



Ottawa, Canada
K1A 0N2

October 17th, 2017

Mr. Carlos Alvarez
Sr. Manager, Security Engagement, ICANN
12025 Waterfront Dr.
Ste. 300
Los Angeles, CA 90094

Dear Mr. Alvarez,

On behalf of the Canadian Radio-television and Telecommunications Commission (CRTC) and my colleagues at the Competition Bureau and the Office of the Privacy Commissioner of Canada, I wanted to thank you for taking the time to come to our offices in Gatineau, Quebec, on October 6th to provide training to our officers on the abuse and misuse of the domain name system. We received positive feedback from participants; they found the training practical and useful in their roles as investigators in electronic commerce. They specifically noted the valuable insights on WHOIS privacy guards, spammers high jacking abandoned netblocks and the recommendation of certain tools like Dnslogger.

ICANN is an important partner that helps further the CRTC's mandate to regulate spam and other online threats. As one of the agencies responsible for enforcing Canada's Anti-Spam Legislation, the CRTC relies on these partnerships to ensure that Canada follows global best practices and engages with counterparts working on these important issues.

We appreciate ICANN's efforts in supporting our program here in Canada and look forward to future collaboration between our two organizations.

Best regards,

Steven Harroun

Chief Compliance and Enforcement Officer
Canadian Radio-television and Telecommunications Commission (CRTC)

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