Europe

Regional Registry/Registrar Meeting

Thursday 12 May 2011

Europe

Regional Registry/Registrar Meeting

Welcome/Introductions/Key Messages

Craig Schwartz/Tim Cole

ICANN MUNICH | 12-13 MAY 2011

Schedule: Thursday, May 12

Morning		Afternoon	
9:00	Welcome/Introductions/Key Messages - Craig Schwartz/Tim Cole	14:00	Registrars & Law Enforcement - Michele Neylon
9:30	Recent Activity at ICANN - Tim Cole	15:00	Registry Operational Readiness for New gTLDs - Craig Schwartz
10:00	New gTLD Recap - Craig Schwartz	15:30	Coffee
10:30	Coffee	16:00	IDN Update (JIG and Variant WGs) - Ching Ciao (DotAsia) and Craig Schwartz
11:00	Overview of GNSO Policy Development - Marika Konings	16:30	Registrar Operational Readiness for New gTLD - Steve Gobin
12:00	Registry Presentation - Verisign	17:00	Networking / Free Time
12:30	Lunch / Networking - sponsored by	18:00 21:00	Evening Social Event - Out on the Town in Munich Further Details to Follow

Recent Activity at ICANN

Tim Cole

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ICANN 40:
Silicon Valley/San Francisco Meeting Recap

ICANN's Silicon Valley meeting was held at the Westin St. Francis in San Francisco

It concluded 18 March with the public meeting of its Board of Directors

A wide array of Internet policy issues were handled by the ICANN community

Internet policy issues included:

- Upcoming approval of the New gTLD Program
  - The Board intends to complete the process for final approval of the New gTLD implementation program at a meeting of the ICANN Board on Monday, 20 June 2011 at the next ICANN public meeting
  - ICANN's next public meeting will be held in Singapore, June 2011
- Approval of .XXX as a new top-level domain
  - The Board supported entering into a Registry Agreement with ICM

Internet policy issues included:

- Endorsement of all 27 recommendations made by the Accountability and Transparency Review Team
  - The Board also requested ICANN staff to prepare implementation plans
- The period for accepting public comments about the process for creating new GNSO constituencies was extended

Other ICANN Activities

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Strategic Plan

- ICANN Posted its Strategic Plan for July 2011-June 2014
  - This version of the Strategic Plan includes extensive community feedback, including a 60-day Public Comment period
  - As part of ICANN's planning process, the adopted Strategic Plan guides the development of the FY12 Operating Plan and Budget

Annual Plan Released

- Top Achievements Recognized
  - Affirmation of Commitments as a major step toward the internationalization of ICANN as ICANN further integrates into the global community
  - Internationalized Domain Names – the fast track process has been a success as countries and territories began requesting registration of their names as internationalized country code top-level domains

Annual Plan Released

- Top Achievements Recognized
  - Expanding ICANN Community – the Council of the Generic Names Supporting Organization (GNSO) has expanded as has the Governmental Advisory Committee (GAC)
  - DNNSEC laid the foundation for a new generation of innovative cyber security solutions by creating a global authentication platform

New Draft Applicant Guidebook

- Draft Applicant Guidebook for New gTLDs posted in keeping with the timeline adopted by the Board at San Francisco meeting
- Public comment forum open through 15 May 2011
- Also posted: ICANN's reply to the GAC Comments
- Translations posted 29 April 2011

Future Meeting Locations Sought

- Recommendations now being accepted for ICANN meetings to be held in 2013 in:
- Asia/Australia/Pacific
- Africa
- Latin America/Caribbean

Released Security, Stability and Resiliency (SSR) Plans for Comment

- The foundation of ICANN's role in security, stability and resiliency of the Internet's unique identifiers,
- Provide an overview of the Internet ecosystem and ICANN's place in it,
- Describe ICANN's operational priorities in SSR for the coming fiscal year commencing in July 2011, and
- Distinguish between ICANN's operational priorities, areas in which ICANN is a collaborator and facilitator, and areas in which ICANN is an observer or has awareness on the activities of others in the ecosystem regarding the Internet's unique identifiers

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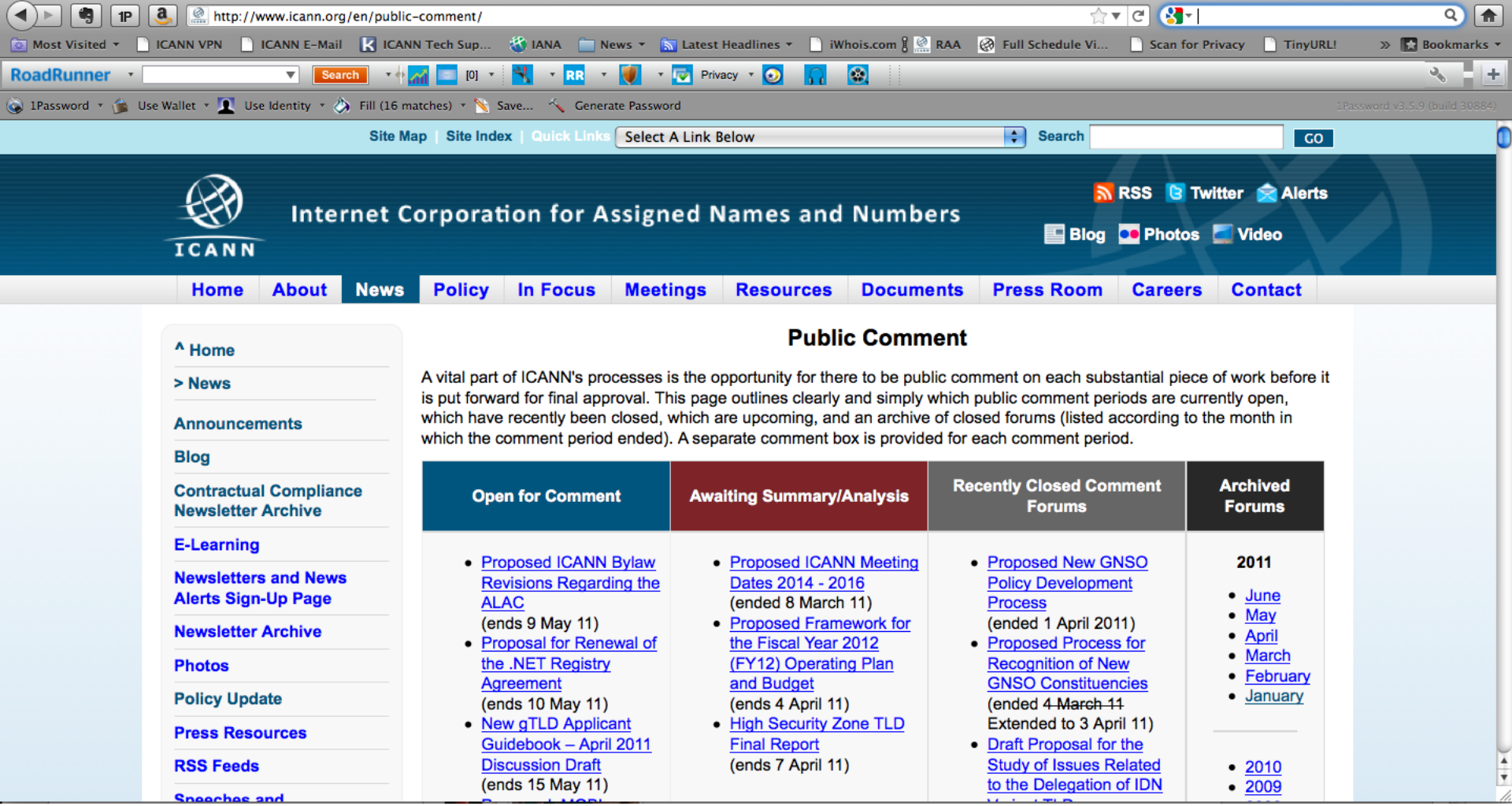

ICANN's Public Comment Area

Thank You

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New gTLD Program Update

Craig Schwartz

Current Materials for Review

- Applicant Guidebook – April 2011 Discussion Draft (comment period closes 15 May 2011)
- Six Explanatory Memoranda on various issues identified in the Board/Governmental Advisory Committee (GAC) consultations
- Summaries and analyses of public comment on the prior Applicant Guidebook
- Most recent ICANN response to the GAC Indicative Scorecard

Important to Note

- Numerous changes to current version
- A number of the evaluation questions have been edited to provide more detail. In most cases, the substance of the question and criteria has not changed significantly

Changes Resulting from Public Comment - Module 1

- Application submission period now 60 days
- Post names of directors/officers/shareholders in application
- Clarifications to:
  - cybersquatting component of background screening
  - on how public comment is used in various stages

Changes Resulting from Public Comment - Module 2

- Provisions on issues regarding invalid TLD queries (in accordance with SAC 045)
- Clarification to Continued Operations Instrument on estimating cost model
- Revision/reorganization of application questions to more clearly distinguish scores of 1 or 2 (passing versus exceeding requirements)
- Revisions to questions on Rights Protection, Abuse Prevention, Security to provide incentives in these areas

Changes Resulting from Public Comment - Module 3

- Revisions to community objection standard
- Changes to discrimination clause of objection standard per Rec6 WG

Changes Resulting from GAC Consultation - Module 1

- Process incorporates GAC Early Warning
- Process incorporates procedure for GAC advice *(also module 3)*
- Added cybercrime to areas for background screening/eligibility criteria

Changes Resulting from GAC Consultation - Module 2

- Clarification that appropriate level of government support varies by country
- Changed “may” to “will” implement court orders, in module and sample letter
- Additions:
  - provision for contention resolution for geo names to occur if government does not wish to choose
  - new application questions to facilitate later review of costs/benefits

Changes Resulting from GAC Consultation - Module 3

- Dispute Resolution - that governments have separate avenue for providing advice
- Reference to objection fee exemptions for governments
- Revisions to community objection standard

Uniform Rapid Suspension System Changes

- Remove requirement for Examiner to imagine possible defenses
- Revisions:
  - decrease maximum time limits for various stages of proceedings between Complaint and Determination
  - to require form Complaint with limit of 500 words for freeform text
- Clarifications:
  - all marks to be basis of URS claim must have been evaluated for use
  - use can be shown with a simple declaration and a sample of one specimen of use

Clearinghouse Changes

- Include other intellectual property rights
- Clarifications:
  - all marks that registries must recognize in sunrise claims must have been evaluated for use
  - use can be shown with a simple declaration and a sample of one specimen of use
  - trademark holders will pay to enter Clearinghouse, and registries will pay for sunrise or trademark services

Trademark Post-Delegation Dispute Resolution Procedure Changes

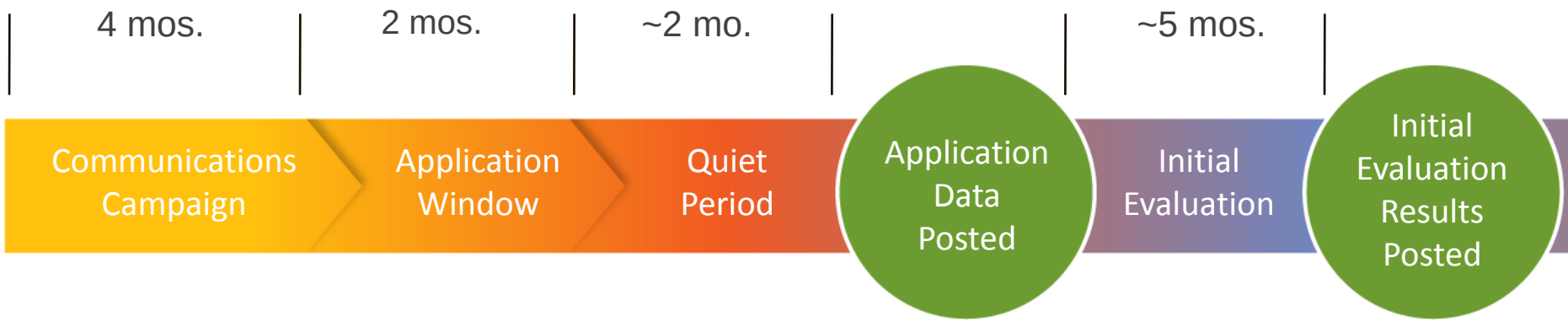
- Added language that ICANN-imposed remedies will, absent extraordinary circumstances, be "in line" with remedies recommended by the Panel
- Clarifications:
  - all marks to be basis of PDDRP claim must have been evaluated for use
  - use can be shown with a simple declaration and a sample of one specimen of use

Application Window (60 days)

Important Notes:

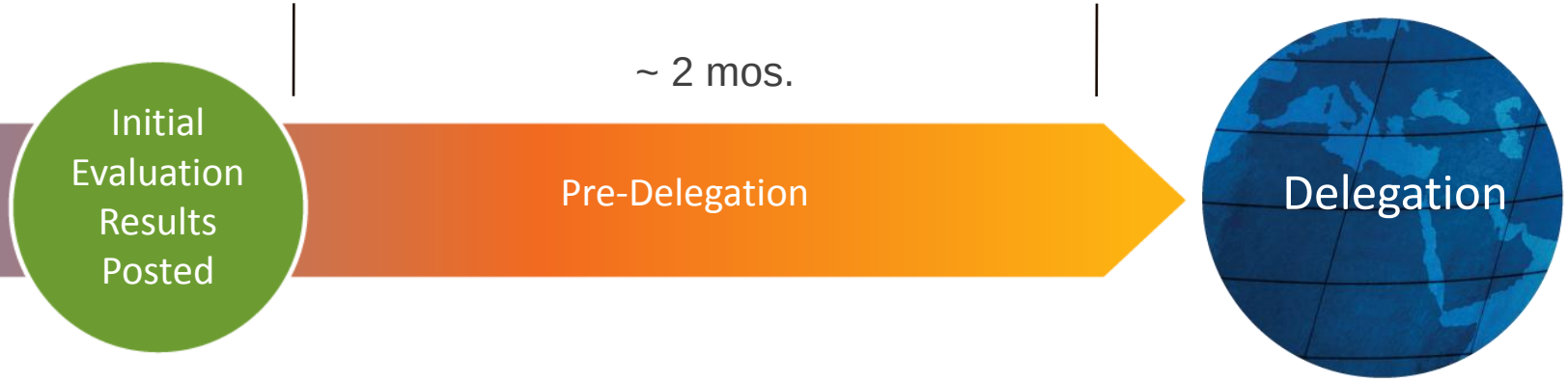
- Wire transfers and validation may take days or weeks to complete
- The remaining $180,000 must be received by the end of the Application Window or application could be rejected

gTLD Program Timeline



- String similarity
- DNS Stability
- Geographical Names
- Technical/Operational
- Financial
- Registry Services

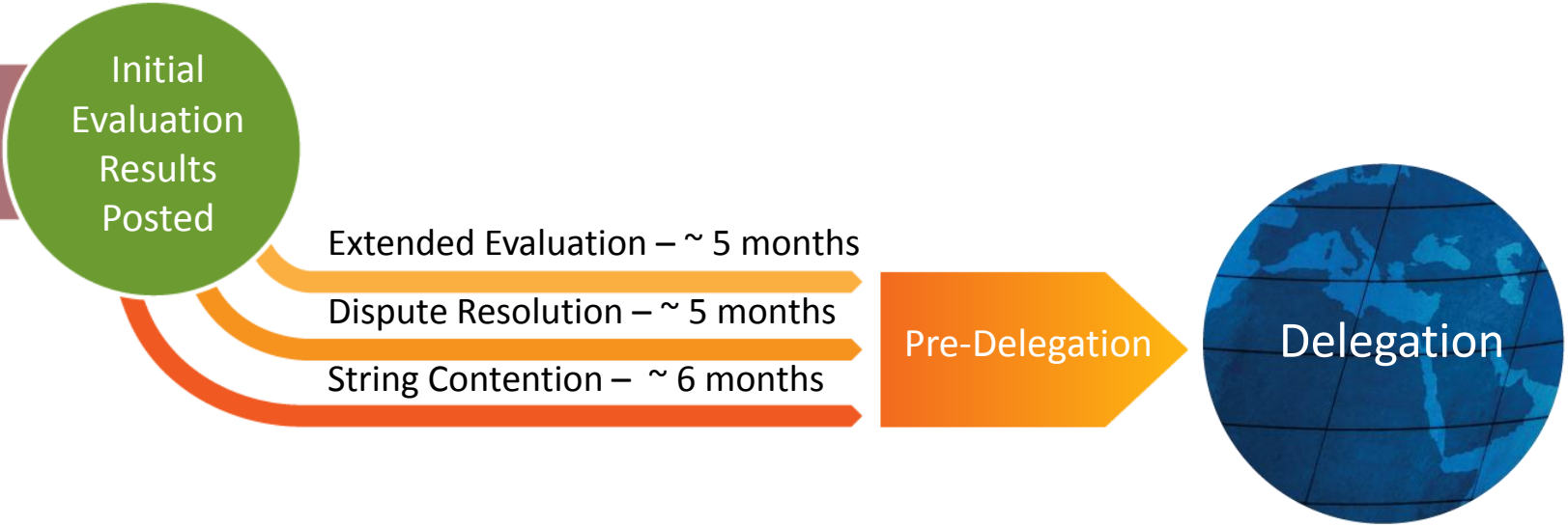
gTLD Program Timeline



Note:

- Quickest path through the Evaluation Process is approximately 9 months after Application Window closes
- The lifecycle for a highly complex application could be much longer, such as 20 months

gTLD Program Timeline



New gTLD Program
Operational Readiness

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Components of Operational Readiness

Processes	System (TAS)	Customer Support	Evaluation Panel
Design and build of processes necessary to conduct the full application lifecycle	Design and build of tool that automates functions of the program (accepting apps, performing evaluations, reporting)	Establishment of a customer support center to help potential applicants and applicants with the application process	Selection, contract execution, onboarding, and training of evaluation panels to perform evaluation of applications

New gTLD Program Operational Readiness

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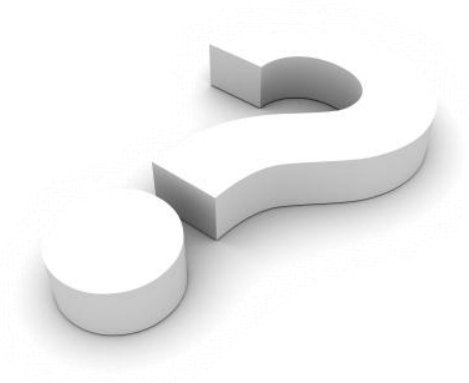
Status Update

Processes	• Simulation planned for Q3
System (TAS)	• Targeting Q3 completion of TAS
Customer Support	• Support in place for communications campaign • 24/7/365 comprehensive support (60 days application)
Evaluation Panel	• Evaluation panels will be announced soon

Draft - Final Applicant Guidebook Timelines

Sources of Information

- **Current Applicant Guidebook – Discussion Draft**
  http://www.icann.org/en/topics/new-gtlds/draft-rfp-redline-15apr11-en.pdf
- **FAQs - http://icann.org/en/topics/new-gtlds/strategy-faq.htm**
- **Questions? newgtld@icann.org**
- **Customer Service webpage - coming**
- **TAS webpage - coming**



Coffee Break

Policy Update

Marika Konings, Sr Policy Director

Agenda

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Questions to be addressed

- Why should you care?
- How can you get involved?
- What issues are currently being discussed that are likely to impact my business?

