



The Internet Corporation for Assigned Names and Numbers

TRANSMITTED VIA FACSIMILE, ELECTRONIC MAIL AND COURIER

27 April 2012

Mr. Claudio De Luca  
Server Plan Srl (IANA ID# 1460)  
Via Giacomo Leopardi 22  
Cassino Fr 03043  
Italy  
Phone Number: +39 0776328062  
E-mail: claudio@serverplan.com

**RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT**

Dear Mr. De Luca:

Please be advised that as of 27 April 2012, Server Plan Srl. ("Server Plan") is in breach of its Registrar Accreditation Agreement ("RAA") with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 29 May 2009 ("RAA"). The breach results from:

1. Server Plan's failure to respond to ICANN's 2011 Whois Data Reminder Policy (WDRP) audit pursuant to Section 3.14 of the RAA.

Please refer to the attachment below for details regarding the breach. We request that Server Plan cure the breach within 15 working days from the date of this letter by taking the following actions:

1. Complete the 2011 WDRP audit questionnaire pursuant to Section 3.14; and
2. Provide all requested documents to demonstrate compliance with the WDRP.

If Server Plan fails to timely cure the breach, ICANN may commence the termination process.

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Mr. Claudio De Luca  
Server Plan Srl.  
Page 2 of 4

If you have questions or require assistance, please contact me at [stacy.burnette@icann.org](mailto:stacy.burnette@icann.org).

Sincerely,

A handwritten signature in blue ink that reads "Stacy Burnette". The signature is written in a cursive, flowing style.

Stacy Burnette  
Director,  
Contractual Compliance



Mr. Claudio De Luca  
Server Plan Srl.  
Page 3 of 4

## ATTACHMENT

### Failure to Respond to Registrar Audit

Section 3.14 of the RAA requires Server Plan to timely provide documents and information concerning a contractual compliance audit to demonstrate compliance with the terms of the RAA upon no less than (15) days notice by ICANN.

ICANN sent Server Plan the 2011 WDRP compliance audit request on 25 January 2012. All registrars were required to respond by 15 February 2012. ICANN sent Server Plan multiple compliance notices requesting that Server Plan complete the 2011 WDRP audit questionnaire (see the chronology below). As of the date of this letter, Server Plan has not contacted ICANN in response to these requests and it has not complied with the requests.

Server Plan's repeated failure to complete the 2011 WDRP audit questionnaire constitutes a breach of Section 3.14 of the RAA.

Below is a chronology of our correspondence and other attempts to contact Server Plan to date:

<b>Date of Notice</b>	<b>Deadline for Response</b>	<b>Details</b>
25-Jan-12	15-Feb-12	ICANN sent first compliance notice via e-mail to claudio@serverplan.com. No response received.
09-Feb-12	15-Feb-12	ICANN sent second compliance notice via e-mail to claudio@serverplan.com. No response received.
20-Feb-12	23-Feb-12	ICANN sent third compliance notice via e-mail to claudio@serverplan.com. No response received.



Mr. Claudio De Luca  
Server Plan Srl.  
Page 4 of 4

Date of Notice	Deadline for Response	Details
14-Mar-12	N/A	ICANN attempted to fax notice to registrar at +39 0776329465. Fax was unsuccessful as it could not be properly transmitted to that number.
16-Mar-12	N/A	ICANN contacted registrar via telephone at +39 0776328062. Left a voice message.
19-Mar-12	2-Apr-12	ICANN sent notice to registrar via FedEx Courier at: Via Giacomo Leopardi 22, Cassino Fr 03043, Italy