

9 November 2023

TRANSMITTED VIA ELECTRONIC MAIL, FACSIMILE AND COURIER

RE: NOTICE OF TERMINATION OF REGISTRAR ACCREDITATION AGREEMENT

[REDACTED]
OpenTLD B.V. (IANA #1666)
[REDACTED]

Emails: [REDACTED]
Fax: [REDACTED]

Dear [REDACTED]:

Please be advised that as of 9 November 2023, OpenTLD B.V.'s ("OpenTLD" or "Registrar") 2013 Registrar Accreditation Agreement with the Internet Corporation for Assigned Names and Numbers ("ICANN") dated 5 June 2019 ("RAA") is terminated pursuant to Sections 5.5.4 and 5.5.6 of the RAA. The termination shall become effective 25 November 2023, 16 calendar days from the date of this Termination Notice pursuant to Section 5.6 of the RAA.

The termination is due to OpenTLD's failure to cure repeated and consistent breaches of the RAA despite multiple notices from ICANN. In particular, OpenTLD's: (1) failure to cure the breaches set forth in ICANN's 20 September 2023 [Notice of Breach](#) by the 11 October 2023 deadline; (2) failure to cure the breaches set forth in ICANN's 29 September 2023 [Notice of Breach](#) by the 20 October 2023 deadline; and (3) failure to cure the breaches set forth in ICANN's 17 October 2023 [Notice of Breach](#) by the 7 November 2023 deadline.

Termination Pursuant to Section 5.5.4 – Failure to cure breaches within 21 days of Notices of Breach:

As of 9 November 2023, the following breaches identified in the 20 September 2023, 29 September 2023, and 17 October 2023 Notices of Breach, remain uncured:

1. OpenTLD's failure to make registration data and records available upon request by ICANN, as required by Section 3.4.3 of the RAA, related to over twenty-four (24) domain names.
2. OpenTLD's failure to permit the Registrants at Expiration ("RAEs") to renew expired domain name registrations, as required by Section 2.2.5 of the Expired Registration Recovery Policy ("ERRP").

3. OpenTLD's failure to provide Registered Name Holders ("RNHs") with AuthInfo codes and remove the "ClientTransferProhibited" status from domain names upon RNHs' request, as required by Section I.A.5 of the Transfer Policy. OpenTLD also failed to provide a valid reason for denying the requests supported by the Transfer Policy.
4. OpenTLD's failure to timely pay accreditation fees, as required by Section 3.9 of the RAA.

Further, OpenTLD failed to address and resolve the additional concerns noted in the Notices of Breach, including by:

1. Demonstrating that OpenTLD is displaying the full WHOIS data in its Registration Data Directory Services for domain name registrations sponsored by the Registrar where OpenTLD's Privacy/Proxy Service is used, as required by the Interim Registration Data Policy for gTLDs.
2. Providing a detailed explanation of OpenTLD's process and procedure for reviewing and responding to requests for access to Personal Data in Registration Data, compliant with Appendix A, Section 4.1 of the Temporary Specification for gTLD Registration Data.
3. After curing all items in the relevant breaches, providing a certificate executed by the president, chief executive officer, chief financial officer, or chief operating officer (or their equivalents) certifying compliance with the terms and conditions of the RAA.
4. Providing ICANN with the corrective and preventative action(s) that OpenTLD will take, with implementation date(s), to address its pattern of untimely, incomplete and nonresponse to ICANN Contractual Compliance matters.
5. Providing the corrective and preventative action(s) that OpenTLD will take, with implementation date(s), to ensure that the Registrar provides a web-based WHOIS service for all generic top-level domain ("gTLD") names sponsored by the Registrar, as required by Section 3.3.9 of the RAA.

Termination Pursuant to Section 5.5.6 – Three breaches within 12-month time period:

According to Section 5.5.6 of the RAA, if a registrar has been in fundamental and material breach of its obligations under the RAA at least three times within a 12-month period, ICANN may terminate the RAA. OpenTLD has been found in fundamental and material breach of its RAA obligations three times within less than a one-month period. Accordingly, three Notices of Breach were issued on 20 September 2023, 29 September 2023, and 17 October 2023. All three Notices of Breach remain uncured.