Why Should You Care?

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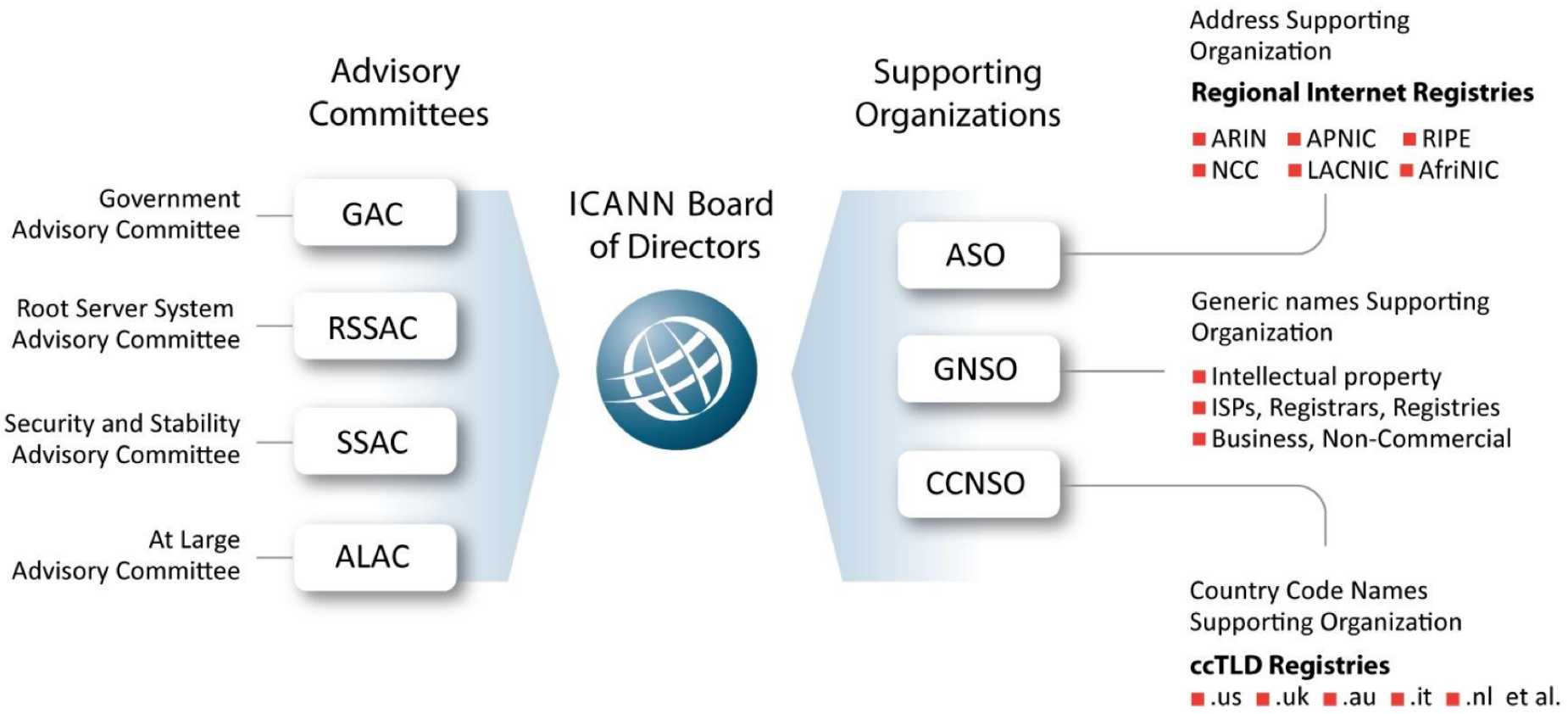
ICANN Structure



Consensus Policy

- Section 3.3.4 of the RAA: ‘Registrar shall abide by any ICANN specification or policy established as a Consensus Policy’
- Similar provision in Registry Agreements
- Areas for which new and revised policies may be adopted are described in the agreements
- Generic Names Supporting Organisation (GNSO) responsible for developing policies that apply to gTLD registries and registrars

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The GNSO

- Responsible for policy development related to generic Top Level Domains(e.g. .com, .net, .info, .museum, .pro,)
- 21 Councilors from 6 different constituencies / Stakeholder Groups & Nom Com appointees

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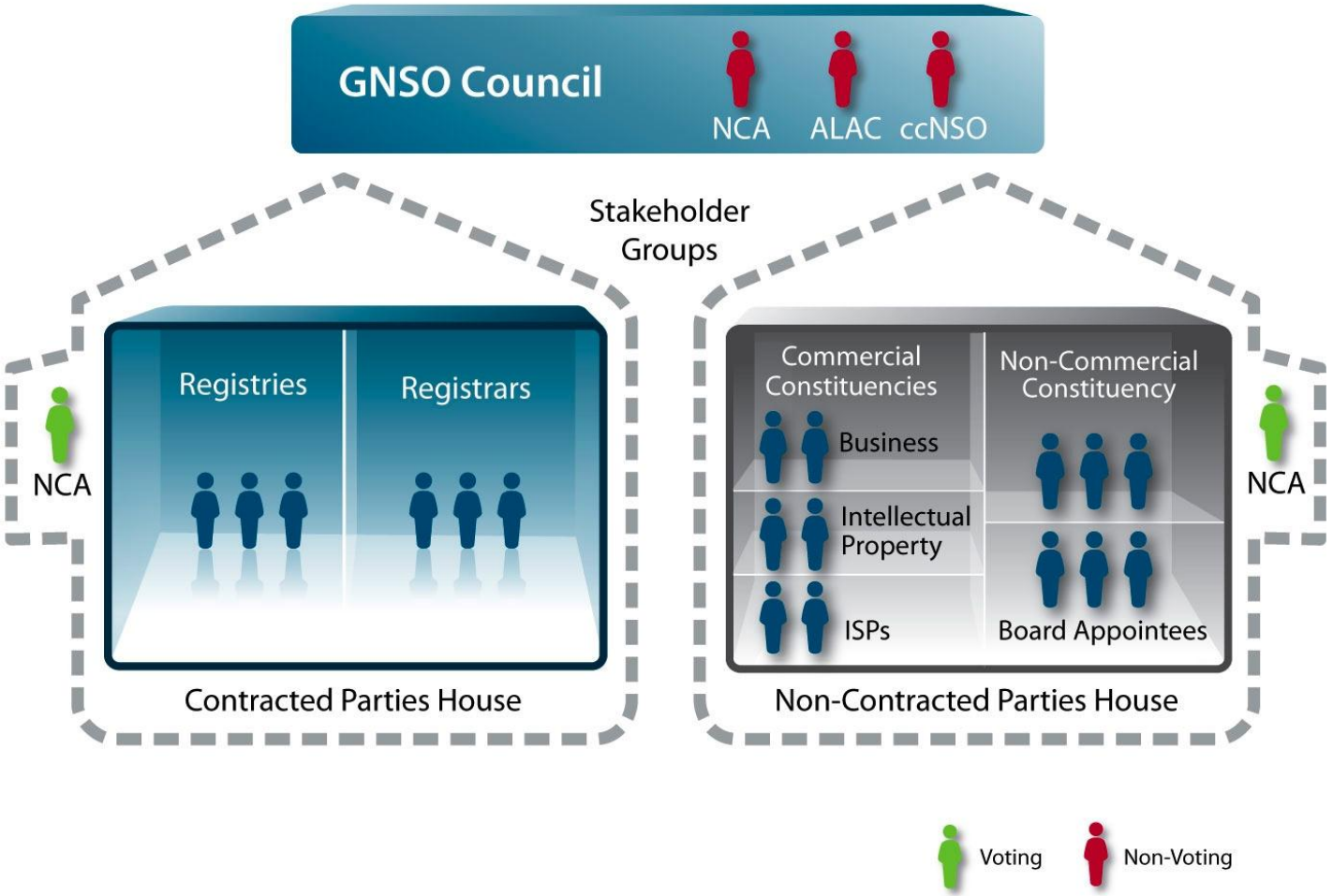
Structure of GNSO



How can you get involved?

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Policy Development - a bottom-up process

- Open participation
- Diverse participants bring expertise and different perspectives
- Consensus-based decision making
- Public debate is often spirited and unrestrained

GNSO Policy Development Process

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How to get involved?

- Join a Working Group
- Express your views in public comment forums
- Participate in your Stakeholder Group

<u>If you don't speak up, others will do it for you!</u>

Issues under discussion by the GNSO

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Issues under Discussion

- Inter-Registrar Transfer Policy (IRTP)
- Post-Expiration Domain Name Recovery (PEDNR)
- Registrar Accreditation Agreement (RAA)
- UDRP Issue Report
- Discussion Paper on the creation of best practices to address the abusive registrations of domain names
- WHOIS
- Others – currently there are over 20 projects underway

Inter-Registrar Transfer Policy (IRTP)
Part B PDP Working Group

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Background

- Inter-Registrar Transfer Policy (IRTP)
- Straightforward process for registrants to transfer domain names between registrars
- Currently under review to ensure improvements and clarification – nr 1. area of complaint according to data from ICANN Compliance
- IRTP Part B PDP Working Group – second in a series of five PDPs

Charter Questions

- Should there be a process or special provisions for urgent return of hijacked registration, inappropriate transfers or change of registrant?
- Registrar Lock Status (standards / best practices & clarification of denial reason #7)

Recent Developments

- PDP was initiated in June 2009
- Publication of Initial Report on 29 May 2010
- Opening of Public Comment Forum after meeting in Brussels
- Seventeen Community submissions received
- WG reviewed public comments and continued deliberations
- WG published proposed Final Report for public comment on 21 February 2011 containing 9 recommendations

The Recommendations

Overview

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Recommendations (Question A)

- #1 - The WG is considering recommending requiring registrars to provide an Emergency Action Channel (as described in SAC007). The WG recognizes that there are further details that would need to be worked out. This Emergency Action Channel could also be used for non-transfer abuse issues.
- #2 – The WG recommends that registrants consider the measures to protect domain registrar accounts against compromise and misuse described in SAC044, Section 5.

Recommendations (Question B)

- #3 - The WG recommends requesting an Issues Report on the requirement of 'thick' WHOIS for all incumbent gTLDs.
- #4 - WG recommends requesting an Issue Report to examine ‘Change of Control’ function, including an investigation of how this function is currently achieved, if there are any applicable models in the country-code name space, and any associated security concerns
- #5 - The WG recommends modifying section 3 of the IRTP to require that the Registrar of Record/Losing Registrar be required to notify the Registered Name Holder/Registrant of the transfer out.

Recommendation (Question C)

- #6 – Modification of denial reason #6 so that language is expanded and clarified to tailor it more to explicitly address registrar-specific (i.e. non-EPP) locks in order to make it clear that the Transfer Contact (often the registrant) must give some sort of informed opt-in express consent to having such a lock applied, and the registrant must be able to have the lock removed upon reasonable notice and authentication

Charter Question D

- #7 - if a review of the UDRP is conducted in the near future, the issue of requiring the locking of a domain name subject to UDRP proceedings is taken into consideration
- #8 - The WG recommends standardizing and clarifying WHOIS status messages regarding Registrar Lock status

Charter Question E

- #9 - The WG recommends deleting denial reason #7 as a valid reason for denial under section 3 of the IRTP as it is technically not possible to initiate a transfer for a domain name that is locked, and hence cannot be denied, making this denial reason obsolete. Instead denial reason #7 should be replaced by adding a new provision in a different section of the IRTP on when and how domains may be locked or unlocked.

Next Steps

- Six contributions received as part of the public comment forum
- WG is reviewing comments and focusing its efforts on working out the details of the Emergency Action Channel
- WG intends to finalize report for submission to GNSO Council in time for ICANN meeting in Singapore

Further Information

- IRTP Part B PDP Proposed Final Report - http://gnso.icann.org/issues/transfers/irtp-b-proposed-final-report-21feb11-en.pdf
- IRTP Part B Public Comment Forum - http://www.icann.org/en/public-comment/public-comment-201103-en.htm#irtp-b-proposed-final-report
- IRTP Part B PDP WG Workspace - https://community.icann.org/display/gnsoirtpb/IRTP+Part+B+PDP+WG+-+Home

Post-Expiration Domain Name Recovery (PEDNR) PDP WG

- ICANN – San Francisco
- March 2011

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Background

- To what extent should registrants be able to reclaim their domain names after they expire?
- Issue brought to the GNSO by ALAC
- PDP initiated in June 2009 (unanimous vote)
- PEDNR WG examines five questions relating to expiration and renewal practices and policies
- WG is expected to make recommendations for best practices and / or consensus policies

Recent Developments

- Initial Report Published in May 2010 – did not include any recommendations
- WG reviewed public comments and continued deliberations
- Published proposed Final Report on 21 Feb containing 14 recommendations
- Public comment forum was open until 22 April – 10 contributions received

Summary of Recommendation

The WG believes that the recommendations:

- will provide additional guarantees to registrants;
- will improve registrant education and comprehension;
- are in line with current registrar practices and will have minimal impact on most registrars and other affected stakeholders.

Recommendations - 1

- #1 – Define “Registered Name Holder at Expiration (RNHaE) to identify the entity or individual eligible to renew the domain name registration prior to expiration
- #2- Provide a minimum of 8 days after expiration when RNHaE can renew, and disable normal operation during that time to attract the attention of the RNHaE
- #13 – The page shown following expiration (if registrar changes DNS resolution) must explicitly say that the domain has expired and give instructions on how to redeem the registration
- #3 - Changes to WHOIS after expiration must not alter the RNHaE ability to renew

Recommendations - 2

- #6 – Registrar website should state any fee(s) charged for renewal following expiration
- #9 – The registration agreement and web-site must clearly indicate what methods will be used to deliver notification messages
- #10 & #12 - At least two notices prior to expiration at set times, one after expiration
- #11 – Notifications of expiration must include methods that do not require explicit action other than standard e-mail receipt

Recommendations - 3

- #4 & #5 – All unsponsored gTLDs and registrars must offer Redemption Grace Period (RGP)
- #8 – ICANN to develop educational materials about how to prevent unintended loss
- #7 – Registrars to provide link to ICANN published web content providing educational materials on registrant responsibilities and gTLD domain name life-cycle
- #14 – If post-expiration notifications are normally sent to a point of contact using the domain in question, post-expiration notifications should be sent to some other contact point associated with the registrant if one exists (best practice)

Next Steps

- A number of the recommendations will need further refinement, as noted in some of the bracketed language that can be found in the report
- WG to review comments received as part of the public comment forum
- WG to finalize report for submission to GNSO Council

Further Information

- Post-Expiration Domain Name Recovery Proposed Final Report - http://gnso.icann.org/issues/pednr/pednr-proposed-final-report-21feb11-en.pdf
- PEDNR Public Comment Forum - http://www.icann.org/en/public-comment/public-comment-201104-en.htm#pednr-proposed-final-report

Registrar Accreditation Agreement (RAA)

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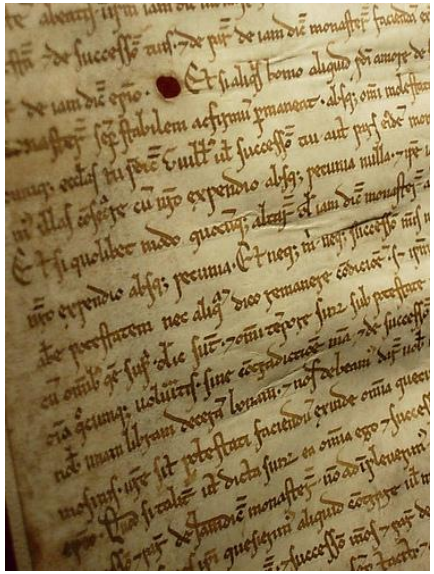
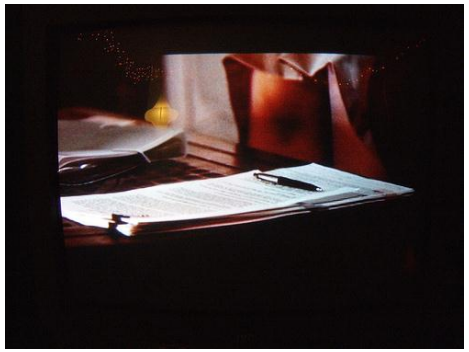
Why is it important?



- RAA describes the registrar's rights and obligations
- An enhanced RAA may provide ICANN with better tools to obtain registrar compliance
- Additional protections for registrants under consideration
- More security requirements could enhance the security, stability of the Internet

Recent Developments & Next Steps



- Registrant Rights and Responsibilities Charter Approved
- Final Report describes priority amendments and procedures for producing new RAAhttp://gnso.icann.org/issues/raa/raa-improvements-proposal-final-report-18oct01-en.pdf
- GAC Brussels Communiqué- Law Enforcement RAA proposals endorsed
- RAA issues in the GAC/Board consultations http://www.icann.org/en/topics/new-gtlds/gac-board-law-enforcement-due-diligence-recommendations-21feb11-en.pdf
- Two GNSO motions on next steps for the RAA have failed. Next steps uncertain.

