

22 December 2021

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE, AND COURIER

**RE: NOTICE OF SUSPENSION OF REGISTRAR'S ABILITY TO CREATE NEW REGISTERED NAMES OR INITIATE INBOUND TRANSFERS OF REGISTERED NAMES**

[REDACTED]  
Alice's Registry, Inc. (IANA #275)  
[REDACTED]

Email: [REDACTED]

Dear [REDACTED]:

This Notice is sent to Alice's Registry, Inc ("Alice's Registry") further to its 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 17 October 2020 ("RAA").

Pursuant to Section 5.5.4 of the RAA, Alice's Registry failed to cure breaches of the RAA within 21 days after ICANN issued Alice's Registry a Notice of Breach on 11 October 2021.

Alice's Registry's ability to create new Registered Names or initiate inbound transfers of Registered Names is suspended for 90 days pursuant to Section 5.7 of the RAA.

The suspension is effective 7 January 2022 at 00:00 UTC and will conclude on 7 April 2022 at 00:00 UTC, or longer if Alice's Registry has not demonstrated compliance on or before 17 March 2022.

Consistent with Section 5.7 of the RAA, during the suspension period, Alice's Registry must not:

1. Create new Registered Names for any generic top-level domain ("gTLD"); or
2. Initiate or accept inbound transfers of Registered Names for any gTLD.

To demonstrate compliance, Alice's Registry must timely cure all breaches identified in this Notice of Suspension by:

1. Provide an interactive webpage providing free public query-based access to up-to-date data concerning all active registered names sponsored by Alice's Registry for each TLD in which it is accredited.

2. Provide ICANN with evidence of having implemented an RDAP service and register your registrar's RDAP Base URL through the Naming Services portal (NSp).
3. Provide certificate of good standing as required by Section 3.17 of the RAA and Section 6 of the Registrar Information Specification ("RIS") of the RAA.

Failure to demonstrate compliance by 17 March 2022 may result in RAA termination and an extension to Alice's Registry's suspension pending final termination.

### **Notice on Alice's Registry's Website**

Alice's Registry website is currently inoperative. If, at any point during the suspension period, this website is restored, Alice's Registry must prominently display the following on it and on all pages where Registrar Services, as defined by the RAA, are offered:

**No new gTLD registrations or inbound transfers will be accepted from 7 January 2022 through 7 April 2022.**

**This notice must also include a link to the Notice of Suspension from ICANN.**

Please be advised that Alice's Registry may be subject to escalated compliance action (including RAA termination) if ICANN receives additional information, either through complaints or its own monitoring, demonstrating that Alice's Registry continues to violate the RAA or Consensus Policies, during or after the suspension period ends.

If you have questions or require assistance, please contact Jonathan Denison at [REDACTED].

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund  
Senior Vice President, Contractual Compliance and Consumer Safeguards  
Managing Director, Washington, DC Office

Cc: John O. Jeffrey, General Counsel and Secretary

## CHRONOLOGIES

In the 1st, 2nd, 3rd and follow-up compliance inquiries and notices detailed in the corresponding chronologies below, ICANN notified Alice's Registry of the violations associated with the case, including the relevant ICANN policies and agreements. Each communication requested the evidence, information and actions needed from Alice's Registry to become compliant. All inquiries/notices subsequent to each 1st inquiry/notice constituted an additional attempt by ICANN to obtain evidence of compliance from the Registrar. All telephone calls below made before the issuance of the Notice of Breach, described further attempts from ICANN to communicate to the Registrar the details of the cases and to make an ICANN Contractual Compliance staff member available to address any questions to assist Alice's Registry in becoming compliant. All these attempts were unsuccessful. The Registrar's responses after the Notice of Breach failed to fully cure all RAA breaches described in the Notice of Breach.

### Chronology (Case #UWN-708-76192):

Date of Notice	Deadline for Response	Details
23-May-2020 9-Jun-2020 23-Jun-2020 7-Jul-2020 22-Jul-2020 6-Aug-2020	N/A	ICANN sent detailed customer statements to Alice's Registry, Inc. regarding past due fees.
18-Aug-2020	N/A	Alice's Registry, Inc.'s past due fees were referred to ICANN Contractual Compliance.
15-Sep-2020	22-Sep-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
28-Sep-2020	5-Oct-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
7-Oct-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
13-Oct-2020	20-Oct-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
13-Oct-2020	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.