Please see the chronologies below for additional details.

Additional Noncompliance Issues (continuing and/or occurring after the issuance of the Breach Notices):

Additional compliance cases stemming from complaints received against OpenTLD that have not yet been included in Notices of Breach remain unaddressed by the Registrar as of the time of this letter. The details of all these additional cases have been communicated to the Registrar, on multiple occasions, through written notices and inquiries and through numerous phone calls. All cases are also available for the Registrar to review and address within its compliance dashboard at the Naming Services portal (“NSp”).

ICANN has made multiple attempts to reach OpenTLD by email, phone, and by fax to request evidence of compliance with the RAA and Consensus Policies. The three Notices of Breach were also sent by courier. To date, OpenTLD has not provided such evidence, and has remained unresponsive and noncompliant with its RAA obligations. RNHs continue being negatively impacted and suffering the consequences of OpenTLD’s repeated failures to respond and comply with its RAA obligations. In order to protect the rights and interests of these RNHs, ICANN is issuing the present Notice of Termination.

Domain Name Transition Process

To protect domain name RNHs, ICANN will follow the [De-Accredited Registrar Transition Procedure](#) (“Procedure”) in order to transition the domain names currently managed by OpenTLD to a qualified ICANN-accredited registrar.

ICANN Logo License

OpenTLD is further advised that the logo license granted in the [Logo License Specification](#) to the RAA is revoked as of 25 November 2023. Please remove all ICANN trademarks, name, and logo from OpenTLD’s website and business materials that have been licensed to OpenTLD under the terms of that Specification by 25 November 2023.

ICANN reserves all of its rights under the RAA. Please note the rights and obligations required to continue in effect after the expiration of the RAA, include but are not limited to: Sections 3.4 Retention of Registered Name Holder and Registration Data; 3.9 Accreditation Fees; 5.8 Resolution of Disputes Under this Agreement; and 5.9 Limitations on Monetary Remedies for Violations of this Agreement.

OpenTLD has current and past due accreditation fees. Please submit payment to ICANN Accounting. Additionally, OpenTLD will be invoiced for the remainder of the yearly accreditation fees owed to ICANN through 4 June 2024, and any variable fees corresponding to transactions reported through the termination effective date. All these fees are required to be paid to ICANN pursuant to Section 3.9 of the RAA.

If you have questions or require assistance, please contact Leticia Castillo at [EMAIL REDACTED] and Amanda Rose at [EMAIL REDACTED].

Sincerely,

[SIGNATURE REDACTED]

Jamie Hedlund
Senior Vice President, Contractual Compliance & U.S. Government Engagement

Cc: John O. Jeffrey, General Counsel and Secretary

CHRONOLOGIES OF COMPLIANCE NOTICES IN THE 20 SEPTEMBER 2023, 29 SEPTEMBER 2023, AND 17 OCTOBER 2023 BREACH NOTICES THAT REMAIN UNCURED

In the multiple compliance inquiries and notices detailed in the chronologies below, ICANN notified OpenTLD of the violations associated with the cases, including the relevant ICANN agreement. All telephone call, fax and courier details below described further attempts from ICANN to communicate to the Registrar the details of the cases and to make an ICANN Contractual Compliance staff member available to address any questions in order to assist OpenTLD in becoming compliant. All these attempts were unsuccessful. The Registrar did not cure the Notices of Breach.

Chronology (Case #01240612):

Date of Notice	Deadline for Response	Details
1-Aug-2023	8-Aug-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
11-Aug-2023	18-Aug-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
11-Aug-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
25-Aug-2023	1-Sep-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
25-Aug-2023	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
25-Aug-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.

Date of Notice	Deadline for Response	Details
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01240475):

Date of Notice	Deadline for Response	Details
1-Aug-2023	8-Aug-2023	ICANN sent 1st compliance notice via email to EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
10-Aug-2023	17-Aug-2023	ICANN sent 2nd compliance notice via email to EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
11-Aug-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
23-Aug-2023	30-Aug-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
23-Aug-2023	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
25-Aug-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.