Issue Report on the Current State of the Uniform Dispute Resolution Policy (UDRP)

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Status- Issue Report Request

- 3 Feb 2011 - GNSO Council request for Issue Report on the current state of the UDRP (Recommendation from the Registration Abuse Policies Working Group)
- The Issue Report to cover-
  - How the UDRP has addressed the problem of cybersquatting to date, and any insufficiencies/inequalities associated with the process
  - Whether the definition of cybersquatting inherent within the existing UDRP language needs to be reviewed or updated
  - Suggestions for how a possible PDP on this issue might be managed

Current Approach to Issue Report

- Webinar 10 May heard from experts on the UDRP
- Questionnaire to UDRP Providers to gather facts for Issue Report
- Draft Issue Report to be published prior to Singapore, coupled with the opening of a public comment forum
- UDRP Session to be held in Singapore
- Final Issue Report to be released after Singapore
- GNSO Council to vote on whether to initiate a PDP on the UDRP

Additional Information

- The UDRP-http://www.icann.org/en/udrp/#udrp
- RAP Final Report-http://gnso.icann.org/issues/rap/rap-wg-final-report-29may10-en.pdf
- Webinar on the Current State of the UDRP-http://icann.org/en/announcements/announcement-21apr11-en.htm
- Participate in the public comment forum on the Draft Issue Report after publication-http://icann.org/en/public-comment

Discussion Paper on the creation of non-binding best practices to address the abusive registrations of domain names

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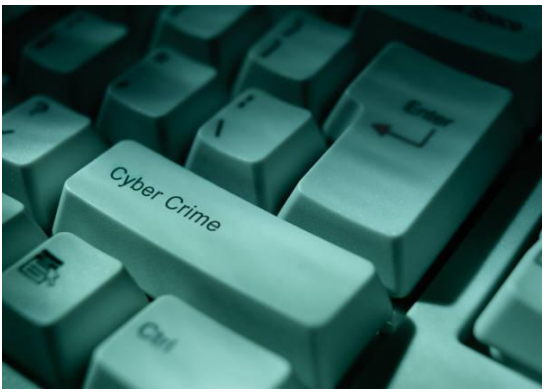
Background



- In its Final Report, the Registration Abuse Policies (RAP) Working Group recommended ‘the creation of non-binding best practices to help registrars and registries address the illicit use of domain names’.
- At its meeting on 3 February 2011, the GNSO Council requested ICANN Staff to prepare a discussion paper on this topic

Status

- Staff working on initial outline that raises a number of questions and identifies existing best practices
- Workshop in Singapore to get community input on this initial outline and questions identified
- Taking into account community input, staff to prepare discussion paper for submission to the GNSO Council

Additional Information

- RAP Final Report- http://gnso.icann.org/issues/rap/rap-wg-final-report-29may10-en.pdf
- GNSO Council Resolution - http://gnso.icann.org/resolutions/#201102 (motion 20110203)

WHOIS Update

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Agenda

- WHOIS Studies – 4 studies:
  - “Misuse”
  - Registrant Identification
  - Proxy/Privacy “Abuse”
  - Proxy/Privacy relay and reveal
- WHOIS Service Requirements Report

Goals of gTLD WHOIS studies

- WHOIS policy debated for many years
- Many interests with valid viewpoints
- GNSO Council decided in October 2007 that study data was needed to provide objective, factual basis for future policy making
- Identified several WHOIS study areas that reflect key policy concerns
- Asked staff to determine costs and feasibility of conducting those studies
- Staff used an RFP approach to do so
- Research is done, Council is now deciding which studies to initiate

Misuse Study

- Will assess whether public WHOIS significantly increases harmful acts and impact of anti-harvesting measures. Two approaches to study:

1. Experimental: register test domains and measure harmful messages resulting from misuse
2. Descriptive: study misuse incidents reported by registrants, researchers/ law enforcement

Cost: $150,000 (USD) - Awarded to Carnegie Mellon U., Pittsburgh, USA

Status: approved by GNSO Council last Sept, just initiated

Time estimate: 1 + year

Registrant Identification Study

- Study will gather info about how business/commercial domain registrants are identified; and
- Correlate such identification with use of proxy/privacy services.

Cost: approx. $150,000 (USD) (subject to change as study terms are revised)

Time estimate: 1 year

Status: Not yet approved –Council action expected 9 June. Still resolving details about the way the study categorizes certain types of commercial “purposes”. We are also changing the study approach to be more of a neutral categorization study and less hypothesis-driven. This will also provide more consistency with related GAC proposals offered in 2008.

WHOIS Privacy and Proxy "Abuse" Study

This study will compare a broad sample of Privacy & Proxy-registered domains associated with alleged harmful acts to assess:

1. How often bad actors try to obscure identity in WHOIS
2. How this rate of abuse compares to overall P/P use
3. How this rate compares to alternatives like falsified WHOIS data, compromised machines, and free web hosting

Cost: $150,000 (USD)

Time estimate: 1 year

Status: GNSO Council just approved on 28 April, contract discussions initiated

WHOIS P/P Relay & Reveal Study

Study would analyze communication relay and identity reveal requests sent for Privacy & Proxy-registered domains:

1. To explore and document how they are processed, and
2. To identify factors that may promote or impede timely communication and resolution.

Potential bidders were concerned with the feasibility of this study, especially obtaining a sufficient data sample, so we proposed a pre-study to survey potential participants to determine if launching a full study is feasible to do.

Cost: $80,000 (USD) for Pre-study Survey

Time estimate: four months

Status: Council has just approved the pre-study on 28 April, contract discussions initiated

Inventory of WHOIS Service Requirements Report

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Background

- May 2009 -- The GNSO Council asked Policy Staff to compile a comprehensive set of ***technical*** requirements for the WHOIS service policy tools that reflect not only the known deficiencies in the current service but also include technical requirements that may be needed to support various ***policy*** initiatives that have been suggested in the past.
- Released draft report in March 2010 to ALAC, SSAC, ASO, GNSO, CCNSO for input
- Incorporated comments and released Final Report on 29 July 2010
- Council has just begun discussing the report

Goals & Non-goals

Collect and organize a set of **technical requirements for community consideration:**

- Current features identified as needing improvement
- Features to support various past policy proposals
- Features recommended by ICANN SOs, ACs, community

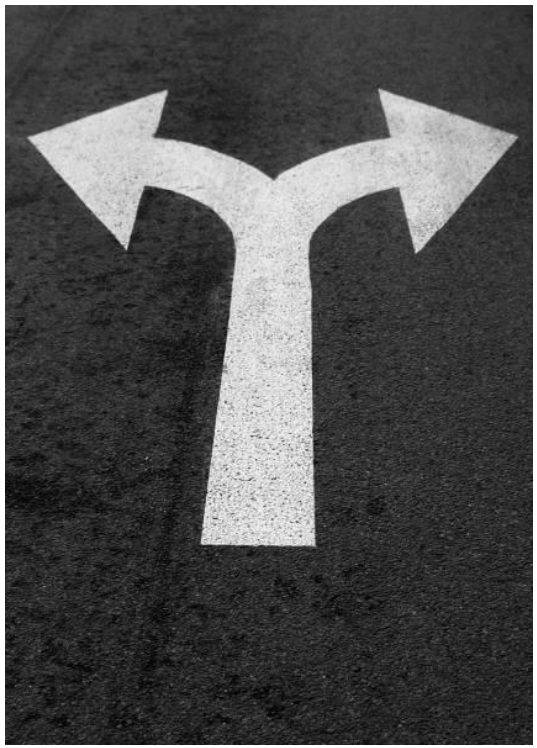
NOT gathering policy requirements

NOT recommending policy

Compilation includes:

- Mechanism to find authoritative Whois servers
- Structured queries
- Standardized set of query capabilities
- Well-defined schema for replies
- Standardized errors
- Quality of domain registration data
- Internationalization
- Security
- Thick vs. Thin WHOIS
- Registrar abuse point of contact

Status of the report



- Council is discussing next steps
- One proposal suggests that a drafting team could develop a survey to try to estimate the level of agreement with various “requirements” among the GNSO community.
- Survey results might help determine whether there is benefit to initiating a working group to develop a plan for considering the technical requirement recommendations in the report.

For more information

- On WHOIS studies: http://gnso.icann.org/issues/whois/
- On the Inventory of Service Requirements Report:http://gnso.icann.org/issues/whois/whois-service-requirements-final-report-29jul10-en.pdf
- On an informal Technical Evolution Discussion that is also underway: https://community.icann.org/display/TEwhoisService/Technical+Evolution+of+WHOIS+service+wiki+page

How to stay up to date?

ICANN | Europe
Regional Registry/Registrar Meeting

Sources of Information

- Sign up for the Monthly Policy Update
  http://www.icann.org/en/topics/policy/
- Attend the Policy Update Webinar (date to be confirmed – just prior to ICANN meeting in Singapore)
  www.icann.org /gnso.icann.org

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Questions?

VeriSign, Inc.

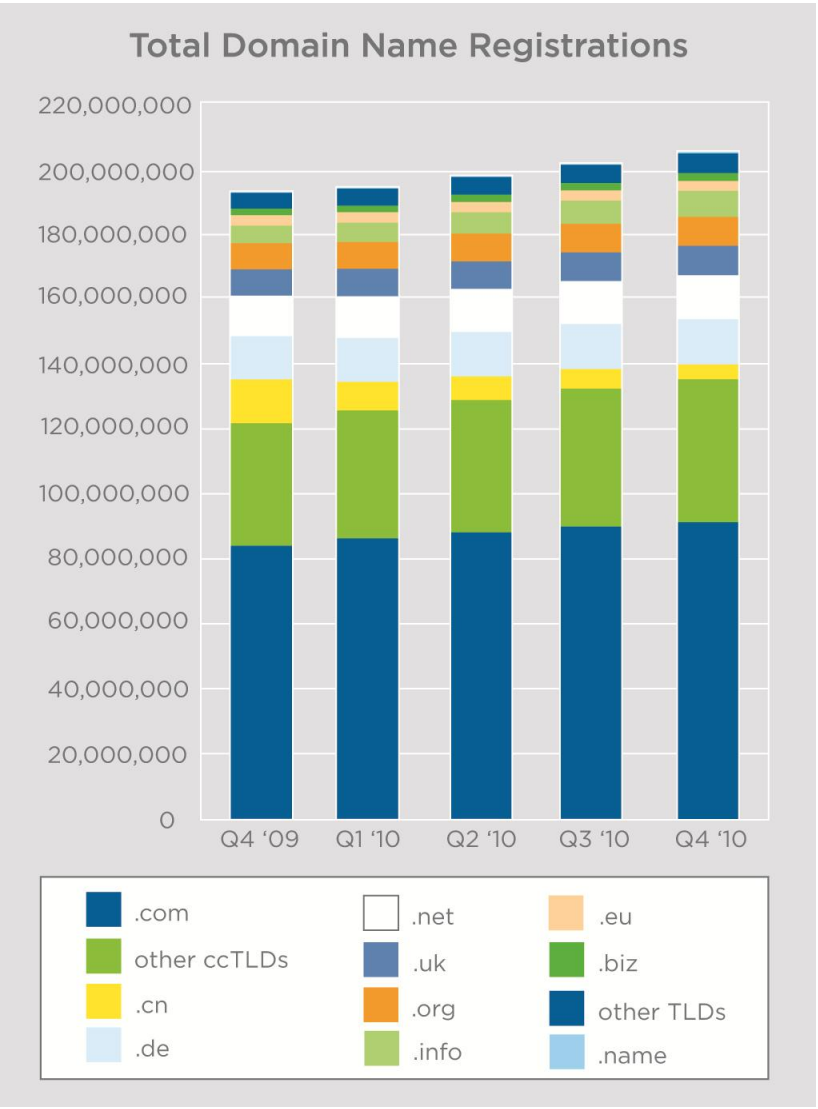
Domain Name Industry Brief

ICANN Regional Meeting, Munich

May 12, 2011

VERISIGN

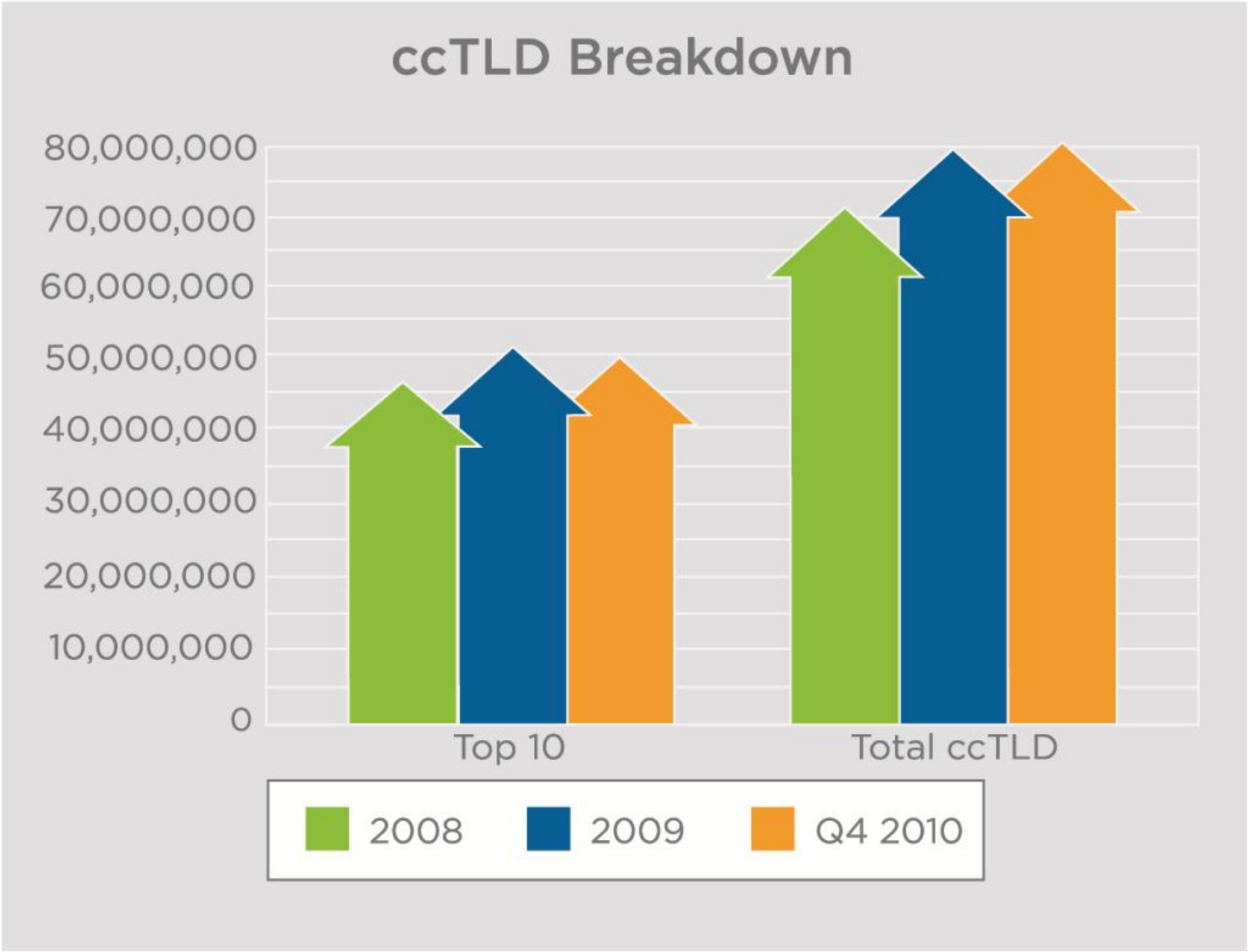
Total Domain Registrations Q4 2010



- End of Q4 2010 closed with base of more than 205 million domain names
- Increase of 3.5 million domains (1.7%) over Q3 2010
- Base of ccTLDs was 80.1 million domains
- Base of .com and .net totaled 105 million domains, adding 7.6 million during Q4 10
- The largest TLDs in terms of size were
  - .com
  - .de
  - .net
  - .org
  - .uk
  - .info
  - .cn
  - .nl
  - .eu
  - .ru

