

CSC Findings of IANA Naming Function Performance Report for the Month of February 2021

Date: 17 March 2021

Overall Finding

The CSC completed review of the February 2021 IANA Naming Function Performance Report and finds that PTI's performance for the month was:

Satisfactory- PTI met the service level agreement at 98.4% for the month of February 2021. The missed service level agreement was satisfactorily explained and not an indication of a performance issue:

ccTLD Creation/Transfer (Technical Check – retest) – the testing on one individual TLD was repeated 27 times throughout the month due to nameserver unreachability, and therefore had a significant impact on the overall metric.

Metrics That the CSC is Tracking Closely

Currently, there are no metrics requiring close tracking.

SLA metrics that are in the process of being changed

Currently, there are no SLAs in the process of being changed.

Report of Escalations

No new escalations have been received during this reporting period.

IANA Naming Function Performance Report February 2021

The IANA Naming Function Monthly Performance Reports are available at:
<https://www.iana.org/performance/csc-reports>