0.1	Not Applicable	Not Applicable	0.5

#### 11c – Total Monthly Contact Information Transaction Failures by Subcategory (In Thousands).

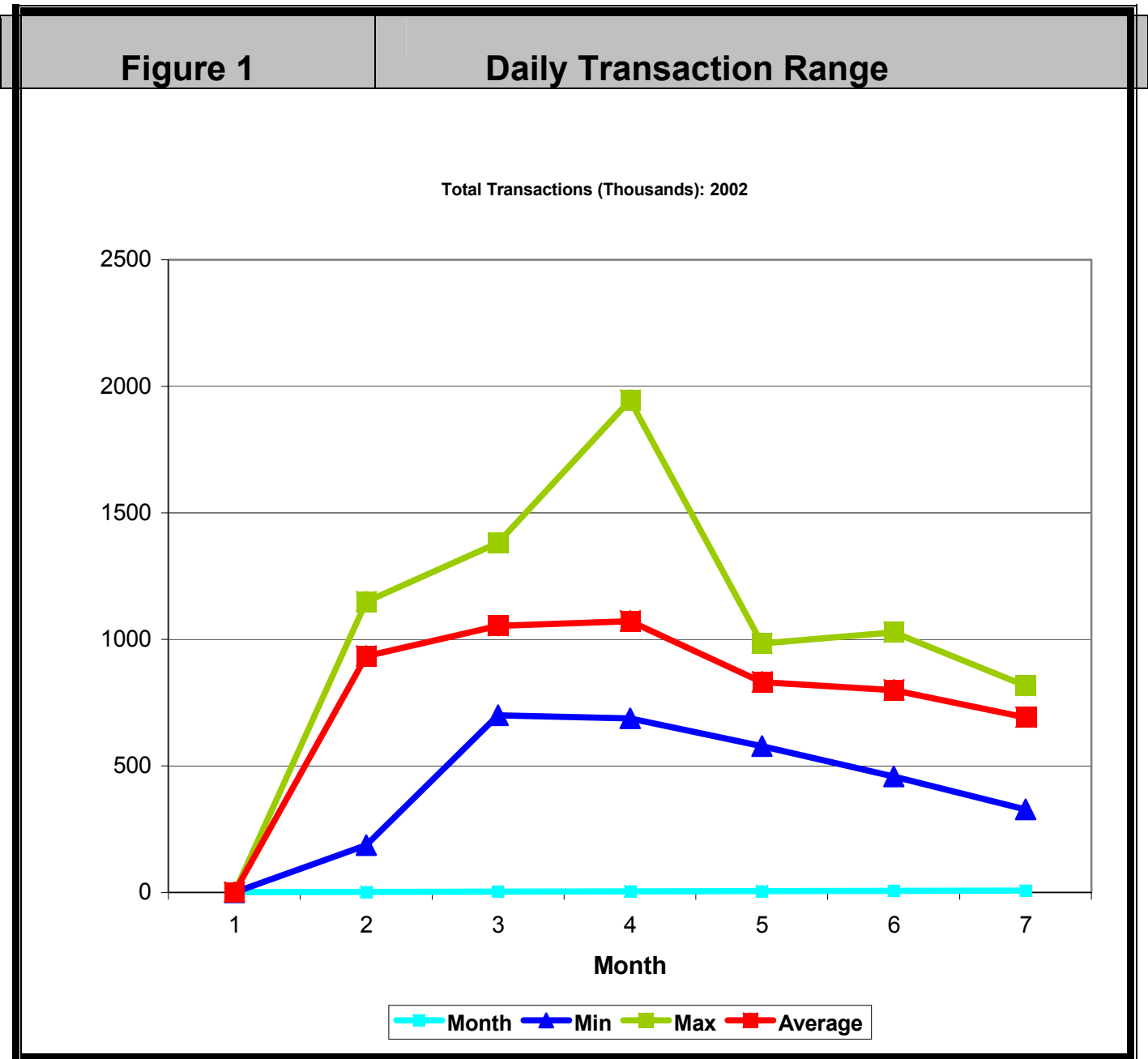
Month	Total	Add	Delete	Modify	Renew	Transfer	Check
Apr 2002	15.6	13.6	0.3	1.3	Not Applicable	0.0	0.4
May 2002	7.7	5.7	0.4	1.2	Not Applicable	0.0	0.4
Jun 2002	7.7	6.3	0.5	0.8	Not Applicable	0.0	0.1
Jul 2002	38.0	36.1	0.3	1.4	Not Applicable	0.0	0.2

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### Section 12 – Average Daily Transaction Range

Figure 1 shows the trend in the number of total daily transactions. The range of transaction volume is shown for each month along with the average daily transaction volume.



