



The Internet Corporation for Assigned Names and Numbers

27 June 2016

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

Sharief Levy
Internet Solutions (Pty) Ltd. (IANA #1079)
The Campus, Le Mans Building 57 Sloane Street Bryanston
Johannesburg
South Africa

Email: sharief.levy@is.co.za
Fax: +27 11 5766328

RE: NOTICE OF BREACH OF REGISTRAR ACCREDITATION AGREEMENT

Dear Sharief Levy,

Please be advised that as of 27 June 2016, Internet Solutions (Pty) Ltd. (“Internet Solutions”) is in breach of its Registrar Accreditation Agreement (“RAA”) with the Internet Corporation for Assigned Names and Numbers (“ICANN”) dated 22 February 2016 (“RAA”). This breach results from:

1. Internet Solutions’ failure to provide to ICANN and maintain accurate and current information as specified in the Registrar Information Specification (“RIS”) to the RAA, as required by Section 3.17 of the RAA.

Please refer to the attachment for details regarding these breaches.

In addition, Internet Solutions has been deemed noncompliant in the following area:

1. Internet Solutions’ failure to pay past due accreditation fees, as required by Section 3.9 of the RAA.

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• Singapore •

F +1 310 823-8649
• Washington

<http://icann.org>



Additional Concerns

In June 2015, ICANN issued a notice of breach against Internet Solutions for failure to pay past due accreditation fees.

ICANN requests that Internet Solutions cure these breaches by 18 July 2016, 21 days from the date of this letter, by taking the following actions:

1. Provide ICANN with a completed RIS form, including accurate and current contact information, the required supporting documentation and the location of any applicable information published on Internet Solutions' website, as required by Section 3.17 and the RIS of the RAA;
2. Provide ICANN with corrective and preventative action(s), including implementation dates and milestones, to ensure that Internet Solutions will timely pay its accreditation fees; and
3. Pay all past due accreditation fees.

If Internet Solutions fails to timely cure the breaches and provide the information requested by 18 July 2016, ICANN may commence the RAA termination process.

If you have questions or require assistance, please contact Jennifer Scott at jennifer.scott@icann.org.

Sincerely,

A handwritten signature in blue ink, appearing to read "M Serad", is written in a cursive style.

Maguy Serad
Vice President
Contractual Compliance

Cc: John O. Jeffrey, General Counsel and Secretary

ATTACHMENT

Failure to provide and maintain required contact information

Section 3.17 of the RAA requires registrars to maintain and provide to ICANN the information specified in the RIS. Internet Solutions' failure to provide to ICANN and maintain accurate and current information as specified in the RIS is a breach of Section 3.17 of the RAA.

Failure to pay accreditation fees

Section 3.9 of the RAA requires registrars to timely pay accreditation fees to ICANN, consisting of yearly and variable fees. Internet Solutions owes ICANN past due accreditation fees, in breach of Section 3.9 of the RAA.

Chronology:

Date of Notice	Deadline for Response	Details
19-May-2016	26-May-2016	ICANN sent 1st compliance notice via email to sharief.levy@is.co.za . No response received from Registrar.
30-May-2016	6-Jun-2016	ICANN sent 2nd compliance notice via email to sharief.levy@is.co.za . No response received from Registrar.
2-Jun-2016	N/A	ICANN called Primary Contact at +27.873548507 and at mobile number [NUMBER REDACTED]. No answer and both calls were directed to the same voicemail box. ICANN left voice message with complaint details.
14-Jun-2016	21-Jun-2016	ICANN sent 3rd compliance notice via email to sharief.levy@is.co.za . No response received from Registrar.
14-Jun-2016	N/A	ICANN sent 3rd compliance notice via fax to +27.115766328. Fax successful.
17-Jun-2016	N/A	ICANN called Primary Contact at +27.873548507 and at mobile number [NUMBER REDACTED]. No answer and both calls were directed to the same voicemail box. ICANN left voice message with complaint details.
23-Jun-2016	N/A	ICANN conducted compliance check to determine other areas of noncompliance.



Date of Notice	Deadline for Response	Details
27-Jun-2016	N/A	To date, the Registrar has not responded to ICANN with the requested information and documentation and the issue remains unresolved.