Date of Notice	Deadline for Response	Details
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01200851):

Date of Notice	Deadline for Response	Details
24-Feb-2023	24-Feb-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
1-Mar-2023	8-Mar-2023	ICANN re-sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
29-Mar-2023	5-Apr-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
4-Apr-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Jul-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.

Date of Notice	Deadline for Response	Details
7-Aug-2023	14-Aug-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
11-Aug-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.

Date of Notice	Deadline for Response	Details
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01194162):

Date of Notice	Deadline for Response	Details
21-Jan-2023	30-Jan-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
1-Feb-2023	8-Feb-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
8-Feb-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
20-Feb-2023	27-Feb-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
20-Feb-2023	27-Feb-2023	ICANN re-sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
23-Feb-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.

Date of Notice	Deadline for Response	Details
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01191415):

Date of Notice	Deadline for Response	Details
9-Jan-2023	16-Jan-2023	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED]. No response received from the Registrar.
18-Jan-2023	25-Jan-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
28-Jan-2023	4-Feb-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED].

Date of Notice	Deadline for Response	Details
28-Jan-2023	4-Feb-2023	ICANN re-sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
8-Feb-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
2-Mar-2023	9-Mar-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
9-Mar-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
9-Mar-2023	9-Mar-2023	ICANN re-sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.

Date of Notice	Deadline for Response	Details
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01179730):

Date of Notice	Deadline for Response	Details
18-Nov-2022	25-Nov-2022	ICANN sent 1st compliance inquiry via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
9-Dec-2022	16-Dec-2022	ICANN sent 2nd compliance inquiry via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
13-Dec-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
30-Dec-2022	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
13-Jan-2023	20-Jan-2023	ICANN sent follow-up compliance inquiry via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
6-Feb-2023	13-Feb-2023	ICANN sent 3rd compliance inquiry via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.

Date of Notice	Deadline for Response	Details
6-Feb-2023	N/A	ICANN sent 3rd compliance inquiry via fax to [FAX REDACTED]. Fax unsuccessful.
8-Feb-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
28-Feb-2023	7-Mar-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
15-Mar-2023	22-Mar-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
23-Mar-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
29-Mar-2023	5-Apr-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
29-Mar-2023	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
4-Apr-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.

Date of Notice	Deadline for Response	Details
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01138244):

Date of Notice	Deadline for Response	Details
14-Jul-2022	21-Jul-2022	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
22-Jul-2022	29-Jul-2022	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
2-Aug-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] and left voicemail with complaint details. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.

Date of Notice	Deadline for Response	Details
2-Aug-2022	2-Aug-2022	ICANN re-sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
4-Aug-2022	11-Aug-2022	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
4-Aug-2022	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
9-Aug-2022	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
23-Aug-2022	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Aug-2022	N/A	ICANN confirmed receipt of the Registrar's response via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
7-Oct-2022	7-Oct-2022	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. The Registrar had previously provided information about the refunds issued to the complainant for the failed renewal. Further, the domain name later became available for re-registration (as ICANN informed the complainant). However, OpenTLD had failed to provide all records and information ICANN had requested under the RAA and ERRP.
11-Oct-2022	18-Oct-2022	ICANN re-sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
11-Oct-2022	18-Oct-2022	ICANN re-sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.

Date of Notice	Deadline for Response	Details
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01133505):

Date of Notice	Deadline for Response	Details
16-Jun-2022	23-Jun-2022	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.

Date of Notice	Deadline for Response	Details
1-Jul-2022	8-Jul-2022	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
7-Jul-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details. ICANN called Registrar Representative at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
15-Jul-2022	22-Jul-2022	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
15-Jul-2022	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
18-Jul-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Jul-2022	22-July-2022	ICANN re-sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
27-Jul-2022	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
8-Aug-2022	N/A	ICANN confirmed receipt of the Registrar's response via email to [EMAIL REDACTED].
13-Sep-2022	20-Sep-2022	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.