Date of Notice	Deadline for Response	Details
13-Oct-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
11-Oct-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
11-Oct-2021	1-Nov-2021	ICANN issued a Notice of Breach to the Registrar.
11-Oct-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Undeliverable.
11-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
15-Oct-2021	1-Nov-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
15-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
22-Oct-2021	1-Nov-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
22-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
22-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]) with a request for the cure date to be extended.
27-Oct-2021	1-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED] confirming the extended due date of 1 December 2021.
2-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
2-Dec-2021	8-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
3-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
7-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]) informing that the breach had been partially cured.
8-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
8-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]) informing that the breach had been partially cured.
9-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.

<b>Date of Notice</b>	<b>Deadline for Response</b>	<b>Details</b>
9-Dec-2021	15-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
9-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
9-Dec-2021	15-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
11/14-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
14-Dec-2021	15-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED].
15-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), insufficient to demonstrate compliance.
22-Dec-2021	N/A	To date, the Registrar has not fully cured the Notice of Breach

**Chronology (Case #SKZ-258-59614):**

<b>Date of Inquiry/Notice</b>	<b>Deadline for Response</b>	<b>Details</b>
15-Oct-2019	22-Oct-2019	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED].
16-Oct-2019	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
16-Oct-2019	N/A	ICANN confirmed receipt of Registrar's response via email to [EMAIL REDACTED].
21-Nov-2019	28-Nov-2019	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
6-Dec-2019	13-Dec-2019	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED].
19-Dec-2019	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and provided Primary Contact with complaint details.

19-Dec-2019	N/A	Email from Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
6-Jan-2020	13-Jan-2020	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED].
6-Jan-2020	13-Jan-2020	ICANN re-sent follow-up compliance inquiry via email to [EMAIL REDACTED]. No response received from the Registrar.
4-Feb-2020	N/A	ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
6-Feb-2020	13-Feb-2020	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED]. No response received from Registrar.
12-Feb-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a message. ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
11-Mar-2020	18-Mar-2020	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
16-Apr-2020	23-Apr-2020	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
16-Apr-2020	N/A	ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and provided Primary Contact with complaint details.
13-May-2020	20-May-2020	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
14-May-2020	N/A	ICANN called Primary Contact at mobile number [TELEPHONE REDACTED] and left voicemail with complaint details.
5-June-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
6-Aug-2020	N/A	ICANN called Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a message. ICANN called Primary Contact at mobile number

		[TELEPHONE REDACTED] and left voicemail with complaint details.
26-Aug-2020	N/A	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED]. No response received from Registrar.
10-Mar-2021	N/A	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from Registrar.
11-Oct-2021	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
11-Oct-2021	1-Nov-2021	ICANN issued a Notice of Breach to the Registrar.
11-Oct-2021	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Undeliverable.
11-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), through ticket UWN-708-76192, insufficient to demonstrate compliance.
15-Oct-2021	1-Nov-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED] through ticket UWN-708-76192.
15-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), through ticket UWN-708-76192, insufficient to demonstrate compliance.
22-Oct-2021	1-Nov-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED] through ticket UWN-708-76192.
22-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), through ticket UWN-708-76192, insufficient to demonstrate compliance.
22-Oct-2021	N/A	Email from Registrar ([EMAIL REDACTED]), through ticket UWN-708-76192, with a request for the cure date to be extended.
27-Oct-2021	1-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED] through ticket UWN-708-76192, confirming the extended due date of 1 December 2021.
2-Dec-2021	N/A	Email from Registrar ([EMAIL REDACTED]), through ticket UWN-708-76192, insufficient to demonstrate compliance.

2-Dec-2021	8-Dec-2021	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED] and [EMAIL REDACTED] through ticket UWN-708-76192.
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15-Dec-2021	N/A	Emails from Registrar ([EMAIL REDACTED]), through ticket UWN-708-76192, insufficient to demonstrate compliance.
22-Dec-2021	N/A	To date, the Registrar has not fully cured the Notice of Breach