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### Section 13 – INFO Geographical Registrations Distribution.

This table shows the number and percent of total and new domain name registrations in the Registry broken down by geographical location (country code).

Country Name	July 2002	Percentage	Cumulative Total	Percentage
Afghanistan	3	0.01%	83	0.01%
Albania	20	0.03%	190	0.02%
Algeria	1	0.00%	101	0.01%
American Samoa	-	0.00%	7	0.00%
Andorra	15	0.03%	301	0.03%
Angola	4	0.01%	10	0.00%
Anguilla	1	0.00%	6	0.00%
Antractica	1	0.00%	21	0.00%
Antigua And Barbuda	36	0.06%	340	0.04%
Argentina	8	0.01%	917	0.10%
Armenia	3	0.01%	8	0.00%
Aruba	-	0.00%	29	0.00%
Australia	587	0.99%	15,553	1.68%
Austria	2,140	3.62%	31,303	3.38%
Azerbaijan	8	0.01%	47	0.01%
Bahamas	18	0.03%	233	0.03%
Bahrain	1	0.00%	61	0.01%
Bangladesh	9	0.02%	103	0.01%
Barbados	6	0.01%	240	0.03%
Belarus	4	0.01%	90	0.01%
Belgium	145	0.25%	3,834	0.41%
Belize	3	0.01%	50	0.01%
Benin	-	0.00%	6	0.00%
Bermuda	3	0.01%	153	0.02%
Bhutan	-	0.00%	-	0.00%
Bolivia	1	0.00%	33	0.00%
Bosnia and Herzegovina	1	0.00%	55	0.01%
Botswana	-	0.00%	8	0.00%
Bouvet Island	-	0.00%	-	0.00%
Brazil	30	0.05%	1,092	0.12%
British Indian Ocean Territory	-	0.00%	2	0.00%
Brunei	-	0.00%	10	0.00%
Bulgaria	22	0.04%	286	0.03%
Burkina Faso	-	0.00%	1	0.00%

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## Afilias Limited Monthly Operator Report – July 2002

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	July 2002	Percentage	Cumulative Total	Percentage
Burundi	-	0.00%	2	0.00%
Cambodia	-	0.00%	20	0.00%
Cameroon	3	0.01%	15	0.00%
Canada	813	1.38%	21,691	2.34%
Cape Verde	2	0.00%	11	0.00%
Cayman Islands	4	0.01%	36	0.00%
Central African Republic	-	0.00%	6	0.00%
Chad	-	0.00%	3	0.00%
Chile	12	0.02%	941	0.10%
China	77	0.13%	1,926	0.21%
Christmas Island	-	0.00%	-	0.00%
Cocos (keeling) Islands	-	0.00%	2	0.00%
Colombia	11	0.02%	209	0.02%
Comoros	-	0.00%	1	0.00%
Congo	-	0.00%	-	0.00%
Congo, The Democratic Republic of the	-	0.00%	2	0.00%
Cook Islands	3	0.01%	10	0.00%
Costa Rica	14	0.02%	253	0.03%
Cote D'Ivoire	1	0.00%	14	0.00%
Croatia	22	0.04%	1,285	0.14%
Cuba	1	0.00%	36	0.00%
Cyprus	11	0.02%	524	0.06%
Czech Republic	139	0.24%	2,581	0.28%
Denmark	172	0.29%	7,152	0.77%
Djibouti	-	0.00%	2	0.00%
Dominica	1	0.00%	7	0.00%
Dominican Republic	2	0.00%	76	0.01%
East Timor	-	0.00%	1	0.00%
Ecuador	-	0.00%	78	0.01%
Egypt	22	0.04%	248	0.03%
El Salvador	1	0.00%	32	0.00%
Equatorial Guinea	-	0.00%	-	0.00%
Eritrea	-	0.00%	2	0.00%
Estonia	8	0.01%	101	0.01%
Ethopia	-	0.00%	1	0.00%

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## Afilias Limited Monthly Operator Report – July 2002