VERISIGN

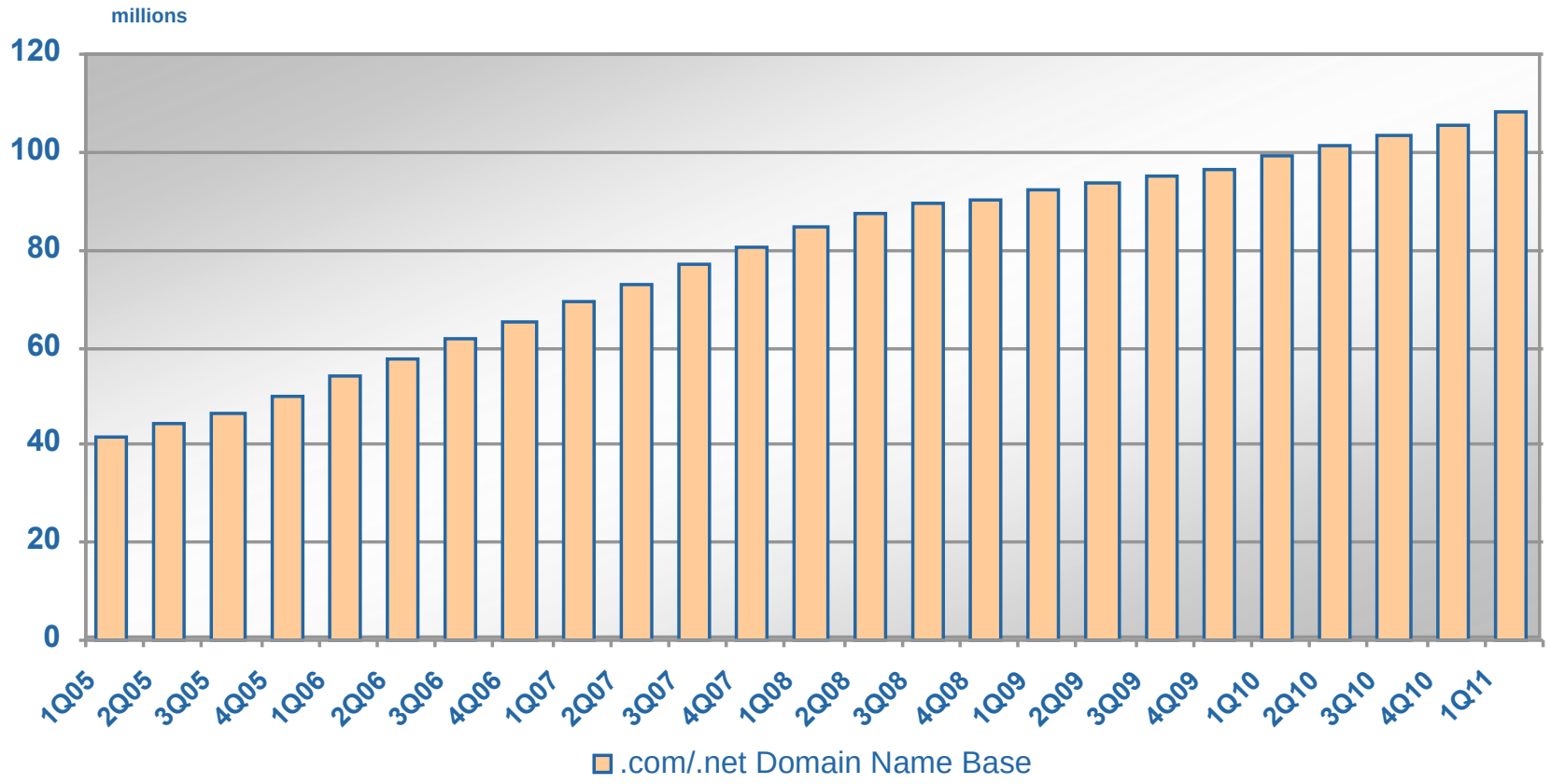
ccTLD Breakdown



VERISIGN

VeriSign .com/ .net Domain Name Base

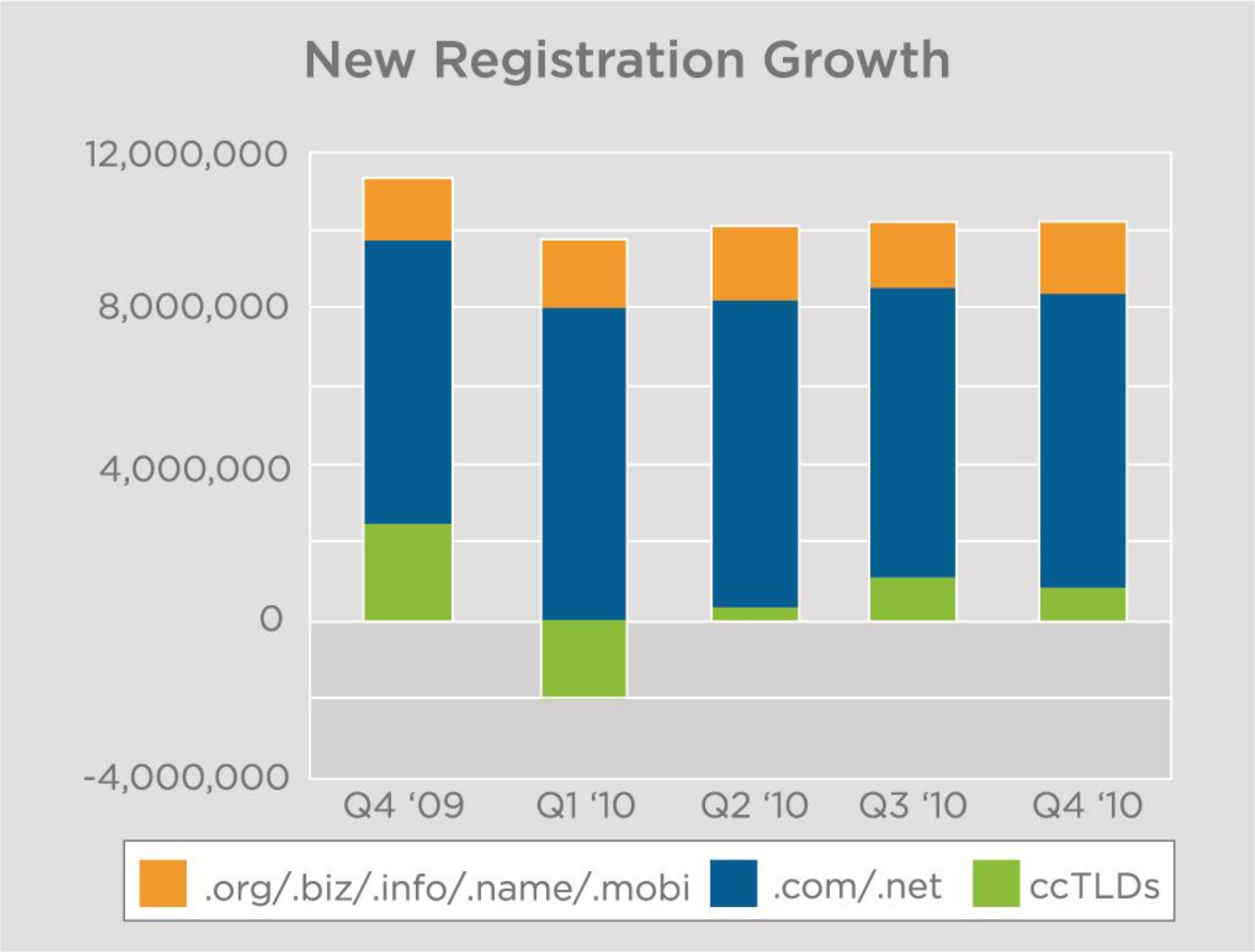
Domain Name Base at 108 million names – up 9% y/y (1)



(1) **The Domain Name Base is a count of domain names in the *.com* and *.net* base, adjusted for domain name registrations cancelled during the grace period.**

VERISIGN

New Registration Growth



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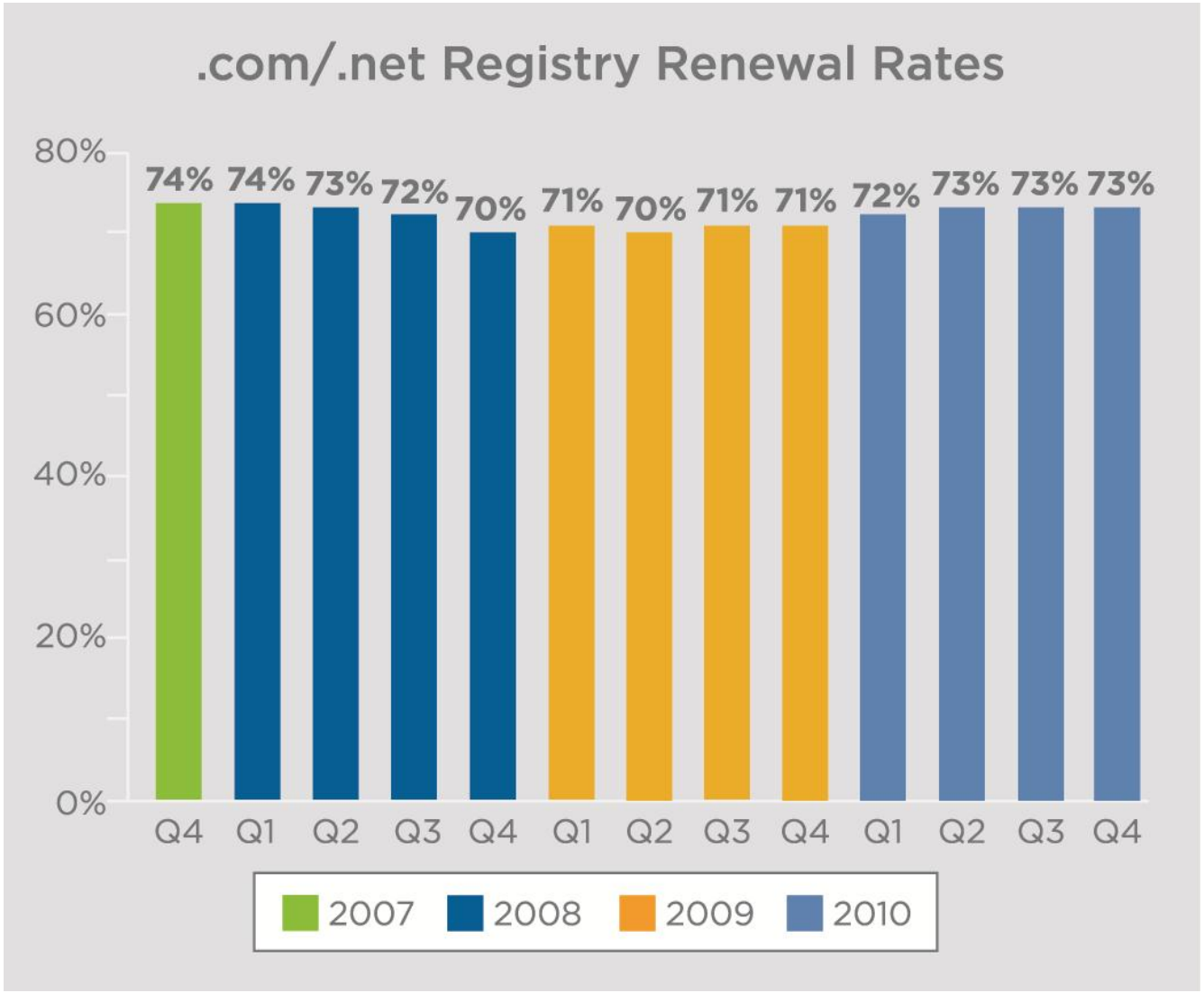
.com/ .net Registry Renewal Rate



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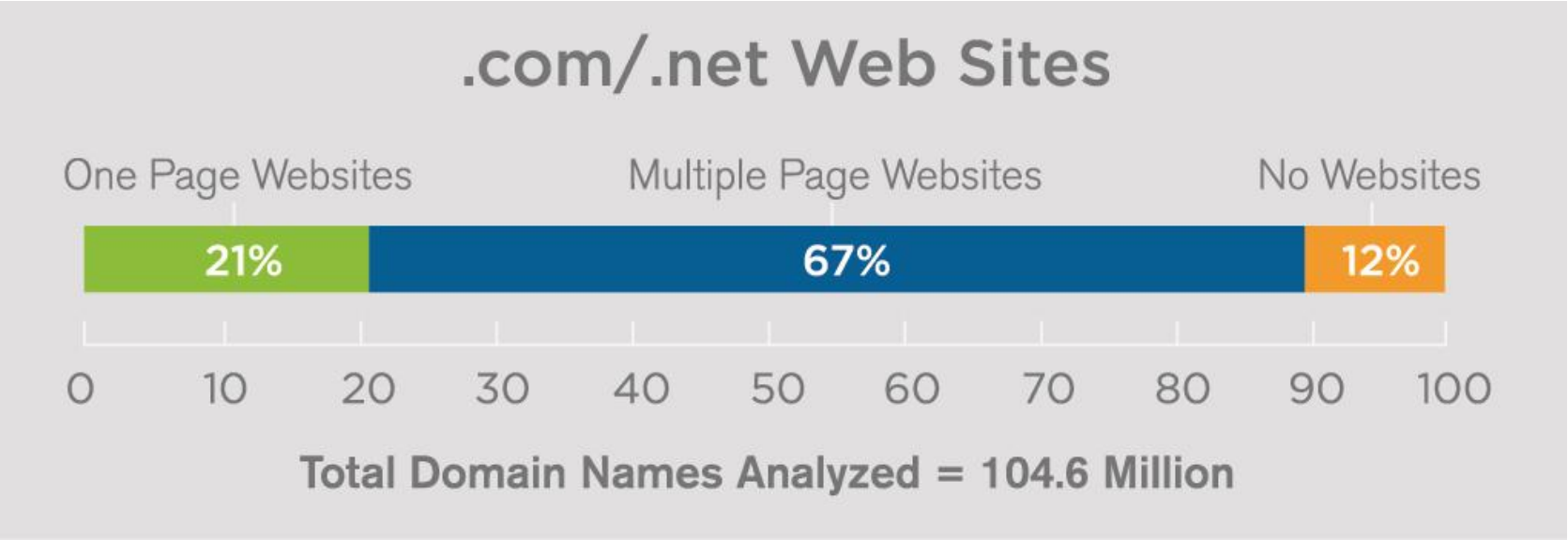
.com/ .net Websites



VERISIGN

Q&A

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Registrars & Law Enforcement

Michele Neylon

gTLD Registry Operational Readiness

Craig Schwartz

ICANN MUNICH | 12-13 MAY 2011

gTLD Registry Team

- Currently – Craig, Francisco, and Karla
- Primary Functions:
  - New gTLDs Support
  - Registry Agreement Administration
    - renewals, amendments, etc.
  - RSEP Management
  - General Inquiries
  - Policy Support

gTLD Registry Team

- Cross-functional Liaising
- Registry On-boarding (.XXX and .POST)
- Communications
- Process Improvements
- Outreach (regional events)
- RySG Support

gTLD Registry Team – Post New gTLD Approval

- Staff
- Systems
- Processes and Procedures

New gTLDs - Function Specific

- Contract negotiation/approval
- IANA delegation report/approval process
- Registry on-boarding/support
- InterNIC site updates
- ICANN finance/fees

For More Information

- Craig Schwartz, Chief gTLD Registry Liaison
  - Craig.Schwartz@icann.org: +1 202 570 7123
- Francisco Arias, gTLD Registry Technical Liaison
  - Francisco.Arias@icann.org: +1 310 578 8677
- Karla Valente, Director, gTLD Registry Programs
  - Karla.Valente@icann.org: +1 310 936 4639

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A Study of Issues Related to the Delegation of IDN Variant TLDs

Edmon Chung/Craig Schwartz

ICANN MUNICH | 12-13 MAY 2011

JIG (Joint ccNSO-GNSO IDN Group) Update

- ICANN Regional Registry/Registrar Meeting, Munich | May 12, 2011

Background of the JIG

- Charter adopted by both the ccNSO and GNSO Councils:
  - http://ccnso.icann.org/workinggroups/jiwg.htm
- The purpose of the JIG is to identify and explore issues and topics of common interest of relevance to both the ccNSO and GNSO and report on such an identified issues to the respective Councils and propose methodologies to address the issues

Current Members

- ccNSO Representatives:
  - Fahd Batayneh, .jo
  - Chamara Disanayake, .lk
  - Chris Disspain, .au (ccNSO Chair)
  - Andrei Kolesnikov, .ru
  - Young-Eum Lee, .kr (ccNSO Vice-Chair)
  - Doron Shikmoni, .il
  - Jian Zhang, NomCom Appointee, Co-Chair
- GNSO Representatives:
  - Edmon Chung, Co-Chair (RySG)
  - Rafik Dammak (NCSG) Non Commercial Stakeholder Group, Technical/Research
  - Terry Davis (NomCom Appointee)
  - Karen Anne Hayne (CSG)
  - June Seo (RySG)
  - Stéphane van Gelder (GNSO Chair)

Current Members (cont)

- Observers:
  - Avri Doria (NCSG) - Originally an ex-officio member as GNSO Council Chair
  - Chuck Gomes (Ex-Officio)
  - Sarmad Hussain, National University of Computer & Emerging Sciences, Pakistan
  - Erick Iriarte, LACTLD
  - Han Chuan, Lee, .sg
  - Yeo Yee Ling, .my
  - Dennis Jennings
- ICANN Board Members:
  - Ram Mohan – Afilias
  - Susanne Woolf – ISC
- ICANN Support Staff:
  - Bart Boswinkel
  - Liz Gasster
  - Gisella Gruber-White
  - Robert Hoggarth
  - Marika Konings
  - Margie Milam
  - Olof Nordling
  - Kristina Nordström
  - David Olive
  - Scott Pinzon
  - Glen de Saint Gery
  - Gabriella Schittek
  - Steve Sheng

JIG Discussions

- Bi-Weekly Conference Calls (since March 2010)
- Issues of Common Interest identified:
  1. Single Character IDN TLDs
  2. IDN TLD Variants
  3. Universal Acceptance of IDN TLDs
- Face to face meetings
  - Brussels
  - Cartagena
  - San Francisco
- Workshop on Single Character IDN TLD at Cartagena

Single Character IDN TLDs

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Progress update

- Initial Report completed:
  - http://ccnso.icann.org/workinggroups/jig-initial-report-26jul10-en.pdf
- Public Comment period completed:
  - http://www.icann.org/en/announcements/announcement-2-27jul10-en.htm
- Staff summary on comments completed:
  - http://forum.icann.org/lists/jig-initial-report/pdfaul7JXcqaa.pdf
- Draft Final Report published for public comments:
  - http://www.icann.org/en/announcements/announcement-04dec10-en.htm
- Staff summary on comments completed
  - http://forum.icann.org/lists/jig-draft-final-report/pdfQxF383O30Q.pdf

Final Report on Single Character IDN TLDs Completed

- Final Report Submitted to respective councils
- Approved by GNSO Council: April 7, 2011
- Approved by ccNSO Council : May 10, 2011

JIG Final Report on Single Character IDN TLDs

1. Introduction & Background
2. Policy Aspects of Single Character IDN TLDs
3. Implementation Recommendations on Single Character IDN TLDs
4. Suggested changes to IDN ccTLD Fast Track Implementation Plan
5. Suggested Edits to New gTLD Applicant Guidebook

- Appendix A: Viewpoints on the Identified Issues:
- Appendix B: Working Group Members
- Appendix C: Summary & Responses on Public Comments for Initial Report
- Appendix D: Summary & Responses on Public Comments for Draft Final Report

Policy Aspects Identified

1. Possible confusion with reserved single char ASCII TLD
2. Special financial considerations
3. Smaller pool of possible names (special allocation methods?)
4. Shorter string (easier for users to make mistakes?)
5. Policy for distinguishing between a Single Character IDN ccTLD and gTLD
6. Usability of Single Character IDN TLDs given existing application environments

Implementation Recommendations:

A. Single Character IDN TLDs should be acceptable under the IDN ccTLD Fast Track and … in IDN ccPDP, taking into account the findings from this report

B. The GNSO policy recommendation … for Single Character IDN TLDs should be implemented.

C. The definition of an "**extended grapheme cluster**" from section 3 of Unicode Standard Annex #29… should be used to define the concept of a "Single Character IDN" TLD / Label / String.

D. Requested Single Character IDN TLD strings should be analyzed on a case-by-case basis … depending on the script and language. Single Character IDN TLDs should be acceptable, but **must not be confusingly similar to single or two character ASCII TLDs. For alphabetic script Single Character IDN TLDs, other technical aspects of confusability may be taken into consideration**, such as the likelihood of user slip with relevance to keyboard layouts.

