

From: Katrina Sataki

Date: 12 October 2018

To: Cherine Chalaby, Goran Marby, Byron Holland

CSC Effectiveness Review: Template

Dear Cherine, Göran, and Byron:

According to Section 17.3 (b) of the ICANN Bylaws, the effectiveness of the Customer Standing Committee shall be reviewed two years after the first meeting of the CSC; and then every three years thereafter. The method of the review needs to be determined by the ccNSO and GNSO, and the findings of the review must be published on the Website.

On behalf of the ccNSO and GNSO Councils, we are pleased to inform you that the ccNSO and GNSO have determined the method of the Effectiveness Review by adopting the TEMPLATE CSC EFFECTIVENESS REVIEW, as included. The ccNSO Council passed the respective resolution on 20 September 2018; it became effective on 27 September 2018 (see: <https://ccnso.icann.org/en/about/council/decisions-resolutions/2018>) and the GNSO Council passed the respective resolution on 27 September 2018 (see: <https://gns0.icann.org/en/council/resolutions#201809>) .

In addition, both Councils appointed the following members to the Review Team -

ccNSO: Debbie Monahan and Martin Boyle

GNSO: Donna Austin and Phillipe Fouquart.

If you have any questions, please do not hesitate to contact us.

Best regards,

Katrina Sataki, Chair, ccNSO Council

Heather Forrest, Chair, GNSO

Donna Austin, Vice Chair, GNSO Council

Rafik Dammak, Vice Chair, GNSO Council