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	July 2002	Percentage	Cumulative Total	Percentage
Falkland Islands (Malvinas)	-	0.00%	1	0.00%
Faroe Islands	3	0.01%	49	0.01%
Fiji	-	0.00%	8	0.00%
Finland	71	0.12%	2,536	0.27%
France	617	1.04%	18,509	2.00%
French Guiana	-	0.00%	3	0.00%
French Polynesia	2	0.00%	43	0.00%
French Southern Territories	1	0.00%	4	0.00%
Gabon	1	0.00%	3	0.00%
Gambia	-	0.00%	8	0.00%
Georgia	1	0.00%	47	0.01%
Germany	28,471	48.19%	222,196	23.98%
Ghana	-	0.00%	10	0.00%
Gibraltar	2	0.00%	37	0.00%
Greece	61	0.10%	889	0.10%
Greenland	-	0.00%	11	0.00%
Grenada	-	0.00%	7	0.00%
Guadeloupe	-	0.00%	41	0.00%
Guam	-	0.00%	12	0.00%
Guatemala	-	0.00%	33	0.00%
Guinea	-	0.00%	1	0.00%
Guinea-Bissau	2	0.00%	3	0.00%
Guyana	-	0.00%	2	0.00%
Haiti	1	0.00%	14	0.00%
Heard Island and McDonald Islands	-	0.00%	1	0.00%
Holy See (Vatican City State)	-	0.00%	7	0.00%
Honduras	1	0.00%	10	0.00%
Hong Kong	36	0.06%	1,589	0.17%
Hungary	14	0.02%	838	0.09%
Iceland	4	0.01%	73	0.01%
India	333	0.56%	2,990	0.32%
Indonesia	29	0.05%	1,107	0.12%
Iran, Islamic Republic of	11	0.02%	311	0.03%
Iraq	-	0.00%	-	0.00%
Ireland	139	0.24%	2,295	0.25%

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## Afilias Limited Monthly Operator Report – July 2002

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	July 2002	Percentage	Cumulative Total	Percentage
Israel	47	0.08%	1,400	0.15%
Italy	758	1.28%	16,909	1.82%
Jamaica	42	0.07%	305	0.03%
Japan	482	0.82%	11,313	1.22%
Jordan	5	0.01%	161	0.02%
Kazakstan	4	0.01%	30	0.00%
Kenya	12	0.02%	80	0.01%
Kiribati	-	0.00%	1	0.00%
Korea, Democratic People's of	-	0.00%	35	0.00%
Korea, Republic of	1,238	2.10%	18,329	1.98%
Kuwait	6	0.01%	973	0.10%
Kyrgyzstan	1	0.00%	6	0.00%
Lao People's Democratic Republic	-	0.00%	6	0.00%
Latvia	3	0.01%	65	0.01%
Lebanon	7	0.01%	1,411	0.15%
Lesotho	-	0.00%	-	0.00%
Liberia	-	0.00%	-	0.00%
Libyan Arab Jamahiriya	-	0.00%	4	0.00%
Liechtenstein	-	0.00%	315	0.03%
Lithuania	7	0.01%	94	0.01%
Luxembourg	9	0.02%	313	0.03%
Macau	3	0.01%	14	0.00%
Macedonia, The Former Yugoslav Republic of	2	0.00%	14	0.00%
Madagascar	2	0.00%	8	0.00%
Malawi	-	0.00%	11	0.00%
Malaysia	25	0.04%	928	0.10%
Maldives	1	0.00%	26	0.00%
Mali	-	0.00%	4	0.00%
Malta	21	0.04%	183	0.02%
Marshall Islands	-	0.00%	-	0.00%
Martinique	-	0.00%	11	0.00%
Mauritania	-	0.00%	-	0.00%
Mauritius	10	0.02%	111	0.01%
Mayotte	-	0.00%	-	0.00%

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### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	July 2002	Percentage	Cumulative Total	Percentage
Mexico	49	0.08%	1,285	0.14%
Micronesia, Federated States of	-	0.00%	1	0.00%
Moldova, Republic of	1	0.00%	18	0.00%
Monaco	-	0.00%	219	0.02%
Mongolia	-	0.00%	3	0.00%
Montserrat	-	0.00%	-	0.00%
Morocco	2	0.00%	97	0.01%
Mozambique	-	0.00%	4	0.00%
Myanmar	-	0.00%	10	0.00%
Namibia	-	0.00%	34	0.00%
Nauru	-	0.00%	2	0.00%
Nepal	-	0.00%	39	0.00%
Netherlands	1,212	2.05%	33,705	3.64%
Netherlands Antilles	3	0.01%	250	0.03%
New Caledonia	1	0.00%	20	0.00%
New Zealand	57	0.10%	2,397	0.26%
Nicaragua	1	0.00%	5	0.00%
Niger	25	0.04%	96	0.01%
Nigeria	22	0.04%	623	0.07%
Niue	-	0.00%	-	0.00%
Norfolk Island	-	0.00%	4	0.00%
Northern Mariana Islands	-	0.00%	15	0.00%
Norway	165	0.28%	5,398	0.58%
Oman	2	0.00%	33	0.00%
Pakistan	4	0.01%	551	0.06%
Palau	-	0.00%	-	0.00%
Palestinian Territory, Occupied	-	0.00%	2	0.00%
Panama	-	0.00%	215	0.02%
Papua New Guinea	-	0.00%	6	0.00%
Paraguay	2	0.00%	50	0.01%
Peru	6	0.01%	88	0.01%
Philippines	74	0.13%	262	0.03%
Pitcairn	-	0.00%	-	0.00%
Poland	136	0.23%	2,632	0.28%
Portugal	30	0.05%	653	0.07%
Puerto Rico	7	0.01%	145	0.02%