Next Steps

- Followup with staff on implementation
  - New gTLD Applicant Guidebook
  - IDN ccTLD Fast Track Review
- Input to IDN ccPDP

IDN Variant TLDs

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Progress Update

- Initial Report (version 0.3) being drafted:
  - https://st.icann.org/data/workspaces/jig/attachments/joint_ccnso_gnso_idn_working_group:20101011160729-0-13292/original/JIG-IDN-Variant-InitialReport-0.3.pdf
- Work suspended in consideration of Staff work plan (as per the Board resolution on October 18:
  - http://www.icann.org/en/minutes/resolutions-25sep10-en.htm#2.5
- Work restarted after Cartagena meeting
  - Liaising with IDN VIP since San Francisco meeting
  - Coordinating with IETF DNSEXT WG

Brief Comparison / Conceptual Division of Work

- JIG Policy Aspects
- Root delegation mechanism / policy implementation
- Operatives based on IDN Variants in general **(IDN Variants according to their allocation/delegation properties)**
- Evaluation and delegation framework
- General registry and zone management requirements

- Board/Staff Studies
- IDN Language Policy focused
- IDN Variant implementation for particular languages / scripts **(IDN variants according to their linguistic and cultural properties)**
- Specific requirements for IDN Language Policies
- Special requirements for registry operators

Coordination of Work on IDN Variant TLDs

- IDN VIP
  - Case studies on specific languages
  - Linguistic policies
- IETF DNSEXT
  - Next generation technology
  - Not intended for immediate deployment
- JIG
  - Policy implementation and ICANN Processes
  - In relation to allocation and delegation
  - Recommendations / Reports to focus on policy implementation without new DNS technology (i.e. NS delegations at the root)

Policy Aspects Identified

1. Requirements for a string to be considered an IDN TLD Variant (of its Primary IDN TLD)
   - Specifics to be discussed by IDN VIP
2. Types of IDN Variants
   - with respect to their allocation and delegation properties
3. Policy operatives corresponding to the types of IDN Variants
   - Under what conditions should IDN TLD Variants be included in the root
4. Requirements for zones directly managed by a TLD operator of an IDN Variant TLD
5. Adding IDN Variant TLDs
   - subsequent to initial delegation of a Primary IDN TLD

Types of IDN Variants based on Allocation / Delegation Properties

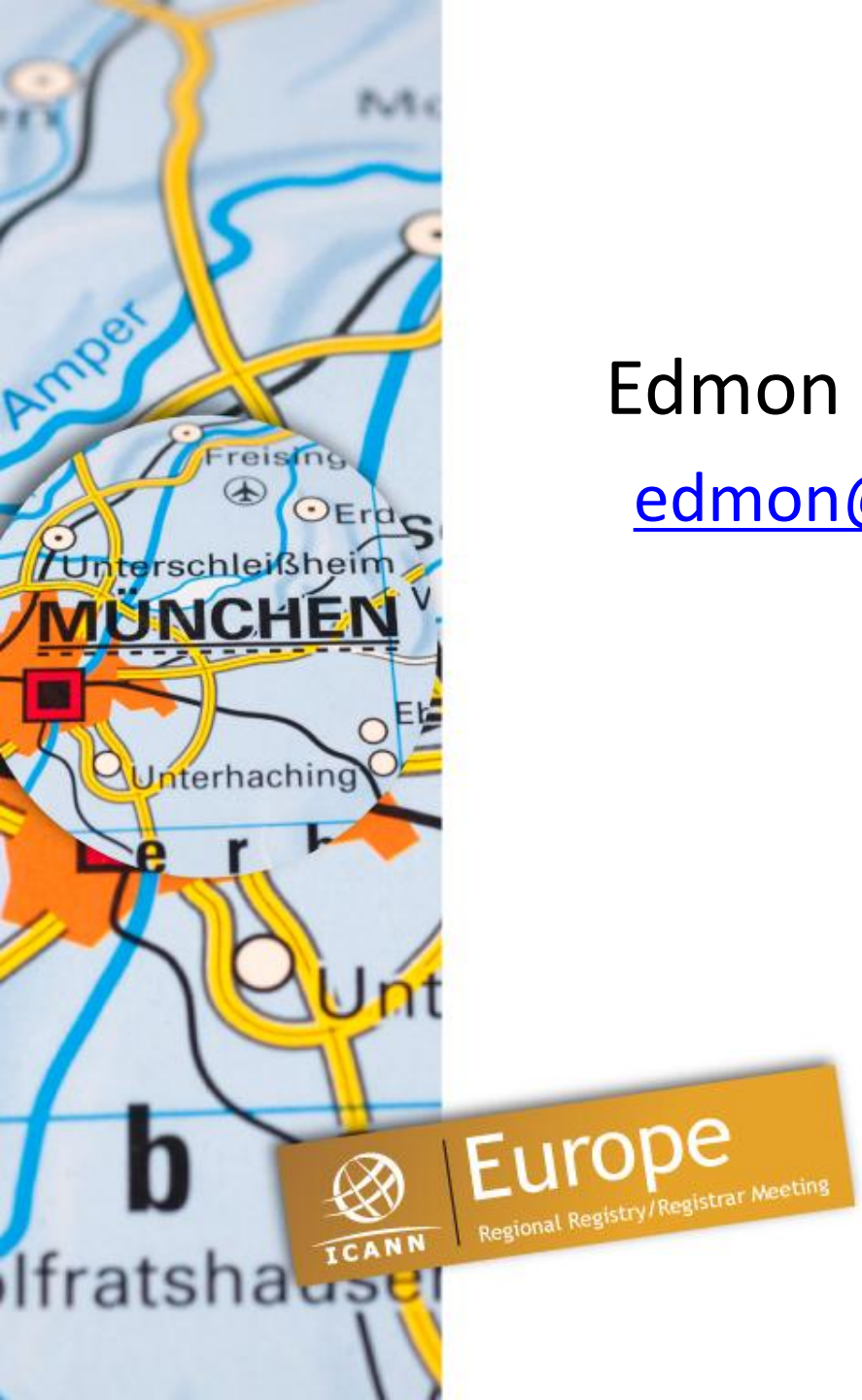
- Preferred IDN Variants
  - **Allocated** and **Delegated** *together with Primary IDN*
- Reserved & Activated (Zone IDN Variants)
  - **Allocated** and **Delegated** upon Activation
- Reserved & Non-activated (Other IDN Variants)
  - **Allocated** and **Not Delegated**
- Blocked IDN Variants
  - **Not Allocated** and **Cannot be Delegated**

Types of IDN Variants based on Allocation / Delegation Properties

	Not Allocated	**Allocated**	
		Automatically Delegated (Together with Primary IDN)	Optionally Delegated
Not Delegated	**Blocked IDN Variants** (Reserved Variants)		**Other IDN Variants** (Reserved Variants)
Delegated (in DNS)		**Preferred IDN Variants** (Activated Variants)	**Zone IDN Variants** (Activated Variants)

Next Steps

- Observe & participate in the formation and discussions of the IDN VIP Study Groups
  - Establish liaisons between JIG and the groups
- Continue Discussion on Policy Aspects to be Considered
  - In light of Proposed IDN VIP Studies
- Synchronize timeline and efforts with IDN VIP
- Coordinate / Contribute to IETF DNSEXT work



Edmon Chung

edmon@dot.asia

Thank You

Why this project?

- Long standing request from a number of IDN user communities.
- Board instructed staff to develop an issues report on the subject.
  http://www.icann.org/en/minutes/resolutions-25sep10-en.htm#2.5

Definition of variant TLDs

- No universally accepted definition.
- In the proposal, the following* is used:

> "Variant characters occur where a single conceptual character can be identified with two or more different Unicode Code Points with graphic representations that may or may not be visually similar. IDN variant TLDs contain one or more characters that have such variants."

* Based on definition from RFC 3743

IDN variant TLDs as of today

- An applicant may declare variant strings for its TLD in its application.
- No variant TLD strings are delegated until variant management solutions are developed and implemented.

What is being proposed?

- Conduct up to six study cases with participants from the community:
  1) Arabic
  2) Chinese
  3) Cyrillic
  4) Devanagari
  5) Greek
  6) Latin

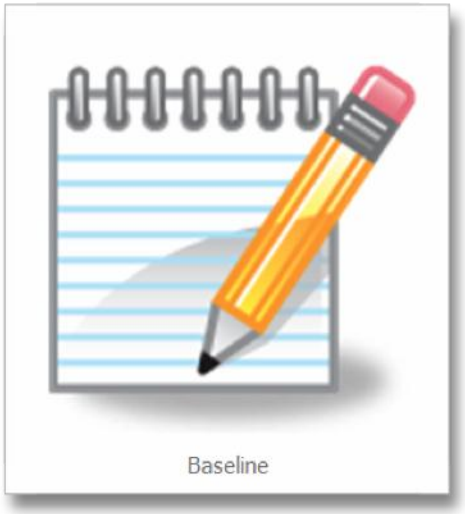
Case study composition

- Each study case composed of community members* experienced in:
  - DNS & IDNA
  - Security
  - Registry/Registrar operations
  - Policy
  - Linguistics
  - Community representatives

* Some members may be shared across case study teams

Avoid reinventing the wheel

- Survey of current TLDs' policy on IDN variants.
- Coordination with other groups working on the subject (DNSEXT, JIG, etc.)
- Use documents available from other groups as input.



1. Create a glossary of terms vetted with technical and linguistic communities.
2. Identify challenges (requirements) of IDN variant TLDs based on:
    a) linguistic accuracy,
    b) technical feasibility & accuracy,
    c) usability (including minimize user confusion),
    d) accessibility, and
    e) security and stability

Outcome of the project

- Issues Report from each case study
- Issues Report integrating common and case-specific issues

Timeline

Task	Time
Goal setting	31 March 2011 ✔
Form case study teams	06 June 2011
Working sessions at Singapore	18 June 2011
Complete case studies	30 September 2011
Synthesize issues across cases	30 November 2011
Issues report	15 December 2011

Help is wanted

- ICANN is recruiting volunteers for the case studies.
- Send your statement of interest by 19 May to idnvarianttlds@icann.org, see details in: http://icann.org/en/announcements/announcement-20apr11-en.htm

Amper
Freising
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Thank You

New gTLD Operational Readiness for Registrars

Steve Gobin

ICANN MUNICH | 12-13 MAY 2011

New gTLDs – New offers

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Yesterday

Home > GURID 99999 Home > My Registrars > GURID 99999 > gTLDs

gTLDs

Checked boxes indicate current TLDs available through this registrar. Click additional boxes to initiate the process of adding TLDs. In some instances sponsored TLDs reserve the right to prior approval. All approved TLDs available through the registrar will be listed on the InterNIC site (www.internic.net) and at http://www.icann.org/registrars/accredited-list.html

- ☐ .aero
- ☐ .asia
- ☐ .biz
- ☐ .cat
- ☐ .com
- ☐ .coop
- ☐ .info
- ☐ .jobs
- ☐ .mobi
- ☐ .museum
- ☐ .name
- ☐ .net
- ☐ .org
- ☐ .pro
- ☐ .tel
- ☐ .travel

Save

Today

Home > GURID 99999 Home > My Registrars > GURID 99999 > gTLDs

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- ☐ .mobi
- ☐ .museum
- ☐ .name
- ☐ .net
- ☐ .org
- ☐ .pro
- ☐ .tel
- ☐ .travel
- ☐ .XXX

Save

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Tomorrow

Home > GURID 99999 Home > My Registrars > GURID 99999 > gTLDs

gTLDs

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- .coop
- .info
- .jobs
- .mobi
- .museum
- .name
- .net
- .org
- .pro
- .tel
- .travel

- .xxx
- .shop
- .music
- .berlin
- .コン

Save

New gTLD in non Latin characters should not be confused with IDN ccTLDs

What about them?

.canon

.google

.rolex

.apple

.nike

.bmw

…

Brand gTLDs

- Some “brand-gTLDs” owners/registries may not want to open registrations under their gTLDs to the public;
- Some “brand-gTLDs” owners/registries may wish to use a technical backend provider and/or only one registrar (both sometimes being the same entity) to register domain names under their respective brand-gTLDs;
- Depending on the specific situation of each owner/registry, it may or may not be relevant to list its gTLD(s) in the RADAR frontend (while we may manually add it to the account of a registrar that would be chosen by the registry).
- Some of these options are yet to be finalized. We have listed them here to provide examples of possibilities we may need to anticipate.

Adding a gTLD to an accreditation

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Adding a gTLD

Home > GURID 99999 Home > My Registrars > GURID 99999 > gTLDs

gTLDs

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- ☐ .mobi
- ☐ .museum
- ☐ .name
- ☐ .net
- ☐ .org
- ☐ .pro
- ☐ .tel
- ☐ .travel

Save

radaradmin@icann.org

Posted on: 28 Apr 2011 11:30 AM

USER

Dear registrar@icann.org,

This message is to inform you that the following registrar user has requested an addition of gTLDs:

IANA ID: 99999
Request by: ICANN Test (user ID: 1)
gTLDs requested:
.asia
.info
.tel

Thank you,
ICANN RADAR

E-mail: radaradmin@icann.org

How could this process be improved?

Home > GURID 99999 Home > My Registrars > GURID 99999 > gTLDs

gTLDs

Checked boxes indicate current TLDs available through this registrar. Click additional boxes to initiate the process of adding TLDs. In some instances sponsored TLDs reserve the right to prior approval. All approved TLDs available through the registrar will be listed on the InterNIC site (www.internic.net) and at http://www.icann.org/registrars/accredited-list.html

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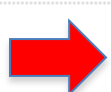
- ☐ .tel
- ☐ .travel

Save



gTLD appendices

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Unsponsored vs. Sponsored

Unsponsored gTLDs

- Appendix = part of RAA.
- Statement that the registrar wishes to become accredited under the gTLD.
- Definitions.
- Registrar Election.
- ICANN acceptance.

- Data Submission (so far, only for .name and in connection to specific services such as NameWatch, E-Mail Forwarding and Defensive Registration).

Sponsored gTLDs

- Same as for unsponsored gTLDs

+

- Need for Agreement with Sponsor
- Delegated Authority.
- Deviations from Obligations of the RAA.

Should we plan something for IDN gTLDs (adding the punycode on the appendix and/or include a provision that describe the meaning of the gTLD) ?

Generating the RAA

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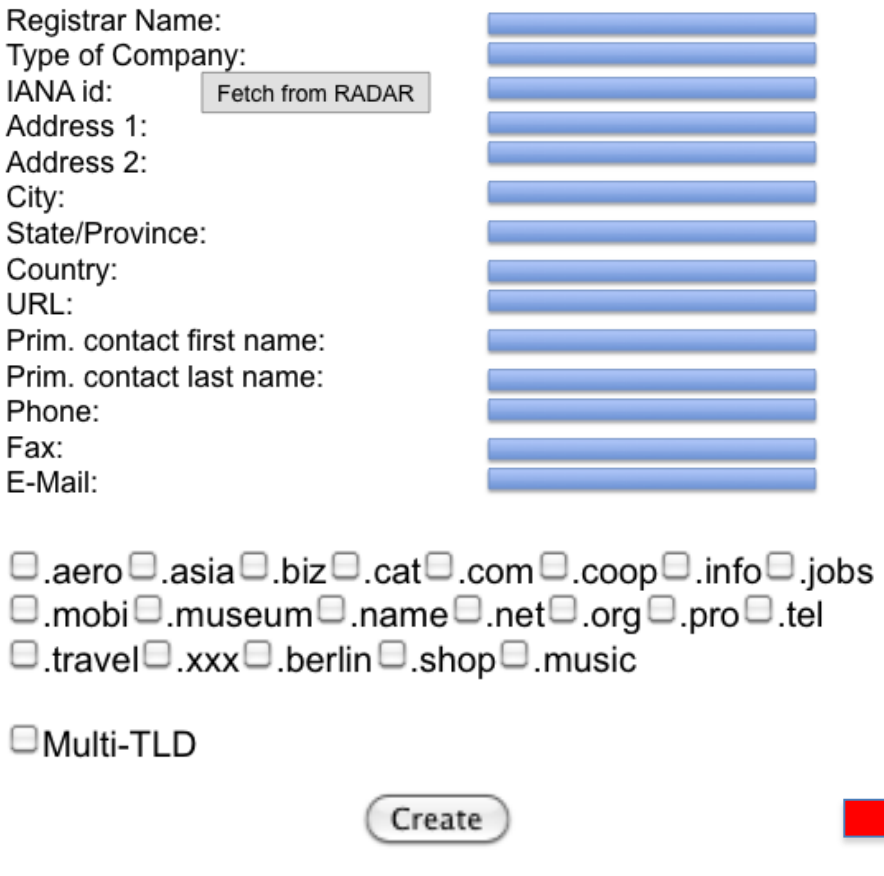
Today

- First time RAA issued with all appendices (17) (Renewal RAA with a Multi-TLD appendix);
- Difficult if 500 gTLDs or more are added;
- Each new registrar should be able to choose what it wants in advance so that we know which appendices to include with the RAA.

What Could The Future Be?



MÜNCHEN Waldkraiburg
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A Registry wants to be a Registrar

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Should the registry submit an accreditation application?

- Some of the qualifications criteria that apply for becoming an accredited registrar are addressed by the requirements listed in the Applicant Guidebook (but not all);

- Same IANA number or different ones?

Potential issues

- The registry that becomes a registrar would have to enter into an RAA with ICANN but cannot enter into an RRA with itself !

- Will the registry/registrar be able to enter into Reseller Agreements with resellers (and to give them the opportunity to act as registrars without being registrars)?

Thank You

Steve Gobin
registrar@icann.org

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Evening Social Event

Out on the Town in Munich

ICANN MUNICH | 12-13 MAY 2011

Europe

Regional Registry/Registrar Meeting

Friday 13 May 2011

Schedule: Friday, May 13

Morning		Afternoon	
9:00	Welcome/Recap - Agenda Updates - Craig Schwartz/Tim Cole	14:00	Registrar Training Program - Tim Cole
9:30	Contractual Compliance Update - Maguy Serad & Pam Little	15:00	Registrar Liaison Team Update - Tim Cole
10:30	Coffee	15:30	Coffee
11:00	Registrar Stakeholder Group - JC Vignes & James Bladel	16:00	Wrap-up/Survey - Craig Schwartz
11:30	GNSO Participation - Chuck Gomes	17:00	Networking / Free Time
12:00	Registry Presentations - ICM Registry & DotAsia	18:00	Evening - On Your Own or in Groups
12:30	Lunch / Networking	21:30	Evening

Welcome/Recap – Agenda Updates

Craig Schwartz/Tim Cole

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CONTRACTUAL COMPLIANCE

Maguy Serad
Pam Little

Agenda

- Contractual Compliance Overview
- Contractual Relationship Overview
- Compliance Updates
- Major Initiatives

Contractual Compliance Overview

- November 2006 - Department established
- People - 8 Full Time Employees
  - 2 in Asia Pacific Region
  - 1 in Washington, D.C
  - 5 in Marina Del Rey
- FY 11 Budget
  - US$3,399,000 (allocated)
- Contracts (Consensus Policies Incorporated)
  - 968 Registrar Accredita[illegible] Agreements (RAA)
  - 18 Registry Agreements

How many contracts with Registrar? and with Registry?

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Contractual Compliance Responsibilities

- **To Prevent**
  - ✓ Educate, Advise and Visit
- **To Monitor**
  - ✓ Manage complaint systems
  - ✓ Conduct contract audits
- **To Investigate and Enforce**
  - ✓ Investigate claims of non-compliance
  - ✓ Pursue non-compliance
  - ✓ Take escalated compliance actions against non-compliant parties
- **To Communicate and Collaborate** via meetings, website, emails, etc.

