

nic.at GmbH, Jakob-Haringer-Straße 8, 5020 Salzburg, Austria

ICANN
Internet Corporation of Assigned Names and Numbers
Dr. Paul Twomey
Suite 330
4676 Admiralty Way
Marina del Rey, CA 90292
USA

2 March 2009

Dear Dr. Twomey,

nic.at Internet Verwaltungs- und Betriebsgesellschaft m.b.H (**nic.at**) is the registry for the Austria's ccTLD (.at). **nic.at** believes that the policy and structure of the .at domain should be developed and operated at the local level to meet the needs of the local Internet community. Therefore, **nic.at** handles all of its business and designs its policies in compliance with Austrian law. We explicitly recognize the Austrian government as a part of this LIC.

With respect to the global Internet community, it is **nic.at's** responsibility to ensure that its technical systems conform with the relevant standards, thus enabling global interoperability. Moreover, like any ccTLD registry, **nic.at** is highly interested in ensuring and enhancing the security, stability and interoperability of the Internet's global Domain Name System (DNS) for the benefit of the local and global community.

We are confident that, with this exchange of letters, we demonstrate our willingness to develop cooperation between ICANN and **nic.at**, and to create a stable relationship between our organisations.

With this letter, we would like to let you know how we regard the main aspects of **nic.at's** role in fulfilling its commitments to the Austrian local community as well as users of .at domains, taking into account the interest of the global community.

nic.at:

- is legally established and geographically located in Austria, and its administrative contact is a representative of nic.at and resides in Austria;
- operates and maintains in a stable and secure manner the authoritative primary and secondary name servers for .at, adequate to resolve domain names under .at for users throughout the Internet, and the sub-domains over which nic.at retains administrative authority, in compliance with the relevant technological standards and policies;
- Keeps the .at zone data (as stored in the authoritative name servers for .at) up to date;
- Informs ICANN, as the organisation that performs the IANA function, in a timely manner of any changes in the information on .at stored in the IANA database;
- Contributes to the development of the relevant technological standards.

IANA Expectations

nic.at believes it is important that the IANA function is performed in an open, transparent manner. We share and support ICANN's vision of creating a secure, efficient, swift, and reliable IANA system.

nic.at wholeheartedly stands behind the concept of industry self-regulation in the Internet and therefore also supports ICANN as the organisation that performs the IANA function.

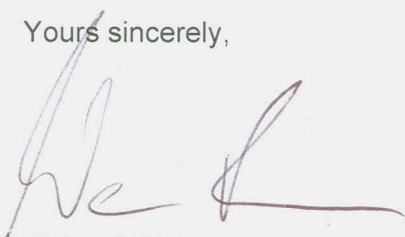
ICANN Support

nic.at has contributed to the funding of ICANN in the past and is willing to fund a fair share of those ICANN services which are directly relevant to ccTLDs. nic.at is willing to contribute purely on a voluntary basis annually to ICANN's cost of operations in the future.

It is the intention of both parties that this exchange of letters will not form the basis for any claim to legal or equitable relief, or create reliance on the part of either party. Neither ICANN nor **nic.at** is required to adopt specific practices simply because the other party does so. For the sake of eliminating any doubt, nothing contained in this letter shall give rise to any liability, monetary or otherwise, for either one of us to the other.

We look forward to continuing our cooperation and hope for a long and mutually beneficial relationship with ICANN. In particular, we look forward to further improvements in the IANA function as the core service ICANN provides to ccTLDs.

Yours sincerely,



Richard Wein,
General Manager,
nic.at Internet Verwaltungs- und Betriebsgesellschaft m.b.H



2 March 2009

nic.at Internet Verwaltungs- und Betriebsgesellschaft m.b.H.

Richard Wein
General Manager
Jakob Haringerstraße 8
5020 Salzburg
Austria

Dear Richard,

The mission of ICANN is to coordinate, at the overall level, the global Internet's systems of unique identifiers, and in particular to ensure the stable and secure operation of the Internet's unique identifier systems.

This letter sets out our understanding of what we do in order to demonstrate our commitment to securing and enhancing the stability and interoperability of the Internet's Domain Name System (DNS) for the benefit of the local and global Internet community.

We shall use our best endeavours to:

- In accordance with our publicly available policies and procedures, maintain a stable, secure, authoritative and publicly available database of relevant information for ccTLDs, including .at, the country code Top Level Domain for Austria. This Authoritative Root Database shall contain information for the public authoritative name servers in respect of .at, contact information for nic.at as the registry for .at, the designated administrative contact(s) and the designated technical contact(s) as notified by nic.at to ICANN;
- Implement upon notification by nic.at, any changes to the domain name or IP address(es) of the name servers for .at as recorded in the Authoritative Root in accordance with ICANN's publicly available policies and procedures;
- Publish data maintained in the Authoritative Root Database about ccTLDs, including .at, which shall include at least the names of nic.at as the ccTLD registry, the administrative contact(s), the technical contact(s), and the domain names and IP addresses of the authoritative name servers for the domain.
- Coordinate the Authoritative Root Server System so that it is operated and maintained in a stable and secure manner; and cause the Authoritative Root Server System to publish accurate DNS resource records with respect to the .at TLD to the name servers recorded in the Authoritative Root Database, and inform the named administrative contact(s) and technical contact(s) of .at of any changes to the authoritative root zone database in a timely manner. "Accurate" means "in line with information provided by or changes made at the request of the ccTLD Registry";



- Maintain authoritative records and an audit trail regarding changes to .at delegations and records related to those delegations, and inform nic.at of the status of a requested change related to .at in accordance with our publicly available policies and procedures;
- Ensure that changes to the root zone database are made in a timely manner on the basis of reliable authentication procedures confirming the authority and identity of the requesting party; and
- Inform ccTLDs, including nic.at, of any changes to ICANN's contact information no later than seven days after the changes become effective.

It is the intention of both parties that this exchange of letters will not form the basis for any claim to legal or equitable relief, or create reliance on the part of either party. For avoidance of doubt, nothing contained in this letter shall give rise to any liability, monetary or otherwise, by either one of us to the other.

We look forward to a long and mutually beneficial relationship with you.

Yours sincerely,

A handwritten signature in dark ink, reading "Paul D. Twomey".

Dr Paul Twomey
President and Chief Executive Officer
Internet Corporation of Assigned Names and Numbers