Date of Notice	Deadline for Response	Details
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01132171):

Date of Notice	Deadline for Response	Details
14-Jun-2022	21-Jun-2022	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
23-Jun-2022	30-Jun-2022	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
30-Jun-2022	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
30-Jun-2022	30-Jun-2022	ICANN re-sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
30-Jun-2022	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
4-Jul-2022	5-Jul-2022	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
6-Jul-2022	13-Jul-2022	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
6-Jul-2022	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
7-Jul-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details. ICANN called Registrar Representative at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.

Date of Notice	Deadline for Response	Details
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01122659):

Date of Notice	Deadline for Response	Details
20-Apr-2022	27-Apr-2022	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
28-Apr-2022	5-May-2022	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.

Date of Notice	Deadline for Response	Details
29-Apr-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
11-May-2022	18-May-2022	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
11-May-2022	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
18-May-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
2-Jun-2022	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
28-Jun-2022	28-Jun-2022	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. The Registrar had previously provided information about the refunds issued to the complainant for the failed renewal. Further, the domain name later became available for re-registration. However, OpenTLD had failed to provide all records and information ICANN had requested under the RAA and ERRP.
28-Jun-2022	5-Jul-2022	ICANN re-sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
4-Aug-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Aug-2023	6-Sept-2023	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.

Date of Notice	Deadline for Response	Details
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01111035):

Date of Notice	Deadline for Response	Details
22-Feb-2022	1-Mar-2022	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
9-Mar-2022	16-Mar-2022	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
15-Mar-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
21-Mar-2022	28-Mar-2022	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
21-Mar-2022	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
25-Mar-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
4-Aug-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
12-Sep-2023	19-Sep-2023	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.

Date of Notice	Deadline for Response	Details
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023		Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01102281):

Date of Notice	Deadline for Response	Details
20-Jan-2022	27-Jan-2022	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
4-Feb-2022	11-Feb-2022	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].

Date of Notice	Deadline for Response	Details
11-Feb-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
11-Feb-2022	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
15-Feb-2022	N/A	ICANN confirmed receipt of the Registrar's response via email to [EMAIL REDACTED].
7-Mar-2022	14-Mar-2022	ICANN sent follow-up compliance notice to via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
24-Mar-2022	31-Mar-2022	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED] and [EMAIL REDACTED]. No response received from the Registrar.
24-Mar-2022	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
25-Mar-2022	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
18-Jul-2023	N/A	ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
15-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
20-Sep-2023	11-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
20-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax unsuccessful.
25-Sep-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
4-Oct-2023	11-Oct-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
5-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.

Date of Notice	Deadline for Response	Details
6-Oct-2023	11-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 20 September 2023 Notice of Breach.

Chronology (Case #01232645):

Date of Notice	Deadline for Response	Details
10-Jul-2023	17-Jul-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
18-Jul-2023	25-Jul-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
18-Jul-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
26-Jul-2023	2-Aug-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED],

Date of Notice	Deadline for Response	Details
		and [EMAIL REDACTED]. No response received from the Registrar.
26-Jul-2023	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax unsuccessful.
1-Aug-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
3-Aug-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
4-Aug-2023	N/A	ICANN confirmed receipt of the Registrar's response via email to [EMAIL REDACTED].
4-Sep-2023	11-Sep-2023	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. The Registrar previously confirmed that OpenTLD had renewed the domain name after being contacted by ICANN. However, OpenTLD had failed to provide all records and information ICANN had requested under the RAA and ERRP.
18-Sep-2023	25-Sep-2023	ICANN sent a revised follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
28-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Sep-2023	20-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
29-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax successful.
2-Oct-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
5-Oct-2023	20-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	20-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.

Date of Notice	Deadline for Response	Details
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 29 September 2023 Notice of Breach.