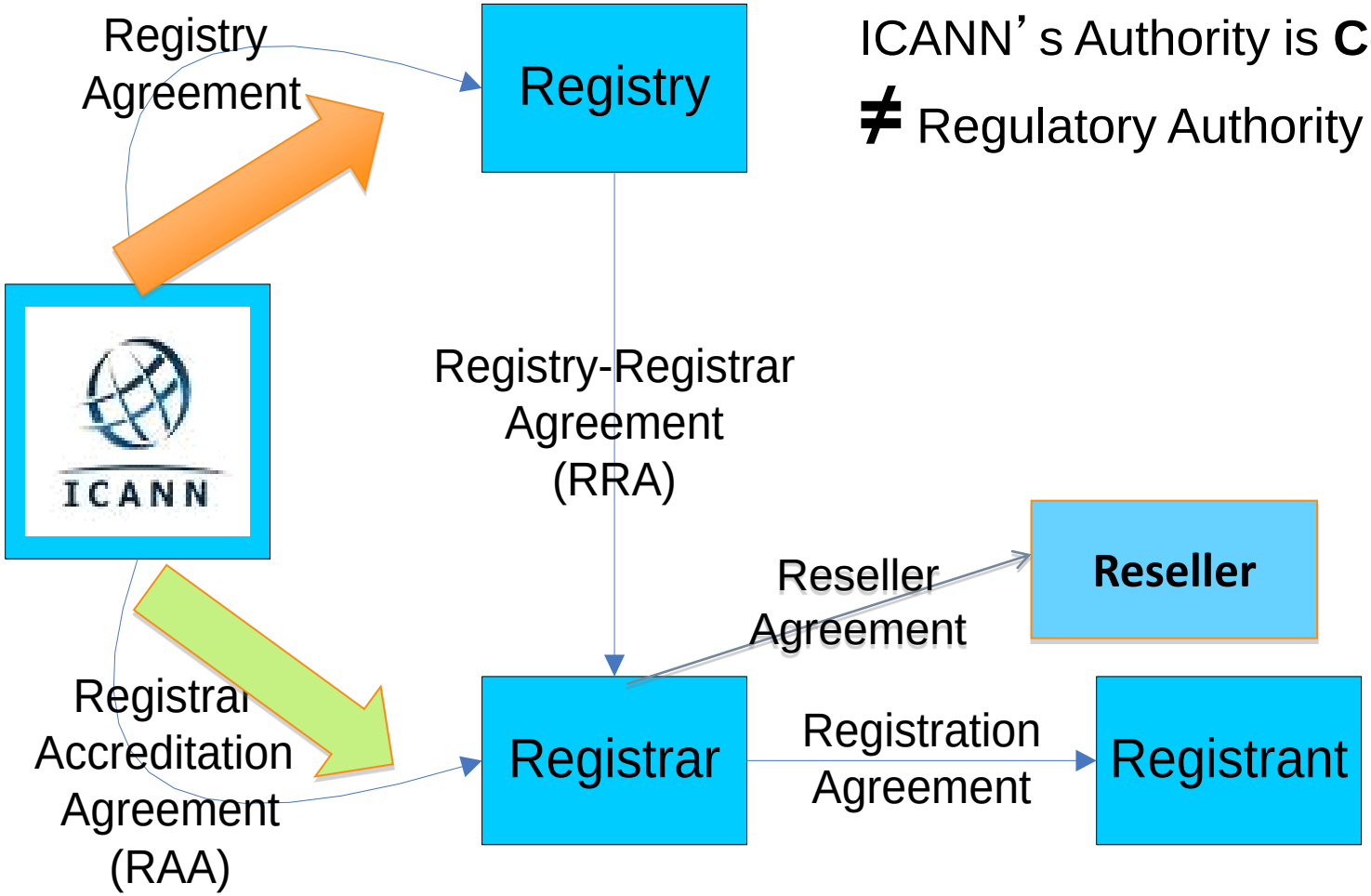
Agenda

✓Contractual Compliance Overview

➢Contractual Relationship Overview

- Compliance Updates
- Major Initiatives

Contractual Relationship Overview



ICANN's Authority is **Contractual**

≠ Regulatory Authority or Power

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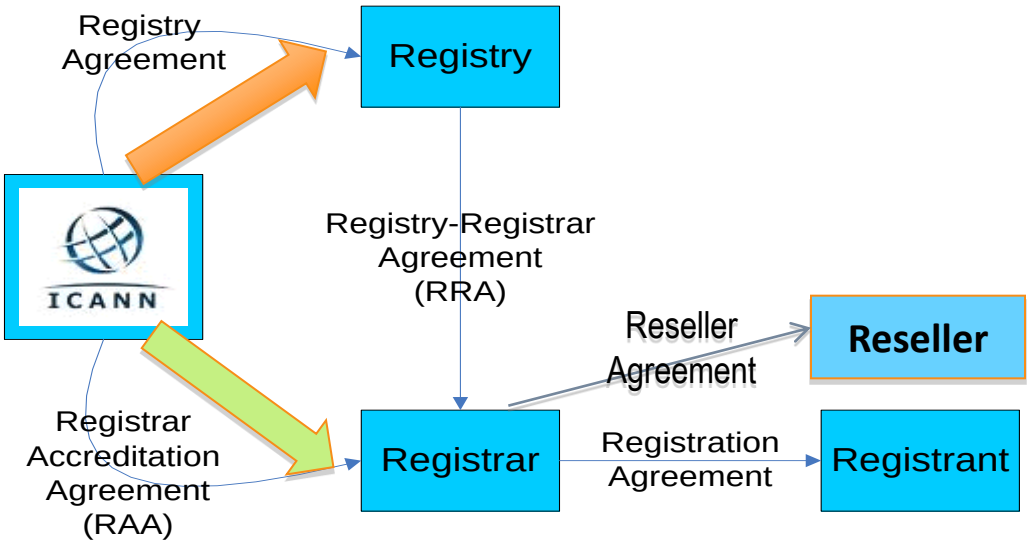
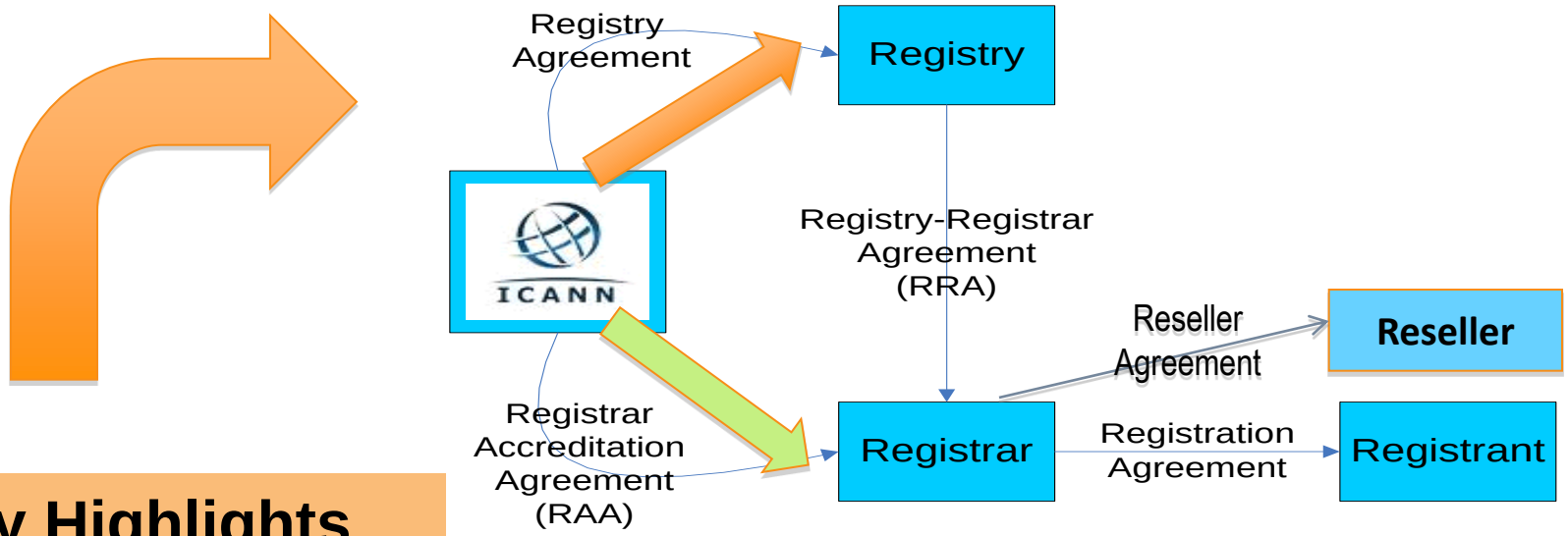
Contractual Relationship Overview



RAA
- ✓Available in 8 languages
- ✓Official version in English
- ✓A plain English version

Policies
1. Uniform Domain Name Dispute Resolution Policy
2. Whois Data Reminder Policy
3. Inter-Registrar Transfer Policy
4. Whois Marketing Restriction Policy
5. Restored Names Accuracy Policy
6. Expired Domain Deletion Policy
7. Registry Services Evaluation Policy
8. AGP Limits Policy

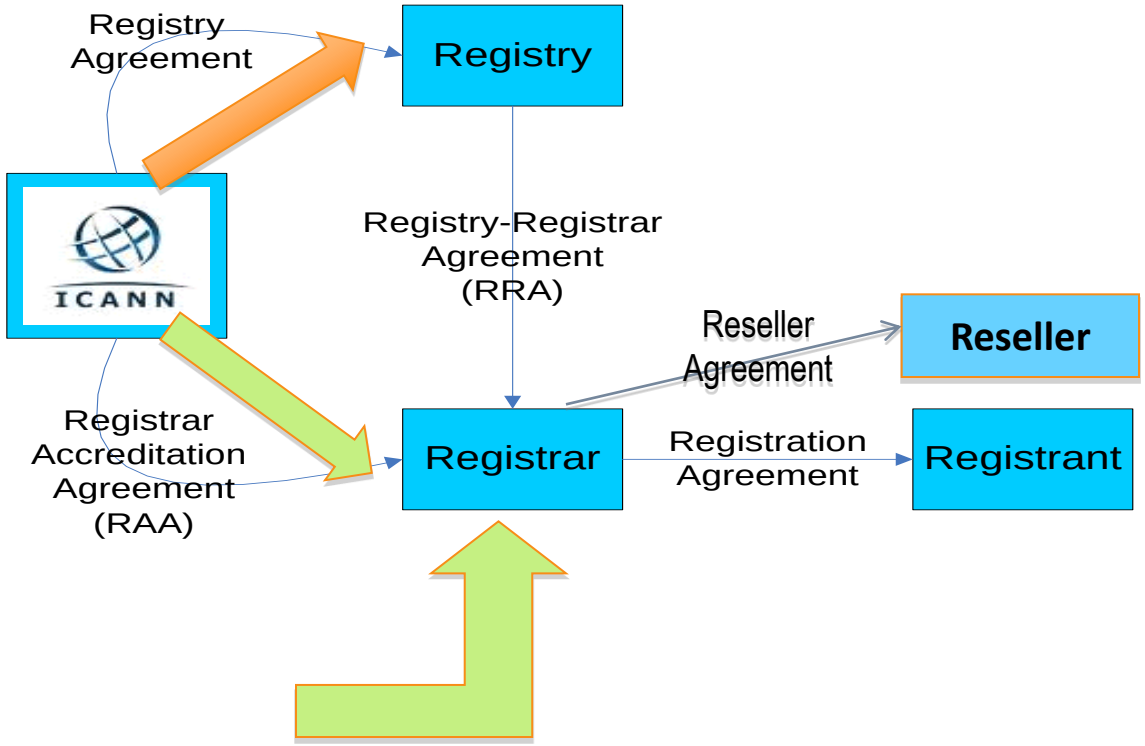
Contractual Relationship Overview



Registry Highlights

Provide Registry Services (SLA)
Comply with Consensus Policies
Escrow Registry Data
Provide Bulk Zone File Access to ICANN
Provide Monthly Reporting to ICANN
Provide Whois service
Pay Registry-Level Fees to ICANN

Contractual Relationship Overview



Registrar Highlights

Provide Registrar Services
Comply with Consensus Policies
Provide Whois access to publ
Escrow Whois data
Enter registration agreements with registrants
Investigate Whois Inaccuracy claims
Flow-down certain registrar obligations to registrants and resellers
Pay accreditation fees to ICANN

ICANN's Authority Under the RAA

- Inspect and copy registration data
- Conduct audits
- Issue notices of breach
- Suspend new registration or inbound transfers
- Terminate the RAA

Note: RAA currently consumes ~95% of compliance efforts.

ICANN's Limitations Under the RAA

- The RAA **does not** allow ICANN to:
  - address content
  - suspend domain names
  - transfer domain names
  - take over a registrar's operations
  - immediately terminate a registrar's contract (except under limited circumstances)
  - access a registrar's domain name database

Avoid Compliance Problems

- Prevention is the key
  - Know your contractual obligations
  - Train your people (customer services/compliance staff)
  - Educate your customers (registrants) & resellers
  - Respond to Compliance inquires/correspondence
  - Work with Compliance to resolve issues
- Cure breach in a timely manner

Agenda

- Contractual Compliance Overview
- Contractual Relationship Overview

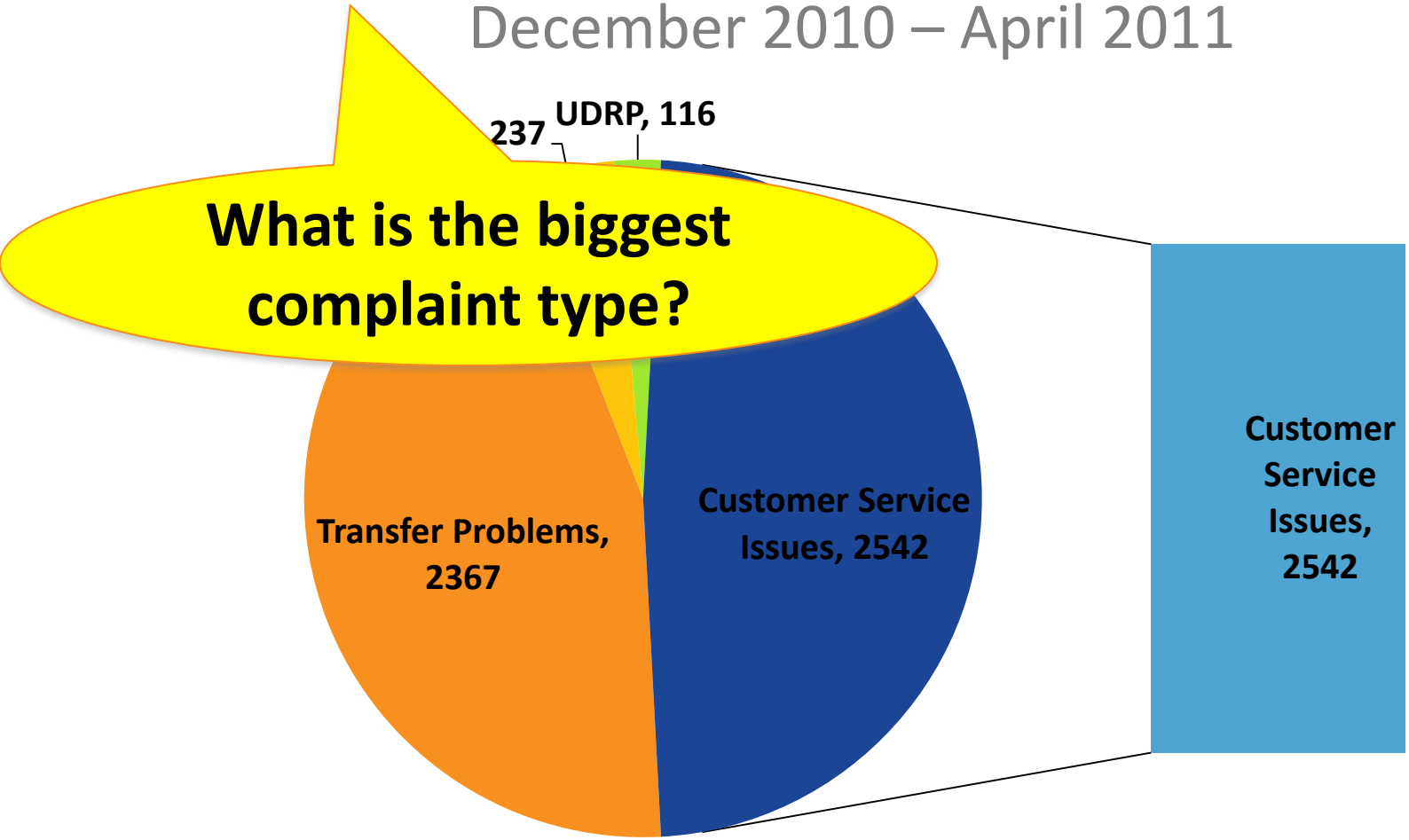
➢Compliance Updates

- ➢ Consumer complaints
- ➢ Escalated compliance actions
- ➢ Audit findings
  - ➢ Port 43 WHOIS Audit
  - ➢ Inter Registrar Transfer Process (IRTP) Audit
  - ➢ Registrar Data Escrow (RDE) Monitoring

