

WHOIS INACCURACY COMPLAINT



WHAT IS WHOIS?

WHOIS is a publicly available directory containing information about registered domains such as **icann.org**, including contact information for the registrant or registrar. The WHOIS Lookup tool enables you to retrieve this information using a web browser.

WHY IS ACCURATE WHOIS DATA IMPORTANT?

- Ensures domain name holders **receive renewal notices** and **important updates**.
- Reduces the chance of fraud** – such as an unauthorized transfer or change.
- Protects your domain name** against suspension or deletion, which can happen if information is inaccurate or missing.

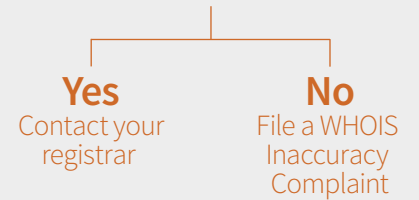
HOW DO YOU FILE A COMPLAINT?

Seven Easy Steps

- 1 Go to: <https://forms.icann.org/en/whois-inaccuracy-form>
- 2
- 3 Don't want to disclose your name and email?
 Check the box and give a reason.
- 4
- 5 Click next page.
- 6 Select the relevant error(s) and provide comments that support your complaint.
- 7 Click

WHAT IF YOU SPOT AN ERROR IN WHOIS?

Do you hold the domain name?



FILING TIPS

- Respond to ICANN requests for more information** in the requested timeframe.
- If you think the contact email address for the domain is incorrect, give evidence** that emails you sent to the email address were undeliverable.
- Make sure your complaint is valid** – e.g., a contact telephone doesn't need to be in the same geographic location as the mailing address.

HOW DO YOU LOOKUP DATA IN WHOIS? GO TO:

Type in your complete domain name



KEY TERMS

Domain name
Part of a URL corresponding to your unique address on the Internet, e.g., icann.org.

Registrant
Person or entity that holds the rights to a domain name.

Registrar
ICANN-accredited company that registers domain names.