Chronology (Case #01232083):

Date of Notice	Deadline for Response	Details
6-Jul-2023	13-Jul-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
17-Jul-2023	24-Jul-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
18-Jul-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
26-Jul-2023	2-Aug-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
26-Jul-2023	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax unsuccessful.
1-Aug-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED] No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and provided Registrar Representative with complaint details.
3-Aug-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) insufficient to demonstrate compliance.
30-Aug-2023	6-Sep-2023	ICANN sent follow-up compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from Registrar.
28-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Sep-2023	20-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.

Date of Notice	Deadline for Response	Details
29-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax successful.
2-Oct-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
5-Oct-2023	20-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	20-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
8-Nov-2023	N/A	To date, the Registrar has not cured the 29 September 2023 Notice of Breach.

Chronology (Case #01226300):

Date of Notice	Deadline for Response	Details
12-Jun-2023	19-Jun-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
21-Jul-2023	28-Jul-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
25-Jul-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with complaint details.
19-Sep-2023	26-Sep-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
19-Sep-2023	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
21-Sep-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at

Date of Notice	Deadline for Response	Details
		[TELEPHONE REDACTED] and left voicemail complaint details.
28-Sep-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
29-Sep-2023	20-Oct-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
29-Sep-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax successful.
2-Oct-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
5-Oct-2023	20-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
6-Oct-2023	20-Oct-2023	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail with a reminder of the outstanding Notice of Breach.
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 29 September 2023 Notice of Breach.

Chronology (Case #01242193):

Date of Notice	Deadline for Response	Details
8-Aug-2023	15-Aug-2023	ICANN sent 1st compliance notice via email to [EMAIL REDACTED]. No response received from the Registrar.
17-Aug-2023	24-Aug-2023	ICANN sent 2nd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
25-Aug-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail complaint details.
14-Sep-2023	21-Sep-2023	ICANN sent 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.

Date of Notice	Deadline for Response	Details
14-Sep-2023	N/A	ICANN sent 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
15-Sep-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail complaint details.
4-Oct-2023	11-Oct-2023	Upon obtaining additional information from the Registrant's representative, ICANN sent revised 3rd compliance notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. No response received from the Registrar.
4-Oct-2023	N/A	ICANN sent revised 3rd compliance notice via fax to [FAX REDACTED]. Fax successful.
5-Oct-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] No answer and no ability to leave a voicemail.
6-Oct-2023	N/A	ICANN called Compliance and Primary Contact at [TELEPHONE REDACTED]. No answer and no ability to leave a voicemail. ICANN called Registrar Representative at [TELEPHONE REDACTED] and left voicemail complaint details.
16-Oct-2023	N/A	ICANN conducted compliance check to determine other areas of noncompliance.
17-Oct-2023	7-Nov-2023	ICANN issued a Notice of Breach to the Registrar. No response received from the Registrar.
17-Oct-2023	N/A	ICANN sent Notice of Breach via fax to [FAX REDACTED]. Fax successful.
18-Oct-2023	N/A	ICANN sent Notice of Breach via courier to Registrar Primary Contact postal address. Delivery confirmed.
25-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) requesting an extension to cure the Notice of Breach until 30 November 2023.
26-Oct-2023	N/A	ICANN sent a communication to the Registrar via email to [EMAIL REDACTED], [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED]. Through this communication, ICANN denied the extension request based on the Registrar's unresponsiveness and continued lack of compliance with its RAA obligations negatively impacting RNHs.

Date of Notice	Deadline for Response	Details
27-Oct-2023	N/A	Email received outside of the compliance case ([EMAIL REDACTED]) indicating that all violations would be cured before or on 7 November 2023.
1-Nov-2023	7-Nov-2023	ICANN sent reminder notice via email to [EMAIL REDACTED], [EMAIL REDACTED], and [EMAIL REDACTED].
7-Nov-2023	N/A	Email from the Registrar ([EMAIL REDACTED]) that did not cure the RAA violations in the Notice of Breach.
9-Nov-2023	N/A	To date, the Registrar has not cured the 17 October 2023 Notice of Breach.