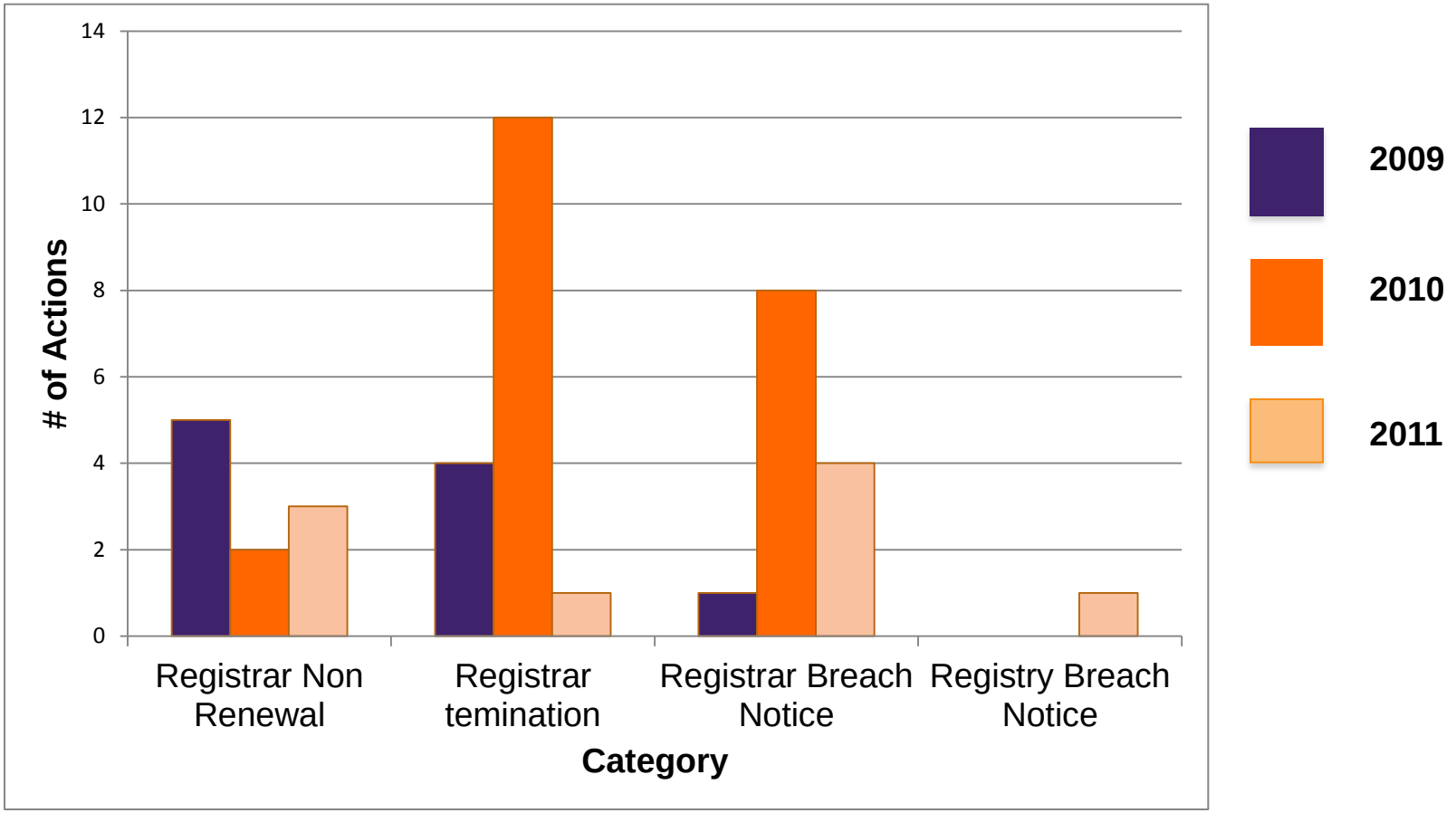
- Major Initiatives

5,262 Consumer Complaints

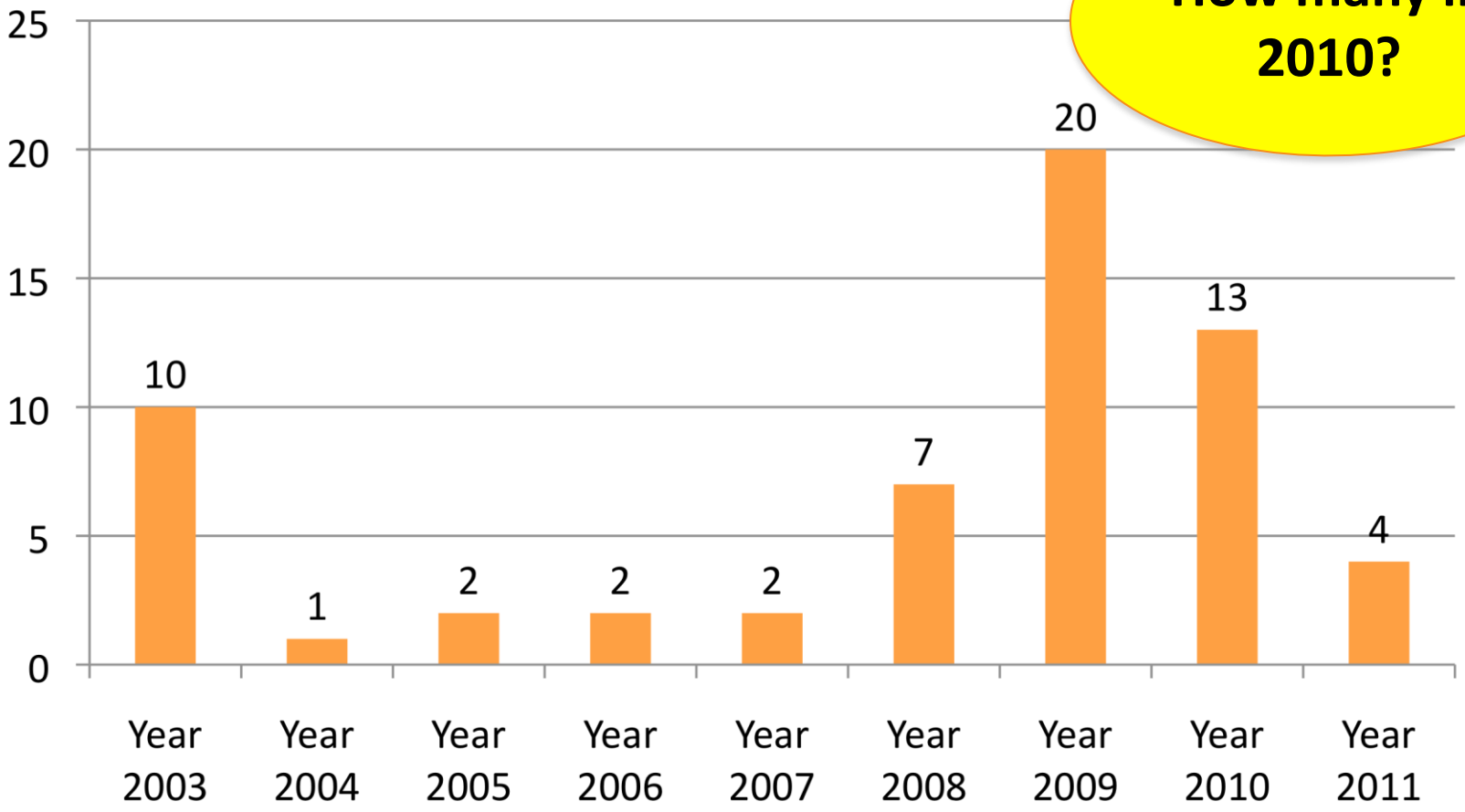
December 2010 – April 2011



Escalated Compliance Actions

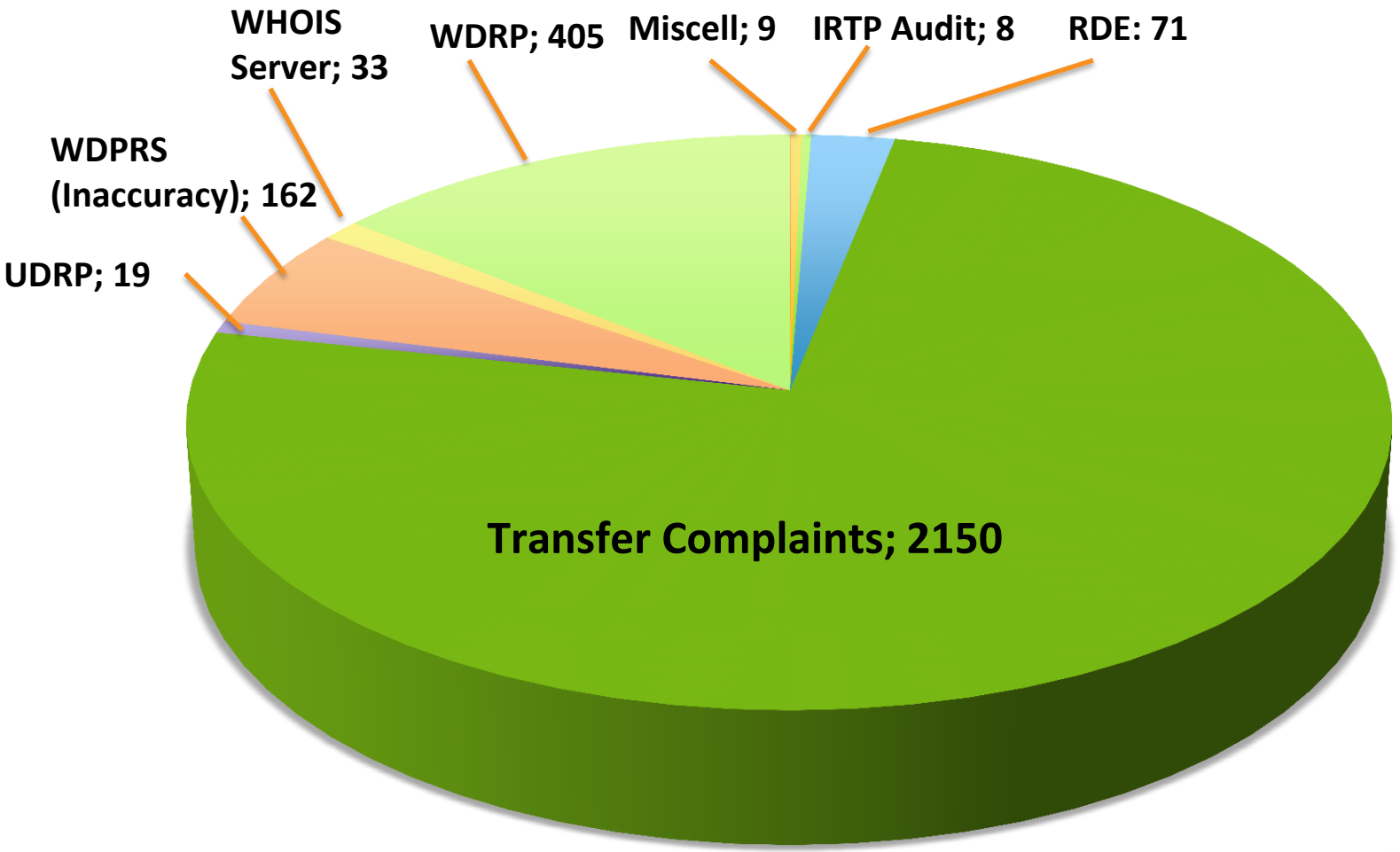


61 Registrars Non-Renewal or Terminations Since 2003

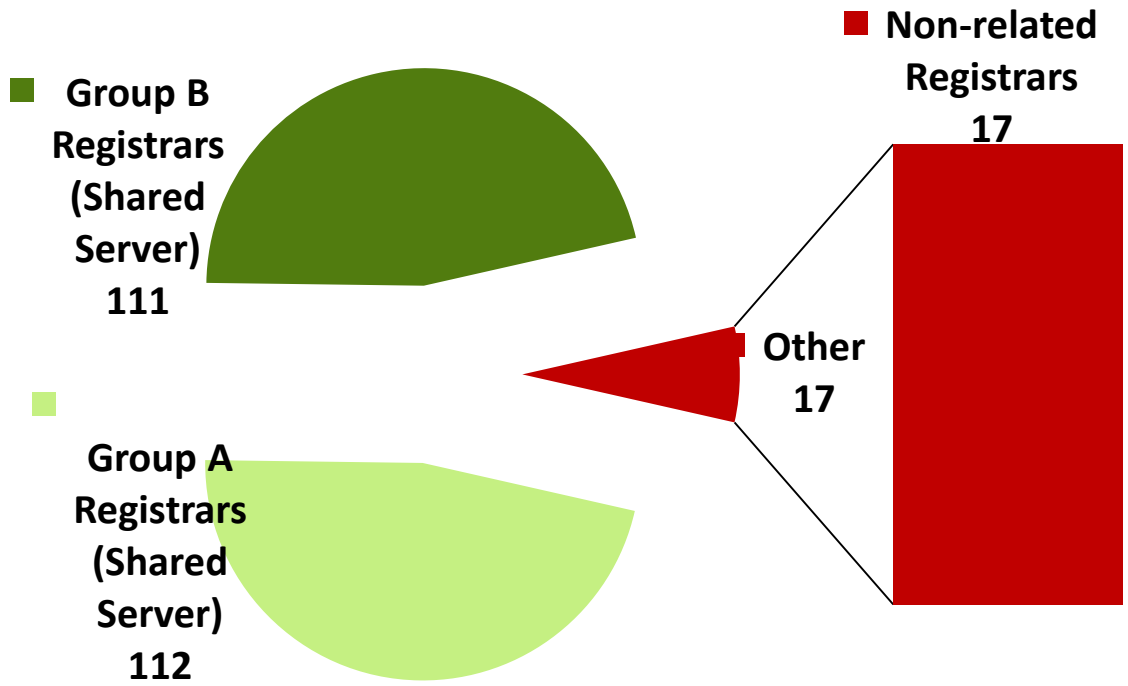


2,857 Compliance Notices

December 2010 – April 2011

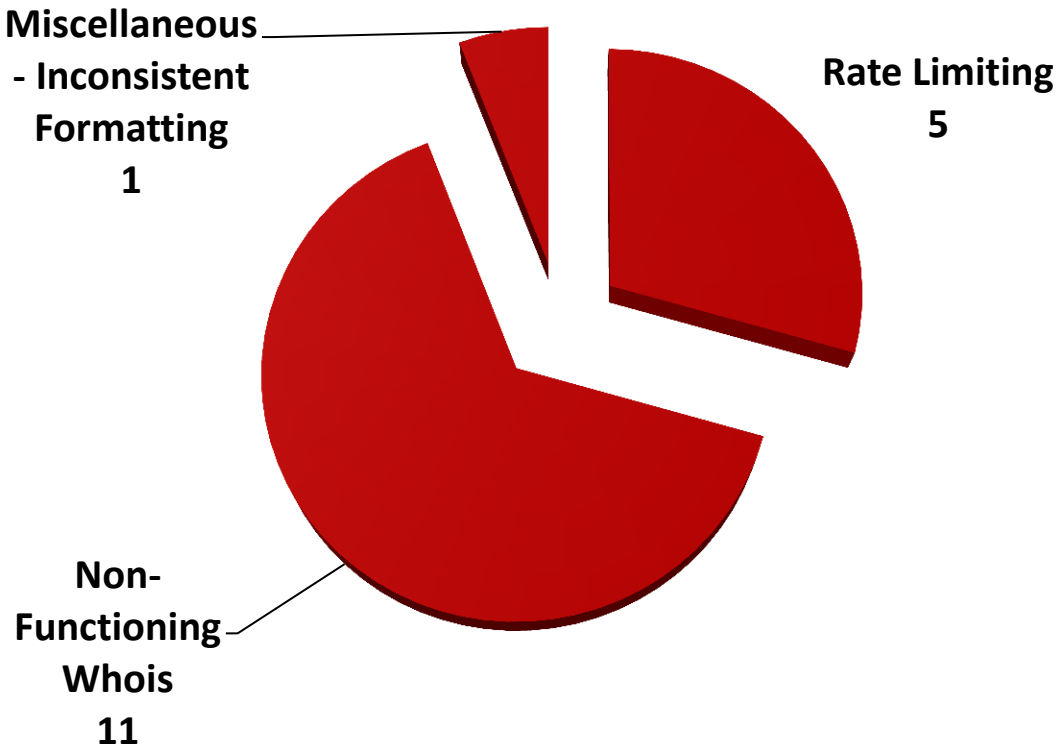


Port 43 Audit - Initial Findings:



- **Group A & B in compliance -** limited Whois queries as an abuse prevention mechanism.
- **17 with compliance issues**
- **Overall 99% compliance rate**

Port 43 Audit – cont.



Escalated Compliance Actions:

- **2 notices of breach**
- **1 termination**

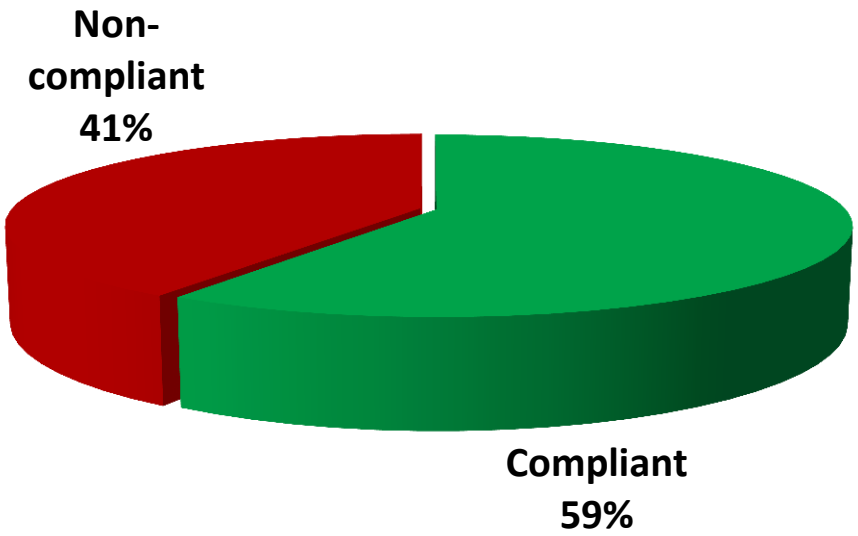
IRTP Audit Findings (Sept 2010)

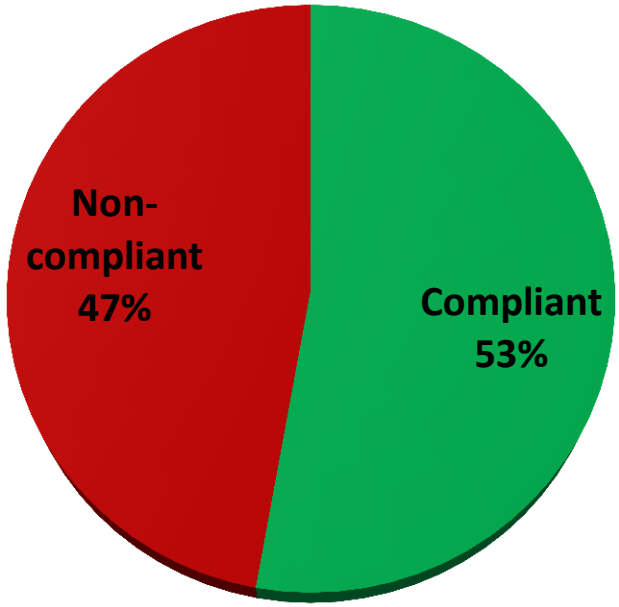
Group	Group Description	Number of Registrars Audited	Number of transfers/ complaints selected per registrar	Number of registrars deemed compliant	Number of registrars deemed non-compliant	Compliant registrars by % in the Group	Compliant registrars by % in the Group (May 2010 beta audit)
1	Losing	6	10 or actual	4	2	67%	50%
2	Gaining	5	10 or actual	3	2	60%	100%
3	Complaints by number	3	5	1	2	33%	50%
4	Complaints by ratio	5	5	3	2	60%	75%

IRTP = Inter-Registrar Transfer Policy

IRTP Audit Findings – cont.