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## Afilias Limited Monthly Operator Report – July 2002

### Section 13 – INFO Geographical Registrations Distribution (Continued).

Country Name	July 2002	Percentage	Cumulative Total	Percentage
Qatar	2	0.00%	34	0.00%
Reunion	4	0.01%	32	0.00%
Romania	8	0.01%	226	0.02%
Russian Federation	91	0.15%	2,233	0.24%
Rwanda	-	0.00%	-	0.00%
Saint Helena	-	0.00%	1	0.00%
Saint Kitts and Nevis	23	0.04%	130	0.01%
Saint Lucia	-	0.00%	14	0.00%
Saint Pierre and Miquelon	-	0.00%	-	0.00%
Saint Vincent and the Grenadines	-	0.00%	11	0.00%
Samoa	-	0.00%	3	0.00%
San Marino	-	0.00%	10	0.00%
Sao Tome and Principe	-	0.00%	-	0.00%
Saudi Arabia	28	0.05%	705	0.08%
Senegal	-	0.00%	23	0.00%
Seychelles	3	0.01%	14	0.00%
Sierra Leone	6	0.01%	8	0.00%
Singapore	45	0.08%	830	0.09%
Slovakia	128	0.22%	322	0.03%
Slovenia	9	0.02%	494	0.05%
Solomon Islands	-	0.00%	-	0.00%
Somalia	-	0.00%	2	0.00%
South Africa	40	0.07%	1,133	0.12%
South Georgia And The Sandwich Islands	-	0.00%	1	0.00%
Spain	481	0.81%	13,274	1.43%
Sri Lanka	22	0.04%	57	0.01%
Sudan	-	0.00%	7	0.00%
Suriname	-	0.00%	8	0.00%
Svalbard and Jan Mayen	-	0.00%	-	0.00%
Swaziland	-	0.00%	7	0.00%
Sweden	236	0.40%	14,193	1.53%
Switzerland	1,080	1.83%	22,126	2.39%
Syrian Arab Republic	2	0.00%	80	0.01%
Taiwan, Province of China	32	0.05%	774	0.08%
Tajikistan	1	0.00%	5	0.00%

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### Section 13 – INFO Geographical Registrations Distribution (Concluded).

Country Name	July 2002	Percentage	Cumulative Total	Percentage
Tanzania, United Republic of	-	0.00%	20	0.00%
Thailand	37	0.06%	929	0.10%
Togo	-	0.00%	5	0.00%
Tokelau	-	0.00%	2	0.00%
Tonga	-	0.00%	4	0.00%
Trinidad and Tobago	2	0.00%	32	0.00%
Tunisia	1	0.00%	19	0.00%
Turkey	67	0.11%	1,789	0.19%
Turkmenistan	-	0.00%	3	0.00%
Turks and Caicos Islands	-	0.00%	27	0.00%
Tuvalu	-	0.00%	2	0.00%
Uganda	1	0.00%	15	0.00%
Ukraine	14	0.02%	311	0.03%
United Arab Emirates	13	0.02%	415	0.04%
United Kingdom	5,396	9.13%	83,743	9.04%
United States	12,484	21.13%	332,510	35.88%
United states Minor Outlying Islands	23	0.04%	1,061	0.11%
Uruguay	5	0.01%	105	0.01%
Uzbekistan	15	0.03%	30	0.00%
Vanuatu	1	0.00%	41	0.00%
Venezuela	10	0.02%	276	0.03%
Viet Nam	18	0.03%	158	0.02%
Virgin Islands, British	11	0.02%	145	0.02%
Virgin Islands, U.S.	1	0.00%	60	0.01%
Wallis and Futuna	-	0.00%	13	0.00%
Western Sahara	-	0.00%	-	0.00%
Yemen	-	0.00%	34	0.00%
Yugoslavia	64	0.11%	185	0.02%
Zambia	-	0.00%	10	0.00%
Zimbabwe	-	0.00%	17	0.00%
<b>Total</b>	<b>59,077</b>		<b>926,769</b>	

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