Compliance Rate





Transactions audited 85/127

Registrars audited 11/19

IRTP Audit Findings – cont.

Main Reasons for Non-Compliance

- 2 **Wrongfully denying** transfer

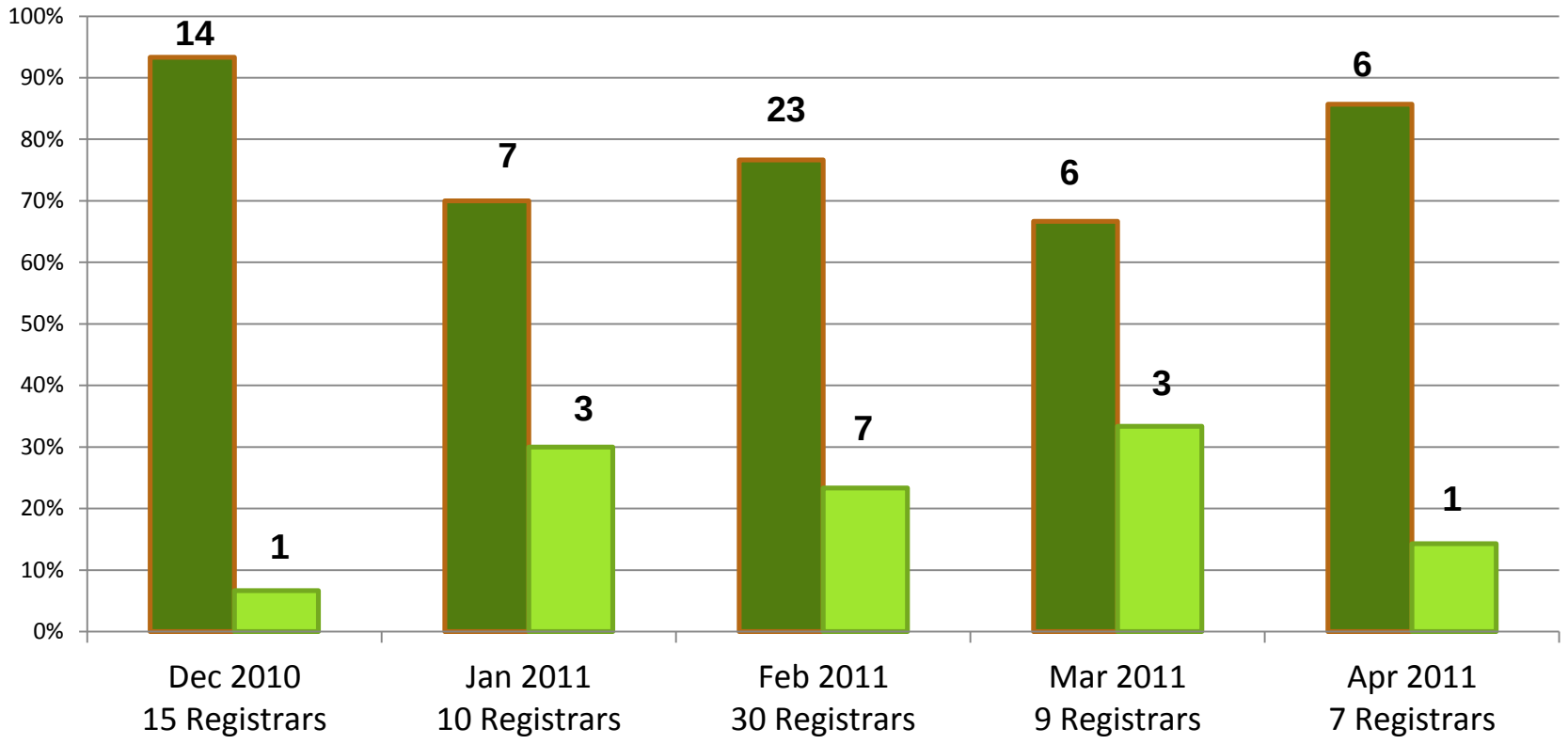
Guesses????

- 2 Initiating transfers **without Standardized Form of Authorization** (FOA)
- 3 Failure to provide **Auth Code** within five calendar days due to reseller issues
- 1 **restrictive** mechanisms for Registered Name Holder to obtain Auth Code

Note: one registrar remains non-compliant

RDE Monitoring

71 Notices December 2010–April 2011



Registrars resolved after 1st inquiry

Registrars resolved after 2nd inquiry

Note: 5 of 71 Registrars did not resolve after the 2nd inquiry / follow-up required.

Agenda

- ✓ Contractual Compliance Overview
- ✓ Contractual Relationship Overview
- ✓ Compliance Updates
- ➢ Major Initiatives

WHOIS Compliance Efforts

- Supporting Ongoing AOC WHOIS Review
- WDPRS Enhancements
  - automated message to reporter if the report is invalid
  - automated action message to registrar after 16 days
  - automated compliance notices to registrars that do not appear to have taken action
- WHOIS Data Reminder Policy Audit
  - 99% participation rate
  - 92% were compliant with WDRP notice form and content requirements

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Major Initiatives

- Readiness Planning for New gTLDs
- Review Operational Effectiveness
- Develop a referral protocol with Law Enforcement Community (early stages)
- Improve Communications and Collaboration

Additional Resources

- Visit Compliance webpage: http://icann.org/en/compliance/
- Contact us: firstname.lastname@icann.org
- FAQ: http://icann.org/en/faq/

Thank You

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Coffee Break

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Registrar Stakeholder Group (RrSG)

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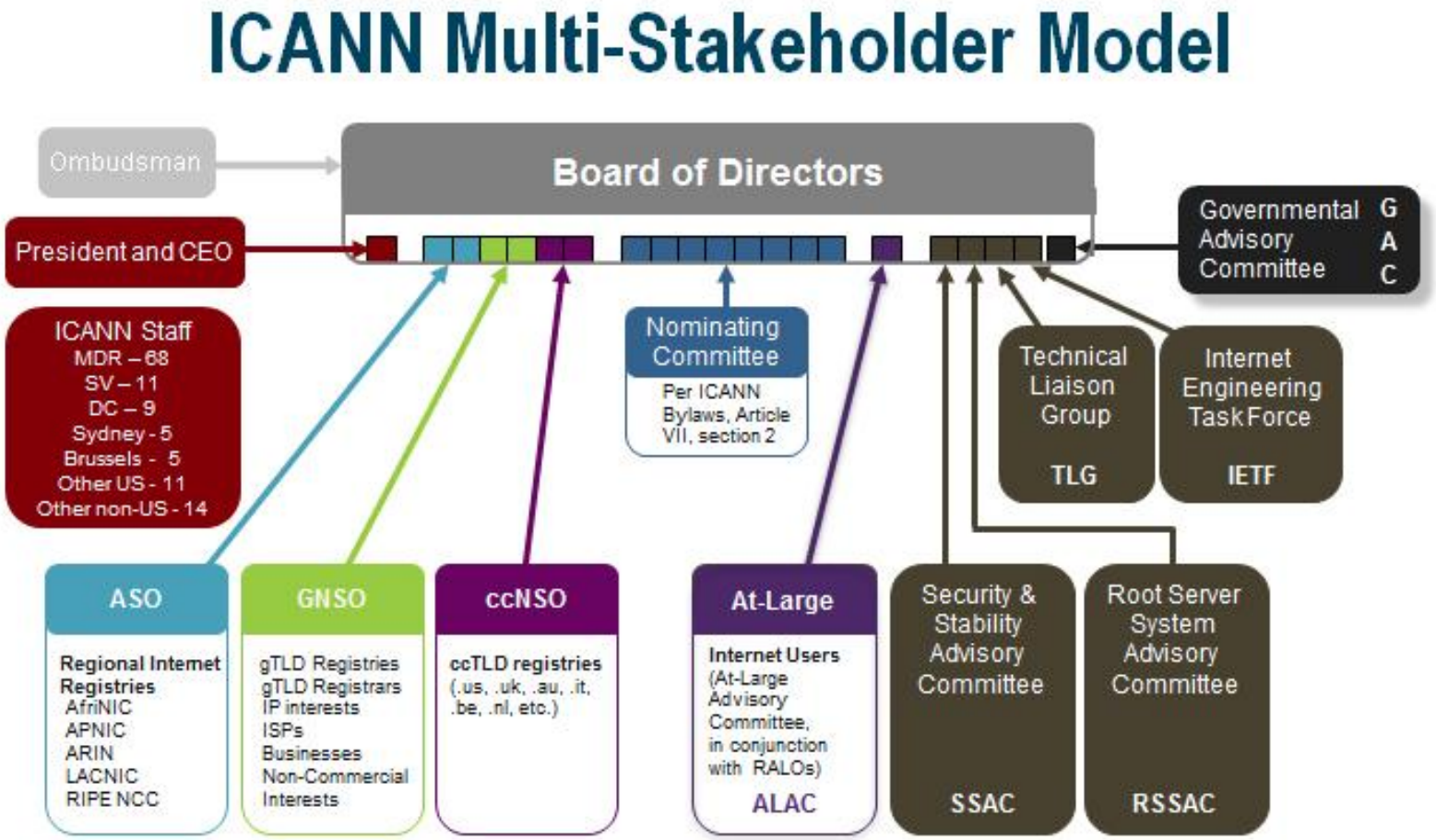
What is the RrSG?



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What is the RrSG?

Representative body for ICANN-accredited registrars in the ICANN Community, and participant in GNSO

Structure

- Members, consisting of accredited registrars who meet requirements and pay nominal dues
- Executive Committee
  - Chair, Vice Chair, Treasurer, Secretary
  - GNSO Council Representatives
  - Support Staff
- RrSG meets formally 3x / yr at ICANN meetings

What the RrSG does

- Collaborate on issues of mutual interest
- Bring registrant voices to the ICANN process
- Learn from one another
- Foster innovation and marketplace competition
- Fun happy hours!!!
- One area of limitation: Strictly prohibited from issues that venture in to anti-trust -- most often pricing.

Current Areas of Activity

- Registrar Accreditation Agreement (RAA) Amendments
  - Must take care not to use RAA as a policy tool
  - Talking with community on how to collaborate on less invasive ways to handle areas of concern.
- New Top Level Domains (TLD's)
  - Final issues for new gTLDs
- Registration "Abuse"
  - Use of domain names in abusive ways
  - Abuse of the registration process

Current Areas of Activity

- Post-Expiry Domain Name Recovery
  - Seeks to regulate post-expiry acquisition methods
- WHOIS Studies
  - Proxy, accuracy, etc.
- Inter-Registrar Transfers (IRTP)
- UDRP Review

Future Areas of Activity

- Continue to engage on issues raised during RAA process
  - Collaborate with Law Enforcement following meetings in Washington DC, Brussels, and San Francisco.
  - Met with GAC and ALAC in Cartegena, San Francisco, and Singapore.
- Restructuring RrSG
  - Intended to help spread the workload and increase collaboration
  - Opportunity to get involved in issues (standing committees, etc.)
- Security and Resiliency
  - Ongoing issue -- increased use of DNS for illegal activity, attackes, etc., must have regsitrar voice included.

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Summary

- Join the Registrar Stakeholder Group!
- Have a voice!
- Learn from your colleagues!
- Impact change to the Industry and the Internet!

See you soon!

<u>Next Meeting:</u>

41st International ICANN Meeting, Jun 19-24

Singapore

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Join Us

Website: www.icannregistrars.org

E-Mail: Chair, Mason Cole
mcole@oversee.net

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Thank You

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A Group GNSO Quiz

Leader: Chuck Gomes

Instructions

A. I am in charge of this quiz! ☺
   - Please listen and follow my directions.
   - Please do not give answers unless called upon.

B. The quiz will be graded at the end using these criteria:
   - % of participation by the total group
   - % of questions answered

C. Raise your hand if you have a question, answer or comment

Acronym Questions

{CSG, NCSG, RrSG, RySG, CPH, NCPH}

{IPC, ISCPC, CBUC}

{ALAC, SSAC, GAC, RSSAC}

{GNSO, ccNSO, ASO}

{PEDNR, IRTPB, VI, RAP, JIG, RAA, DSSA}

1. How many of the 23 can you define?
2. What do each of the sets of acronyms have in common?
3. Where do you fit in any of the above?

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General Questions

1. What is going on in ICANN that you are interested in?
2. What are the best ways to stay on top of what is going on in ICANN that may impact you?
3. How can you have a voice in decisions that are made?
4. Is it worth the time?

GNSO Questions

1. What is the role of the GNSO Council?
2. What is a PDP?
3. Who can participate in a PDP working group?
4. How are decisions made in working groups?
5. Who establishes policies related to gTLDs?

CPH Questions

- How many stakeholder groups (SGs) are there in the contracted party house?
- How many are here from:
  - RrSG?
  - RySG?
  - Other
- How many know how to participate in your SG?

Key CPH Issues

Remember the following?

{PEDNR, IRTPB, VI, RAP, JIG, RAA, DSSA}

a. Which of these might impact your business?

b. In what ways?

GNSO Elected Positions

- Who is the GNSO Council Chair?
- Who are the GNSO Council Vice Chairs?
- Who are the GNSO elected ICANN Directors?
- What is the next GNSO election?

Grading the Quiz

I. % of participation by the total group

II. % of questions answered

Questions?

Thank You

Chuck Gomes
VP, Policy & Compliance,
VeriSign
cgomes@verisign.com

Registry Presentations

ICM Registry & DotAsia

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LUNCH

Registrar Training Program

Tim Cole

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Training Program Demo Agenda

- Intro to Registrar Training Program
- Demo of training software
- Registrar's training requirements
- Next steps
- Q & A's

Training Program Introduction

- Training program content covers key RAA obligations & consensus policies
  - Dealings with Registrants & Registrant Responsibilities
  - Transfer Policy
  - Whois, RDE & Other Data Management Requirements
  - UDRP Compliance
  - RAA Enforcement & Administration
- Available online & at no cost to registrars

Training Program Introduction

Development of content and format

- Created in consultation with registrars
  - Solicited input and feedback at ICANN meetings since Seoul
  - Volunteers reviewed and provided feedback on individual lessons
- Internal review
- Introduced training program in San Francisco

Training Program Introduction

Development of content and format

- Based on Registrar Feedback
  - Lessons are modular
  - Learning is self-paced
  - Periodic quizzes in each lesson
  - Checklists and takeaways available
  - Certificate of completion
- Staff will monitor any revisions/updates in RAA obligations and/or ICANN consensus policies to ensure that lessons are accurate and updated

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Live Demonstration of Training Program

Registrar Training Requirements

- 2009 RAA (sect. 3.13) establishes registrar training requirement
- Must be completed by “primary contact” or employee-designee
- Training for additional personnel

Next Steps

- Staff to complete Beta-testing with volunteer registrars
- Community-wide rollout/availability after Singapore Meeting
- Translations scheduled to be completed by end of June
- Registrar deadline for completion to be determined based on beta testing and other considerations

Questions

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Registrar Liaison Team Update of Current Activities

Tim Cole

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Translation of Registrar-related Webpages and Documents

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Registrar Web Page Translations

- In March began providing translations of key registrar-related web pages and policies on ICANN website
- Translated into:
  - 5 U.N. languages
  - Korean & Japanese
- Staff will monitor any revisions/updates in original pages and policies to ensure that translations are also accurate and updated

Registrar Web Page Translations

- Webpage Translations Completed
  - Becoming an ICANN-Accredited Registrar
  - Changes to an Existing Accreditation
    - Renewing an Existing Accreditation
    - Terminating an Accreditation (Including De-Accredited Registrar Transition Procedure PDF)
    - Transferring (Assigning) an ICANN Accreditation
    - Purchasing an ICANN-Accredited Registrar
    - Registrar Name Change
    - Registrar Merger
  - Registrar Accreditation: Financial Considerations

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Registrar Web Page Translations

- Webpage Translations Completed
  - Registrar Accreditation: Governing Agreements and Policies – Information Page
  - Implementation of Registrar Data Escrow Program
  - Information for Registrars and Registrants
  - Inter-Registrar Transfer Policy
  - Policy on Transfer between Registrations and Registrars
  - RDE Agreement
  - RDE Specifications

Registrar Web Page Translations

- Next Scheduled Translations (by 30 June)
  - Statement of Registrar Accreditation Policy
  - Registrar Accreditation: Application Instructions
  - UDRP – Information page (UDRP has been translated)
  - List of Approved Dispute Resolution Providers
  - Registration Accreditation: Model Privacy Policy
  - Registrar Transfer Dispute Resolution Policy
  - Whois Data Reminder Policy
  - Restored Names Accuracy Policy
  - Info Pages for Whois Marketing Restriction / EDDP Policies

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Registrant Rights and Responsibilities

Registrant Rights/Responsibilities

- Under Section 3.15 of the RAA, the content of an ICANN webpage that identifies available registrant rights and responsibilities is to be developed in consultation with registrars
- GNSO Council at its meeting on 13 January 2011 determined that their efforts concerning a draft Registrant Rights and Responsibilities Charter were complete
- ICANN staff then commenced the consultation process with registrars as specified under Section 3.15 to finalize the registrant rights and responsibilities charter for posting on the ICANN website

Registrant Rights/Responsibilities

- Draft vetted by ICANN's legal department
  - Primarily based on the "plain English" RAA which was reviewed by a number of registrars in the Registrar Stakeholder's Group last year
  - Charter does not include any "aspirational" rights or responsibilities - only those that exist in 2009 RAA
- Consultation process with registrars: 22 Feb – 22 March
  - Purpose: to provide registrar community with the opportunity to review draft charter to ensure that it only incorporates registrant obligations and rights which already exist in the current 2009 RAA.
  - Only positive feedback received

Registrant Rights/Responsibilities

- Next Steps / Registrar Obligation
  - ICANN will be posting the Registrant Rights/Responsibilities on its website by end of May
  - Notification will be sent to all accredited Registrars once webpage has been published
  - Under RAA Section 3.15 Registrars are required to provide and clearly display a link to this webpage on any website it may operate for domain name registration or renewal
  - Registrars will have 30 days to comply once notification is received

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Other Department Projects

Registrar Liaison Department Projects

- Operational Readiness Plan for new gTLDs
- Enhancement of accreditation application process and due diligence review of applicants
- Data Escrow Contract Review

Questions

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Coffee Break

Wrap-up/Survey

Craig Schwartz

Evening Social

On Your Own or in Groups